	Page 1
1	IN THE UNITED STATES COURT
2	NORTHERN DISTRICT OF OHIO
3	EASTERN DIVISION
4	
5	~~~~~~~~~~~~~
6	IN RE: NATIONAL PRESCRIPTION MDL NO. 2804
7	OPIATE LITIGATION
8	Case no. 7-mdl-284
9	Judge Dan Aaron Polster
10	This document relates to:
11	The County of Summit, Ohio, et al., v. Purdue
12	Pharma L.P., et al.,
13	Case No. 1:18-OP-45090 (N.D. Ohio)
14	Case No. 17-OP-45005
15	Case No. 18-OP-45090
16	~~~~~~~~~~~~~~
17	Videotaped deposition of
18	CHAD GARNER
19	November 14, 2018
	8:35 a.m.
20	
	Taken at:
21	Sheraton Columbus Capital Square
	75 East State Street
22	Columbus, Ohio
23	Wendy L. Klauss, RPR
24	
25	

```
Page 2
      APPEARANCES:
1
2
            On behalf of the and the Witness:
                  Ohio Attorney General
3
                  Health and Human Services
                  JAMES T. WAKLEY, ESQ.
4
                  CHARISSA PAYER, ESO.
5
                  30 E. Broad Street
                  26th Floor
                  Columbus, OH 43215
6
                  (614) 466-6818
7
               James.Wakley@OhioAttorneyGeneral.gov
             Charissa.Payer@OhioAttorneyGeneral.gov
                            -AND-
8
                  State of Ohio
9
                  Board of Pharmacy
                  NICOLE M. DEHNER, ESQ.
                  77 South High Street
10
                  17th Floor
                  Columbus, OH
11
                                 43215
                   (614) 995-7496
12
                  Nicole.Dehner@pharmacy.ohio.gov
13
            On behalf of the MDL Plaintiffs:
                  Greene Ketchum
14
                  PAUL T. FARRELL, JR., ESQ.
                  419 Eleventh Street
15
                  Huntington, WV 25724-2389
16
                   (304) 525-9115
                  Www.greenketchum.com
17
            On behalf of Distributor Defendant
18
            McKesson Corporation:
19
                  Covington & Burling LLP
                  MAUREEN F. BROWNE, ESQ.
                  VINCENT GLYNN, ESQ.
20
                  One City Center
                  850 Tenth Street, NW
21
                  Washington, DC 20001-4956
22
                  (202) 662-6000
                  Mbrowne@cov.com
23
                  Vglynn@cov.com
2.4
25
```

```
Page 3
      APPEARANCES, Continued:
1
            On behalf of Cardinal Health, Inc.:
2
                  Williams & Connolly LLP
3
                  J. ANDREW KEYES, ESQ.
                  JOSEPH BUSHUR, ESQ.
                  725 Twelfth Street, N.W.
4
                  Washington, DC 20005
                  (202) 434-5000
5
                  Akeyes@wc.com
                  Jbushur@wc.com
6
7
            On behalf of Distributor
            AmerisourceBergen Drug Corporation:
8
                  Jackson Kelly PLLC
9
                  ALVIN L. EMCH, ESQ.
                  500 Lee Street East, Suite 1600
                  Charleston, WV 25301-3202
10
                  (304) 340-1146
11
                  Aemch@jacksonkelly.com
            On behalf of Walmart Inc. F/K/A Wal-Mart
12
            Stores, Inc.
13
                  Jones Day
                  BRANDY H. RANJAN, ESQ.
                  325 John H. McConnell Blvd.
14
                  Suite 600
15
                  Columbus, OH 43215-2673
                  (614) 469-3939
16
                  Branjan@jonesday.com
17
            On behalf of Purdue Pharma L.P., Purdue
            Pharma, Inc., and The Purdue Frederick
18
            Company:
                  Dechert LLP
19
                  DEBRA O'GORMAN, ESQ.
                  1095 Avenue of the Americas
2.0
                  New York, NY
                                  10036
                  (212) 698-3500
                  Debra.ogorman@dechert.com
21
            On behalf of the Walgreens Defendants:
22
                  Bartlit Beck Herman Palenchar &
                  Scott LLP
23
                  MATTHEW W. BREWER, ESQ.
                  54 West Hubbard Street, Suite 300
2.4
                  Chicago, IL 60654
                  (312) 494-4400
25
                  Matthew.brewer@barlit-beck.com
```

```
Page 4
     APPEARANCES, Continued:
1
            On behalf of CVS Rx Services, Inc. and
 2
            CVS Indiana, LLC:
                  Zuckerman Spaeder LLP
 3
                  ANTHONY RUIZ, ESQ.
                  1800 M Street, NW
 4
                  Suite 1000
                  Washington, DC 20036-5802
5
                  (202) 778-1823
                  Aruiz@zuckerman.com
 6
            On behalf of Johnson & Johnson and
 7
            Janssen Pharmaceuticals, Inc.:
                  Tucker Ellis, LLP
8
                  RACHEL N. BYRNES, ESQ.
                  950 Main Avenue, Suite 1100
9
                  Cleveland, OH 44113
10
                  (216) 592-5000
                  Rachel.byrnes@tuckerellis.com
11
            On behalf of HBC Service Company:
                  Marcus & Shapira, LLP
12
                  ERIN ALLEN, ESQ.
                  One Oxford Centre, 35th Floor
13
                  301 Grant Street
14
                  Pittsburgh, PA 15219-6401
                  (412) 471-3490
15
                  Allen@marcus-Shapira.com
     ALSO PRESENT:
16
                  Joe Van Detta
17
18
19
20
21
22
23
24
25
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	Page 5
1	TRANSCRIPT INDEX
2	
3	APPEARANCES:
4	
5	INDEX OF EXHIBITS6
6	
7	EXAMINATION OF CHAD GARNER
8	By Ms. Browne11
9	By Ms. O'Gorman
10	By Mr. Emch
11	
12	REPORTER'S CERTIFICATE 248
13	
14	EXHIBIT CUSTODY
15	EXHIBITS RETAINED BY COURT REPORTER
16	
17	
18	
19	
2 0	
21	
22	
23	
2 4	
25	

				Page 6
1			INDEX OF EXHIBITS	
2	NUMBER			ARKED
3	Exhibit		Notice of Videotape 30(b)(6). Deposition of the State of	16
4			Ohio Board of Pharmacy	
5	Exhibit	2	Subpoena to Testify at a Deposition in a Civil Action	17
6	B 1. 11. 11.	2	No color of odd December	1.00
7	Exhibit	3	November 21, 2011 Report on House Bill 93 by William Winsley and Danna Droz	100
8	_ , , , , , ,			100
9	Exhibit	4	Ohio Prescription Drug Monitoring Program, Effective 2017	139
10	Exhibit	_	A Document From the OARRS	146
11	EXHIDIC	5	Database, Entitled Instructions For Reporting	140
12			Wholesale Transactions to OARRS	
13				
<b>-</b> 4	Exhibit	6	A Copy of Ohio Code	149
14 15	Exhibit	7	Provision 4729.78  A Document From the OARRS	170
	EXHIDIC	/	Website, Dated November 24,	170
16			2015 Entitled Mandatory OARRS Registration and	
17			Requests	
18	Exhibit	8	PMP AWARXE User Support Manual	174
19				
	Exhibit	9	A 2017 Article Entitled	179
20			Opioid Prescriptions By Specialty in Ohio, 2010 to	
21			2014	
22	Exhibit	10	An Article Entitled Prescription Opioids and	182
23			Labor Market Pains, Dated March 28, 2018	
24			Halen 20, 2010	
	Exhibit	11	A Presentation By Dr	201
25			Gilson, Entitled Overdose Deaths in Cuyahoga County	

		Page 7
_		
1		
	Exhibit 12	<u> </u>
2		2017, Entitled Building
		Dynamic and Functional
3		Interagency Cooperation,
		Authored by Barbara Sears,
4		Director, Ohio Department of
		Medicaid
5		
	Exhibit 13	A PowerPoint Presentation 214
6		Entitled Two Incentives to
		Engage Providers:
7		Meaningful Use and
		Individual Prescriber
8		Reports, Beginning with
		Bates Label Summit 001285650
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

	Page 8
1	INDEX OF VIDEO OBJECTION
2	OBJECT PAGE
3	objection 161
4	object 197
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
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Page 9
                  THE VIDEOGRAPHER: We are now on
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     the record. The date is November 14, 2018.
3
     The time is 8:35 a.m. The caption of this case
     is In Re: National Prescription Opiate
4
     Litigation. The name of the witness is Chad
6
     Garner.
7
                  At this time the attorneys present
     and those attending remotely will identify
8
9
     themselves and the parties they represent.
10
                  MS. BROWNE: Maureen Browne,
11
     Covington & Burling, for McKesson.
12
                  MR. GLYNN: Vincent Glynn,
1.3
     Covington & Burling, for McKesson.
14
                  MR. KEYES: Andrew Keyes, Williams
15
     & Connolly, Cardinal Health.
16
                  Mr. BUSHUR: Joseph Bushur,
17
     Williams & Connolly, Cardinal Health.
18
                  MS. RANJAN: Brandy Ranjan, from
19
     Jones Day, on behalf of Walmart.
20
                  Mr. FARRELL: Paul Farrell, Jr., on
21
     behalf of the MDL plaintiffs.
                  MR. BREWER: Mat Brewer, from
2.2
23
     Bartlit Beck, on behalf of Walgreens.
24
                  MS. O'GORMAN: Debra O'Gorman, from
     Dechert LLP, on behalf of Purdue defendants.
25
```

Page 10 MR. EMCH: Al Emch, Jackson Kelly, 1 2. on behalf AmerisourceBergen Drug Corporation. 3 MS. PAYER: Charissa Payer, Ohio Attorney General's office, on behalf of the 4 Ohio Board of Pharmacy. 5 MS. DEHNER: Nicole Dehner, Ohio 6 7 Board of Pharmacy. 8 MR. WAKLEY: James Wakley, Senior 9 Assistant Attorney General, on behalf of the 10 Board of Pharmacy. 11 THE VIDEOGRAPHER: People on the 12 phone. 1.3 MS. BYRNES: Rachel Byrnes, from 14 Tucker Ellis, on behalf of Janssen and Johnson 15 & Johnson. 16 MR. RUIZ: Anthony Ruiz, with 17 Zuckerman Spaeder, on before of CVS Rx 18 Services, Inc., and CVS Indiana LLC. THE VIDEOGRAPHER: Will the court 19 20 reporter please swear in the witness. 21 CHAD GARNER, of lawful age, called for examination, as provided by the Statute, 2.2 23 being by me first duly sworn, as hereinafter 24 certified, deposed and said as follows: 25 EXAMINATION OF CHAD GARNER

Page 11 BY MS. BROWNE: 1 Q. Good morning, Mr. Garner. We met 3 off the record. My name is Maureen Browne, and I'm with the law firm of Covington & Burling, 4 and I represent the defendant McKesson in this 5 6 litigation. 7 Would you please state your name for the record. 8 9 Α. My name is Chad Garner. 10 Ο. Are you currently employed, Mr. 11 Garner? 12 Α. Yes. 13 Q. And where is that? The State of Ohio Board of 14 Α. 15 Pharmacy. 16 What is your role at the Ohio State 0. 17 Board of Pharmacy? 18 Α. The director of the OARRS program. And what does OARRS stand for? 19 Q. 20 Α. The Ohio Automated Rx Reporting 21 System. 2.2 How long have you been the director of the OARRS program? 23 24 About six years. Α. Throughout this deposition, if we 25 Q.

Page 12 refer to the Ohio -- or if we use the term 1 2. OARRS, you will know what I'm speaking of, 3 correct? Α. Yes. 4 Prior to -- well, let me ask you 5 this: Have you been deposed before? 6 7 Α. No. So today I'll be asking you a 8 9 series of questions for which I request that 10 you give me an oral response. Wendy is taking 11 down everything that is said in the room, so 12 she cannot take down nods of the head --13 Α. Correct. 14 -- is that understood? 15 Α. Yes. 16 I would also ask that, although you 17 may be able to anticipate my question, you wait 18 for me to finish it before you answer, and 19 again, that's so we have a clean record; is 20 that fair? 21 Α. Sure. 2.2 Is there any reason that you would 23 be unable to give your full, complete, and honest testimony? 24 2.5 Α. No.

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- Q. Are you under the influence of any medication or alcohol that may impair your ability to give testimony today?
  - A. No.

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- Q. If you do not understand a question that I ask, please let me know, and I'll rephrase it.
  - A. Okay.
- Q. Also, Mr. Wakley may impose an objection from time to time to one of my questions. If he does, and he does not instruct you not to answer, please provide an answer to the question, okay?
  - A. Okay.
- Q. We probably will take a break every hour, but if you need a break at any time, go ahead and ask for it, no problem. We will just complete whatever question may be pending at that time, and then we can take a break, understood?
  - A. Okay.
- Q. Okay. What, if anything, did you do to prepare for today's deposition?
- A. We had a couple of meetings to discuss what questions we thought might be

Page 14 asked. 1 And who is "we"? Q. Me and the attorneys here. 3 Α. So that's your attorney Mr. Wakley 4 Ο. 5 and then Ms. Dehner? 6 Α. Yes. 7 Ο. And then also Ms. Payer, was she there? 8 9 Α. Ms. Payer was not there. 10 Ο. Okay. Other than Mr. Wakley and 11 Mr. Dehner, did you prepare with any other 12 lawyers? 13 Α. No. Did you have any conversations with 14 15 any of the lawyers for the plaintiffs in this 16 litigation? 17 Α. No. 18 Do you understand who the plaintiffs are in this litigation? 19 20 Α. I believe so. 21 What is your understanding? 0. 2.2 Α. My understanding is that it is the state and various counties. 23 Have you met Mr. Farrell before 24 Q. today? 25

Page 15 Α. No. 1 Other than meeting with your 2. Q. attorneys, did you review any documents to 3 prepare for today? 4 5 I reviewed a subpoena. Anything else? 6 0. 7 Α. No. How long did you meet with your 8 Q. 9 attorneys? 10 Α. A couple hours. 11 Q. And when was that? 12 Α. A couple weeks ago, as well as last 13 week. 14 Did you speak with anyone other 0. 15 than attorneys to prepare for the deposition 16 today? 17 Α. No. You didn't have any conversations 18 with anyone else at the Ohio Board of Pharmacy 19 20 in order to prepare for today? 21 Α. No. 2.2 Q. When were you first told that you would be giving a deposition in this case? 23 24 Α. Oh, I think it was probably a month, month and a half ago. 25

Page 16 And what specifically were you told 1 0. 2. about the deposition? 3 Α. Very little. Just that there would be one. 4 5 6 (Thereupon, Deposition Exhibit 1, 7 Notice of Videotape 30(b)(6) Deposition of the State of Ohio 8 9 Board of Pharmacy, was marked for 10 purposes of identification.) 11 12 Q. We are going to mark as Exhibit 1 13 the notice of videotape deposition. You can 14 take a minute to look through Exhibit 1, if you 15 would, Mr. Garner. 16 Have you had a chance to review 17 Exhibit 1, Mr. Garner? 18 Α. Yes. Have you seen Exhibit 1 before? 19 Q. 20 Α. Yes. It was with the subpoena. 21 And that's the subpoena for 2.2 deposition that you understand has compelled your testimony here today? 23 2.4 Correct. Α. 25 Q. Will you turn to page 5 of that

Page 17 subpoena, please. I'm sorry. Page 7, I 1 2. apologize. Page 7 identifies topic 16, and it 3 read, "The OARRS database, including why it was 4 created, what purpose it serves, the data it 5 contains, and the evolution of its capabilities 6 7 utilization from 2006 to the present." Did I read that correctly? 8 9 Α. Yes. 10 Is it your understanding that you 11 are here to testify about topic 16 of Exhibit 12 1? 13 Α. Yes. 14 Thank you. You can set that aside. Ο. 15 (Thereupon, Deposition Exhibit 2, 16 17 Subpoena to Testify at a Deposition in a Civil Action, was marked for 18 purposes of identification.) 19 20 21 I'm next going to hand you what has been marked as Exhibit 2. Exhibit 2 is the 2.2 subpoena for you to testify in your individual 23 24 capacity today; do you see that? Α. 25 Yes.

Page 18 Have you seen Exhibit 2 before? 1 0. 2. Α. Yes. 3 And do you understand that Exhibit 0. 2 compels you to testify today in your 4 individual capacity, in addition to the 5 testimony you will give regarding topic 16? 6 7 Α. Yes. You mentioned you have been the 8 Q. 9 director of OARRS for six years; is that right? 10 Α. Yes. 11 Did you hold any positions with the Ο. 12 board of pharmacy prior to becoming the director? 13 14 Α. Yes. 15 Ο. And what position was that? 16 Immediately prior to becoming the 17 director, I was the chief information officer. Were you the chief information 18 Q. 19 officer of OARRS prior to becoming the --20 Α. The board. Is your employer the board of 21 Ο. 22 pharmacy? 23 Α. Yes. 2.4 As chief information officer at the Q. board of pharmacy, what were your duties? 25

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- A. My duties were to -- I was basically in charge of all technology, so anywhere from computer servers, phone systems.
- Q. And as chief information officer at the board of pharmacy, in addition to overseeing the phones and the computers and IT systems, you were responsible for the operations of the OARRS database?
- A. No. There was a different director of OARRS at that point.
- Q. In your role as the chief information officer at the board of pharmacy, did you have any connection with the OARRS database?
- A. The OARRS database was hosted on the servers that I  $\operatorname{\mathsf{I}}$  -- that I  $\operatorname{\mathsf{ran}}$ .
- Q. Did you have access to any of the data that resided on the OARRS database in your role as the chief information officer at the board of pharmacy?
  - A. Yes, I would have had access.
- Q. Did you ever access the data on the OARRS database during your tenure as the chief information officer?
  - A. Not that I can recall.

Page 20 Prior to becoming the chief 1 information officer at the Ohio Board of 2. Pharmacy, did you have any other roles with the 3 Ohio Board of Pharmacy? 4 5 Α. Yes. What was that role? 6 Ο. 7 I was the OARRS database administrator. 8 9 0. And for how long did you hold that 10 role? Since late 2005. 11 Α. 12 Ο. For how long a period were you the 13 OARRS database administrator? 14 Α. About four years. So until about 2009? 15 0. 16 Α. Yes. 17 And it was in approximately 2009 Q. that you became the chief information officer? 18 19 Α. Yes. 20 As the OARRS database 0. 21 administrator, what were your duties? 2.2 Α. I was in charge of all technology 23 specifically related to OARRS. And when you say you were -- as the 24 Q. OARRS database administrator, you were 2.5

Page 21 responsible for all technology related to 1 2. OARRS, what do you mean by that, what 3 technology? So the servers that OARRS ran on, 4 the network that it ran on, any software, all 5 of those would have been my responsibility. 6 7 To whom did you report when you Ο. were the OARRS database administrator? 8 9 Α. The director of OARRS. 10 Ο. And to whom did you report when you were the chief information officer? 11 12 Α. The executive director. 13 Q. The executive director of the board of pharmacy? 14 15 Α. Yes. 16 When you say that you were 17 responsible for the servers that OARRS ran on, 18 the network and the software, did you have responsibility for choosing, for example, any 19 20 software updates? 21 Α. Yes. 2.2 Q. And did you choose vendors? 23 Α. Yes. At that point, I did. 24 Q . Did you choose the vendor who supplied the OARRS database? 25

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- A. No. That was -- that decision had been made before I started.
- Q. Who made the decision as to the vendor to -- who would supply the OARRS database?
  - A. I don't know.

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- Q. What if any software changes did you implement while you were the OARRS database administrator?
- A. So there are two sides of OARRS.

  There is the prescription side and the wholesale side. I wrote the wholesale side.

  It was not off-the-shelf software.

The prescription side, we made various changes to the software, in order to increase capacity.

- Q. When you say that you wrote the code for the wholesale side of OARRS --
  - A. Yes.
- Q. -- is the wholesale side -- well, tell me what the wholesale side is?
- A. So all wholesalers licensed by the State of Ohio Board of Pharmacy are required to submit certain information about sales of controlled substances to the OARRS program.

		Page 23
1	The wholesale	e side of OARRS is the side that
2	collects that	t information.
3	Q. 1	Have you heard of McKesson before?
4	A	Yes.
5	Q. 1	Do you know what McKesson does?
6	A	Yes.
7	Q. 1	What is it?
8	Α.	They are a wholesaler of
9	prescription	drugs.
10	Q. 1	Have you heard of AmerisourceBergen
11	before?	
12	Α.	Yes.
13	Q. 1	Do you know what AmerisourceBergen
14	does?	
15	Α.	Yes.
16	Q. 1	What is that?
17	Α.	They are a wholesaler of
18	prescription	drugs.
19	Q. 1	Have you heard of Cardinal Health
20	before?	
21	A.	Yes.
22	Q. 1	Do you know what Cardinal Health
23	does?	
24	A.	Yes.
25	Q. 1	What is that?

Page 24 They are also a wholesaler of 1 2. prescription drugs. Do any of McKesson, ABDC -- let me 3 ask you this. If I refer to AmerisourceBergen 4 5 as ABDC, will you understand what I mean? 6 Α. Yes. 7 0. Thank you. Does any of McKesson, ABDC or Cardinal Health have access to the 8 9 wholesale side of the OARRS database, to your 10 knowledge? 11 Do you mean "access," as in can Α. 12 they get data from it? 13 Q. Well, let me ask. That's a good question. 14 15 Can they input data? 16 Α. Yes. 17 Q. Can they get data from it? 18 Α. No. 19 Other than writing the code for the Q . wholesale side of the OARRS database, you 20 21 mentioned that you made changes to the software 2.2 on the prescriber side to increase capacity, 23 correct? 24 Yes. Α. And increase capacity how? 2.5 Q.

Page 25

- A. In 2011, there were some changes to law that dramatically increased the usage of the system. The system at that point was not able to keep up with that type of usage, and so we had to make changes to the software in order to allow it to keep up.
- Q. What if any input did you have in recommending any changes to the increased capacity on the prescriber side?
  - A. I had -- that was entirely me.
  - Q. That was entirely you?
- A. Yes.

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- Q. When you say it was entirely you, what do you mean by that?
- A. I made the decision to make the change, and I actually wrote the code to make the change.
- Q. So you wrote the code to increase the capacity on the prescriber side of OARRS in 2011?
  - A. Yes.
- Q. And you also wrote the code to create the wholesale side of the OARRS database?
- A. Yes.

Page 26 And when was that? 1 Ο. Α. 2. 2006. By the time -- you mentioned to me 3 0. that you were the OARRS database administrator 4 5 from 2005 to 2009, correct? 6 Α. Yes. 7 But you wrote the code to increase 0. capacity for the prescriber side in 2011? 8 9 My dates may be off by a bit, as 10 far as when I was in each position. They kind 11 of blur together a bit. 12 But you are sure that you wrote the 13 code to increase the capacity on the prescriber side, correct? 14 Yes. 15 Α. 16 Q. And you are sure that that was in 17 2011? 2010, 2011, that's when the statute 18 Α. 19 passed. 20 What statute is that? Q. 21 It was then referred to as House Α. 2.2. Bill 93. 23 Do you know what it ended up being codified as? 24 Α. It was in --2.5

Page 27 The code section --1 0. It was in a lot of code sections. 2. Α. 3 Okay. So when you were the OARRS 0. database administrator, we talked about the 4 software updates, or a couple of the software 5 6 updates. 7 Did you do any other software updates as the database administrator of OARRS, 8 9 other than increasing the capacity of the 10 software on the prescriber side and 11 implementing the wholesale side of the 12 database? 13 Α. No. I mean, aside from just the routine updates that come out from various 14 15 software vendors, no. 16 So just the pushes, but --Q. 17 Α. Right, just patches and --THE NOTARY: Wait a minute. 18 have to let her finish. 19 20 "So just the pushes, but" --21 -- but not any original code 0. 2.2 writing? 2.3 Α. Correct. 2.4 Q . You said that you were also 25 responsible for the network, when you were the

Page 28 OARRS database administrator. What did you 1 2. mean by that? 3 Α. I chose the network hardware, I installed and configured the network hardware, 4 5 maintained it. Is OARRS still running the same 6 7 hardware as it did -- the same network hardware as it did when you were the database 8 administrator? 9 10 Α. No. 11 What was the hardware that was 12 running while you were the administrator? 13 Α. There were -- there was a Cisco firewall, Cisco switches. 14 15 Ο. Anything else? 16 Dell servers. 17 Anything else on the hardware side, 18 other than the firewall, the switches, and the Dell servers? 19 20 Α. No. 21 And you said that today the network 2.2. is not the same as it was when you were the database administrator? 23 24 No, it is not. Α. How many times has it changed, 2.5 Q.

Page 29 since the time that you were the administrator? 1 Α. Twice. 2. 3 Ο. What is it currently, the current hardware configuration? 4 It is currently hosted in the 5 cloud. 6 When did OARRS become cloud hosted? 7 0. 8 Α. April 2017. 9 0. And prior to cloud hosting, where 10 was -- what hardware supported the OARRS 11 network? 12 Α. It was similar hardware and 1.3 software, just upgraded versions. 14 When you say "similar," you mean similar to the Cisco and Dell combination? 15 16 Correct. It is still a Cisco and 17 Dell combination, just updated hardware. You also said that as the 18 network -- I beg your pardon -- the OARRS 19 20 database administrator, you were responsible for the servers that OARRS ran on; do you 21 2.2 recall that? 23 A. Yes. 24 Q. You mentioned that currently -well, back up. 25

Page 30 When you were the database 1 2. administrator, where were the servers located? At the board of pharmacy office. 3 Α. And where are the servers located 4 Ο. today? 5 They have been split. 6 7 prescription side is hosted on Amazon cloud, the wholesale side is hosted -- it's still 8 9 hosted at the board of pharmacy. 10 And the server change took 11 place -- well, did the server change take place 12 at the same time the hardware change was 1.3 implemented? Did the server --14 Strike that. Let me ask you 15 Ο. 16 another question. 17 When did the prescriber side of the OARRS database migrate to the Amazon cloud? 18 19 That was April of 2017. Α. But for the life of the wholesale 20 0. 21 side, that database, the servers have existed 2.2 at the BOP, correct? 2.3 Α. Yes. 2.4 If I referred to the board of Q. pharmacy as BOP, will you understand what I 25

Page 31 mean? 1 Α. Yes. 3 Other than your responsibilities for the servers that the OARRS database ran on, 4 5 the network and the software, in your role as the OARRS database administrator, did you have 6 7 any other functionality or functions? I don't believe so. Α. 8 9 Prior to your role as the OARRS 10 database administrator at the board of pharmacy, did you have any other roles with the 11 12 board of pharmacy? 13 Α. No. 14 Do you have an undergraduate 0. 15 degree? 16 Α. Yes. 17 Q. In what? 18 Α. Computer science. 19 Do you have any graduate education? Q. 20 Α. Yes. 21 What is that? Ο. I have a Master's of Science in 2.2 Α. 23 computer information systems. 24 When did you get that? Q. The master's I received in 2017. 2.5 Α.

	Page 32
1	Q. From where?
2	A. Boston University.
3	Q. And did you go to Boston University
4	to get that, or did you do that
5	A. It was on line.
6	Q. And where is your CS degree from?
7	A. Mount Union Nazarene University.
8	Q. And when did you receive that?
9	A. 2004.
10	Q. Other than your roles at the board
11	of pharmacy, have you worked anywhere else,
12	since your graduation from college?
13	A. Yes.
14	Q. Where.
15	A. Optimum Technology?
16	Q. Was that right out of college?
17	A. Yes.
18	Q. 2004 to 2005?
19	A. Yes.
20	Q. And what did you do at Optimum
21	Technology?
22	A. I was their network administrator
23	and a customer support analyst.
24	Q. Let's talk a little bit about your
25	current role as the director of OARRS.

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A. Okay.

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- Q. What are your roles and responsibilities as the director of OARRS?
- A. So I manage all aspects of OARRS, vendor relations, as well as managing the OARRS staff. I also do -- I also do reporting from OARRS.
- Q. Anything else in your role as the director of OARRS that you do, other than vendor relations, staff management, and reporting from OARRS?
- A. Public speaking, from time to time, attending various meetings, representing the agency at, you know, various meetings and gatherings.
- Q. When you say, "Representing the agency at various meetings and gatherings," is that the board of pharmacy or is that OARRS?
- A. Well, the agency would be the board of pharmacy, but I am there specifically for OARRS. If the meetings weren't OARRS related, I wouldn't be the person that was sent.
- Q. Other than vendor relations, staff management, reporting from OARRS, some public speaking, attending meetings related to OARRS,

Page 34 and representing the agency where -- on behalf 1 2. of the BOP, where OARRS is specifically being 3 addressed, are there any other roles and responsibilities that you undertake as the 4 director of OARRS? 5 I would include in reporting, you 6 7 know, there is a lot of data analysis, statistical types of analysis that goes with 8 9 that. 10 So in your role managing vendor 0. 11 relations as the director of OARRS, what do you 12 do? 13 Α. I have weekly meetings with the OARRS software vendor; I also, you know, for 14 15 other various smaller pieces of software, may 16 occasionally have a meeting or a phone call. 17 Who is the OARRS software vendor? Q. 18 Α. Appriss. 19 Can you spell that? Q. 20 Α. A-P-P-R-I-S-S. 21 Is there one individual with whom Ο. you interface at Appriss? 2.2 2.3 Α. There is one main point of contact, but there are a number of others that I may 24 interface with, from time to time. 2.5

Page 35 Who is your main point of contact Ο. 1 at Appriss? 2. Tonya Vaughn. 3 Α. Do you know how to spell her last 4 0. 5 name? V-A-U-G-H-N. 6 Α. 7 Is Appriss the only OARRS software Ο. vendor with whom you interface? 8 9 Α. Appriss is the prescription 10 monitoring program vendor. So that is the main -- that is the core OARRS software. 11 12 Are you familiar with the term Q. "PDMP"? 13 14 Α. Yes. And what does that stand for? 15 Ο. 16 Prescription drug monitoring Α. 17 program. If I use PDMP in this deposition 18 Ο. from time to time, will you understand that I'm 19 20 referring to a prescription drug monitoring 21 program? 2.2 I will. If I say PMP though, I 23 mean the same thing. 24 Fair enough. You said that you Q . occasionally will have meetings with or calls 25

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with smaller software vendors in your role as the director of OARRS; is that right?

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- Q. And can you identify any of those smaller software vendors for me?
- A. It is possible we could have a conversation with Microsoft for something -- or most of our software is Microsoft, so that would be the most likely.
- Q. What would be the nature -- can you call to mind a specific meeting or call that you have had with Microsoft in the past, in your role as the director of OARRS?
  - A. Not a specific one, no.
- Q. Historically, what would be the nature of any call that you have had with Microsoft about OARRS?
- A. It would be either a marketing call or something to do with any type of issue we are dealing with that we can't find resolution to on our own.
- Q. When you say it could be a marketing call, what type of -- what do you mean by that?
  - A. They have a government relations

Page 37 staff that call every once in a while to 1 2. discuss new products that they have that they 3 think might be beneficial to us. Have you ever followed up on one of 4 those marketing calls to purchase a new product 5 that Microsoft suggested might be beneficial? 6 7 I'm trying to remember if -- we did eventually upgrade a version of SQL server 8 9 after a conversation with Microsoft, but I don't remember if it was a marketing call or if 10 11 I happened to run into somebody somewhere else. 12 And you said it was the SQL server? Q. 1.3 Α. Yes. 14 S-E-Q-U-E-L? Ο. 15 Α. S-O-L. 16 And what does the SQL server do? Q. 17 Α. It is the -- it's a database software. 18 A database software for OARRS? 19 Q. 20 For the -- we keep a copy of data 21 for research at the board of pharmacy, and 2.2 that's what it resides on, but it is also the

Q. When you say, "We keep a copy of

database software that the wholesale side would

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also run on.

the data for research at the board," what do you mean by that?

- A. That would be a copy of the prescription data. So because the prescription side of OARRS is cloud hosted, we keep a local copy of the data for any kind of analysis and reporting we do.
- Q. You mentioned that the wholesale side resides on SQL; did I understand that correctly?
  - A. Yes.

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- Q. And what if any wholesale-side data for research is maintained by the board?
- A. Well, there is a set -- so there is the production copy, there is a separate research copy. We don't do -- we don't do the analysis on the production system.
- Q. When you say, "We don't do the analysis on the production system," who is the "we"?
  - A. It would be me and my staff.
- Q. And when you say that a copy of the data for research resides on the SQL database, what research do you mean?
  - A. Any type of analysis that we need

to do, if we are assisting compliance with an investigation or doing any other type of statistical reporting.

- Q. When you say you would use -- or the research that you and your staff would do, and it is you and your staff that would do the research?
  - A. Yes.

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- Q. When you talk about the research that you and your staff would do on compliance with investigations, what type of investigations are you talking about?
- A. It could be a number of types of investigations. It could be an investigation against a prescriber, a pharmacy, anybody that we license, it could also be a criminal case against a patient.
- Q. When you are doing research for an investigation against a prescriber, can you call to mind a specific instance of an investigation against a prescriber, where you and your staff did research?
  - A. Sure. Yes.
- Q. In that case, where did the investigation originate?

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- A. The specific case originated with OARRS, but they can originate in a number of areas.
- Q. In the instance you are recalling where the investigation originated with OARRS, how does an investigation original in OARRS; how does that happen?
- A. State law requires -- requires the board to monitor OARRS data for potential violations of drug law, and so as such, there are occasionally such violations, potential violations may be found in the data.
- Q. Who is monitoring OARRS to see whether there is cause for an investigation?
  - A. It would be me and my staff.
  - Q. How do you do that?
- A. Many, many different ways. We have a number of -- a number of statistical models that we use, as well as, you know, tips from investigators or, you know, if we see something in the news that we can possibly see if anybody else is doing this. There are many, many different ways.
- Q. When you testified that there are statistical models that you and your staff use

Page 41 to monitor the data, are those statistical 1 models built into the OARRS database? 3 Α. No. They are -- they would be custom code that we write in the office. 4 5 Have you written custom code in the office for a statistical model that could be 6 7 used to monitor the data on OARRS? 8 Α. Yes. 9 How much -- or how many statistical models -- strike that. 10 11 How many variations of statistical 12 models do you use to monitor the data from 13 OARRS? I couldn't tell you. There are too 14 Α. 15 many. 16 More than a hundred? Q. 17 Α. Likely. More than a thousand? 18 0. 19 Α. Maybe not. 20 Q. More than 500? 21 I'd say somewhere between 100 and Α. 2.2. 500. 23 So you and your staff use between 0. 100 and 500 variations of a statistical model 24 to monitor OARRS, correct? 25

Page 42 Α. Correct. 1 2. Q. And you and your staff wrote the code for all of those 100 to 500 statistical 3 models? 4 5 Α. Yes. What if anything determines which 6 7 statistical model you would run in a particular investigation? 8 9 It would determine -- I mean, it 10 would be -- I mean, if an investigation was 11 already started, it would be whatever it was 12 that was being found in the investigations, the 13 findings. 14 You said that investigations could Ο. 15 originate through OARRS, but could also 16 originate in a number of other places; do you 17 recall that? 18 Α. Yes. 19 What other places could an 20 investigation into a prescriber originate? 21 It could come from a complaint from 2.2 the public, it could be something an agent or 23 an inspector has come across. I'm sure there 24 is many more. That's not really my area.

When you say agent or inspector

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Q.

Page 43 could originate an investigation, is that an 1 2. agent or inspector of the BOP? 3 Α. Yes. When you say that a complaint can 4 originate from the public, what do you mean by 5 6 that? 7 We have a -- on our website, we have a public complaint form. 8 9 Ο. How many public complaints have you 10 received, during your tenure as the director of 11 OARRS? 12 I wouldn't know. Those don't come 1.3 to me. 14 Who do they go to? 0. 15 Α. The director of compliance. 16 Who is the director of compliance? Q. 17 Α. Eric Griffin. 18 How many investigations have you Ο. and your staff participated in, while you have 19 20 been a director of OARRS, that have originated 21 from a public complaint? I don't always know where they 2.2 Α. 23 originate from, so I don't know. 24 Do you have in mind any complaints Q. that have originated from the public, that you 25

have participated in, during your time as the director of OARRS?

- A. I can definitely think of one, yes.
- Q. How recently?

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- A. This particular one would have been three or four years ago.
- Q. Other than the one complaint you have in mind from three or four years ago that you know originated from a public complaint, can you think of any other occasions when you and your staff have investigated a complaint that originated from the public?
- A. Not that I'm aware of. Like I said, I don't always know where they start.
- Q. Other than public complaints, complaints that may have originated from an agent or inspector from the board of pharmacy or that arise from your own data monitoring, are there any other origination points that would lead to an investigation of OARRS data by you and your staff?
- A. I don't know the answer to that. I wouldn't know the complete list. That's more of a compliance and enforcement area.
  - Q. So will you please walk me through

how, in the event you are investigating a complaint, as opposed to your data monitoring of OARRS, you get involved in that complaint?

- A. Uh-huh. So typically, either somebody comes to my office or sends an email or calls me and describes what it is that they need, and I either, you know, depending on everybody's, you know, workload at the time, either I decide to do it myself or I assign it to one of my staff.
- Q. When you say someone calls you or comes to your office --
- A. It would be a -- it would be a member of the compliance staff.
  - Q. And that's Mr. Griffin's staff?
  - A. Yes.
- Q. Have you ever investigated a complaint that originated from law enforcement?
- A. No, not directly to me from law enforcement. It may have -- it may be something that the compliance department is working with law enforcement on, but anything that we would work would have come from our internal staff.
  - Q. So if the Cuyahoga Sheriff's

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Page 46 Department wanted to investigate a 1 2. prescriber --3 Α. Yes. -- they would not reach out 4 directly to you? 5 They may have -- they may have an 6 7 account for OARRS, where if they just need a list of prescriptions that a prescriber wrote 8 9 or prescriptions that a patient has received, 10 they, by law -- they are permitted to have 11 access to that if they have an open case for a 12 drug investigation. And so they have an 1.3 account where they could request that report, 14 and the report would be created. 15 All of that happens automatically. 16 It's not something that I would personally be 17 involved with. 18 When you say that the sheriff may 19 have an account for OARRS and they can access a 20 prescription that is a written or received, but 21 it happens automatically, what do you mean by 2.2 that? 23 So the -- you know, so the law enforcement officer has a case for a drug crime 24 against a specific patient. They would have an 25

account where they can log in to the web interface for OARRS. They would enter in the information about the individual that they are investigating, including their case number. They would have to submit that.

They have to have a supervisor, who also has an OARRS account, who would approve that. Then the system would automatically generate the report for them.

- Q. How long does that take, do you know?
  - A. Seconds.
- Q. How long does it take you or your staff to run a statistical model on any of the -- on the OARRS data?
- A. It depends on the model and the data range that we are looking at. It could take anywhere from a few seconds to hours.
- Q. So we were talking a little bit about prescribers. Is the process for investigations of pharmacies the same as it is for a prescriber; that is, you monitor -- your office monitors the database, the OARRS database, to discover information about a pharmacy?

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Page 48 Α. Yes. 1 And likewise, you and your staff 2. Q. can run statistical models on the OARRS data 3 pertaining to a particular pharmacy? 4 5 Α. Yes. Can complaints about a particular 6 Ο. 7 pharmacy originate from the public? Α. Yes. 8 9 Can complaints about a particular 10 pharmacy originate from a BOP investigator or 11 agent? 12 Α. Yes. 13 Are there any other ways in which 14 your office would be involved in the complaint 15 about a pharmacy, other than through the 16 monitoring of data by you and your staff, or 17 from a complaint from the public or an investigator? 18 19 Again, I assume that there are 20 other sources, but I wouldn't know those. 21 And by "other sources," you mean, 2.2 perhaps, law enforcement? 2.3 Quite possible. Again, that's more the compliance department. 24 So as with the complaints against 2.5 Q.

Page 49 prescribers, complaints against pharmacies 1 2. generally or typically come through the 3 compliance department to you? Α. Yes. 4 Have you ever investigated a 5 6 pharmacy, other than in response to a complaint 7 that has come through the compliance department? 8 9 Ones that we have discovered in 10 OARRS directly. 11 How many times have you discovered 12 a pharmacy that requires some investigation 1.3 through your OARRS data monitoring? 14 I don't know that I can put a 15 number on it. Maybe -- I don't know. Fewer 16 than a hundred. 17 Do you know how many you have done 18 this year of a pharmacy, investigations to a 19 pharmacy that arose other than through a 20 complaint that came by the compliance department? 21 2.2 Α. Maybe five or six. 23 You mentioned that OARRS -- you monitor data in the OARRS database for 24 potential violations; is that the right word? 25

Page 50 Uh-huh. Α. 1 2. Q. By licensees; do you recall that? 3 Not always by licensees, but it is Α. potential violations of drug law, period. 4 5 I believe the term "licensee" was 6 yours, but maybe it wasn't. 7 There are licensees of the board of pharmacy, correct? 8 9 Α. Correct. 10 Ο. Are there licensees other than 11 prescribers and pharmacies? 12 Α. Wholesale distributors. 13 Q. Anybody else? Pharmacists, home medical 14 I don't know the entire list. I 15 equipment. 16 know the ones I deal with most frequently. 17 Are the manufacturers licensees of 18 the board of pharmacy? 19 If they -- if they ship drugs 20 directly into the state, yes. 21 When I'm talking about 2.2 manufacturers, I'm talking about manufacturers of opioid medications, okay? 23 2.4 Yes. Α. 2.5 Q. Does that change your answer at

Page 51 all? 1 Α. No. 3 Ο. Have you participated in any investigations of board of pharmacy licensees? 4 5 Α. Yes. When? 6 0. 7 The various times that we have Α. discussed. 8 9 Ο. Okay. Thank you. 10 So other than what we have discussed about prescribers and pharmacies, has 11 the board of pharmacy -- strike that. 12 13 Other than the investigations about 14 prescribers and pharmacies we have discussed, have you and your staff participated in any 15 16 investigations of wholesale distributors? 17 Α. Yes. 18 0. When? 19 Numerous times. Α. 20 This year have you, in 2018, have Q. 21 you participated in any investigations of wholesale distributors? 2.2 23 Α. Yes. 2.4 How many? Q. Well, I don't know whether there 2.5 Α.

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are multiple investigations or if it was all one. I'd say at least two.

Q. And the two investigations of wholesale distributors that you have in mind, were those originated from you and your staff's monitoring of data?

A. No, they were not.

Q. Were -- did either of them originate from the office of compliance?

A. They both would have.

- Q. Other than the approximately two investigations of wholesale distributors that you can call to mind for 2018, how many investigations of wholesale distributors do you recall participating in, in calendar year 2017?
  - A. I don't recall.
  - Q. More than five?
  - A. I really don't remember.
- Q. Other than the research that we have just talked about that is done on the wholesale side for the purpose of investigations, what if any research does you and your -- do you and your staff conduct on the OARRS data?
  - A. Specifically to the wholesale side?

- Q. Let's start with that, please.
- A. Honestly, we have spent more time on the prescription side than the wholesale side, but typically -- typically on the wholesale side, any of our research is going to be for the purpose of either assisting in an investigation or monitoring for potential -- potential crime.
- Q. On the prescription side, so the prescription data, you mentioned that you keep a copy of the data at the BOP for any analysis or reporting; do you recall that?
  - A. Yes.

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- Q. What analysis do you do on the prescription-side data?
- A. So we do a lot of analysis on the prescription side. We do -- there is analysis for statistics that get published in our various reports, annual and semiannual reports; statistics that get published to our website. We also do analysis to inform changes in various rules.

We, again, do analysis for, you know, for looking for potential crime, as well as -- as well as assisting in investigations.

Page 54 We do research to identify individuals who may 1 2. be at risk, based on the prescriptions that 3 they take. And then we do analysis for -- you 4 know, we have a number of different grants that 5 6 have different reporting requirements, and so 7 we have to do analysis to produce those 8 reports. 9 Ο. You mentioned that the 10 prescription-side data that is maintained at 11 the BOP is also used for various reporting. Is 12 there any reporting that you and your staff do 1.3 with the prescription-side data, other than 14 this list of analyses you perform that you just gave me? 15 16 There may be something that's not 17 coming to mind, but those are what come to mind. 18 19 Before I get through all this, do Q. 20 you want to take a break now? Are you ready 21 for a break? 2.2 MS. BROWNE: How are you doing, 23 Wendy? 24 Okay. Can we take about a seven-minute break? 2.5

Page 55 MR. WAKLEY: Yeah. 1 THE VIDEOGRAPHER: Off the record. 2. 9:28. 3 (Recess taken.) 4 THE VIDEOGRAPHER: On the record, 5 9:41. 6 7 Welcome back, Mr. Garner. Q. When we went off the record, we 8 9 were talking about the data analyses that are 10 performed by you and your staff on the 11 prescription side of the OARRS database; do you 12 recall that? 13 Α. Yes. 14 One of the analyses that you 15 perform are statistics and various 16 reports -- oh, I'm sorry -- annual and 17 semiannual reports; do you recall that? 18 Α. Yes. 19 When you say, "Annual and 20 semiannual reports," what do you mean? 21 We have various reports, some of 2.2 them are mandated by our legislature but --23 that we produce either ever six months or every 24 12 months, and they are posted to our website. Other than the annual and 2.5 Q.

semiannual reports that you post to your website, are there other various reports for which you and your staff perform statistical analysis on the OARRS database?

- A. There are, yes. There are a number of reports. There are quite a few on our website, but there are also some reports that we have created, several that run automatically on a scheduled basis, as well as others that we may be requested to create ad hoc.
- Q. When you say there are reports that are run automatically on a scheduled basis, what do you mean?
- A. There are reports that we have written that the server automatically creates and sends to various recipients, by email, on a scheduled basis. So, say, monthly, typically, monthly or weekly.
- Q. I apologize. What reports are run on a scheduled basis, coming from the prescriber-side data on the OARRS database?
- A. There are a couple of -- a couple of investigative reports, that would be a couple of key statistical models that we know are impactful that would go to compliance

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Page 57 staff. 1 2. We have also got some that track 3 progress on a couple of projects we are working 4 on. 5 When you say there are a couple key Ο. statistical models that you know are impactful 6 7 that go to compliance staff, what do you mean by that? 8 9 We have one that is -- that 10 identifies doctor shoppers, we have one that 11 identifies -- it's one of the -- one indication 12 of overprescribing. 13 Q. Other than the investigative 14 reports that identify doctor shoppers and that 15 indicate overprescribing, are there other 16 investigative reports that you and your staff 17 run on the prescriber side of the OARRS database? 18 In an ad hoc manner, yes, but none 19 Α. 20 that are scheduled and run automatically. 21 For how long has the OARRS database 2.2 been able to produce reports that identify 23 doctor shoppers? 24 I don't remember when I started Α. That was -- it was probably 2008, 2009. 2.5

- Q. For how long has the OARRS database been able to run reports that indicate overprescribing?
- A. That report I would have done -- I want to say it was 2012.
- Q. With reference to both the doctor-shopping report and the overprescribing report, you testified, using the pronoun "I." Did you write the code for the doctor-shopping report?
  - A. Yes.

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- Q. Did you write the code for the report that can indicate overprescribing?
  - A. Yes.
- Q. How long does it take for a doctor-shopping report to run?
- A. You know, since it happens automatically, I'm not sure how long it really takes, but I would imagine it's less than two or three minutes.
- Q. How long does it take to run a report that -- to indicate overprescribing?
- A. That particular report, it would be very short.
- Q. When you say "very short," would it

Page 59 be a matter of minutes? 1 2. Probably less than a minute. You had mentioned, when we were 3 talking earlier about, for example, the 4 statistical models that you and your staff run 5 that monitor the data on the OARRS database; do 6 7 you recall that? Α. 8 Yes. 9 And we talked about there being 10 perhaps 100 to 500 different statistical models 11 that can be run; do you recall that? 12 Α. Yes. 1.3 You also stated that some of those 14 models could be run in seconds; do you recall that? 15 16 Yes. 17 How long has the OARRS database had 18 the capability to run these reports in a matter of seconds? 19 20 I mean, it is a database. So, I 21 mean, it takes a person to write the code, but, 2.2 I mean, the software itself, I quess, has been 23 capable all along. It just took somebody to 24 make it do it. And the capability for these 100 to 2.5 Q.

500, approximately, statistical models to be run, for how long has the database had that, the software to make it capable to do that?

- A. All along. I mean, that is -- I mean, database software holds data and allows you to retrieve data. So it's just a matter of somebody thinking of the particular model and requesting the data in that manner.
- Q. And at what point did OARRS start running, for example, understanding it's been capable, but when did it start running the 100 to 500, approximately, reports for which you wrote that code?
- A. So, I mean, some of them would have started at the very beginning, and we continue to add to it as time goes on and as we make various discoveries.
- Q. And when you say, "At the very beginning," do you mean 2006?
  - A. Yes.
- Q. The writing of, for example, the code that runs the 100 to 500 statistical models we discussed, did that require additional funding?
  - A. To the extent that I can't do it

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Page 61 all on my own, and so I have had to hire staff, 1 2. yes. Do you recall hiring additional 3 Q. staff in order to write the code that runs the 4 approximately 100 to 500 statistical models 5 that we have discussed today? 6 7 Α. Yes. You have hired additional? Q. 8 9 Α. Yes. 10 Were the additional people you have Ο. in mind that were hired to write the code for 11 the approximately 100 to 500 models 12 13 contractors? 14 Α. No. 15 0. Are they -- were they employees of 16 the BOP? 17 Α. They are now employees of the BOP, 18 yes. 19 So the individuals who wrote the Q. 20 code for the approximately 100 to 500 statistical models we have been discussing 21 22 today are currently BOP employees? 23 Α. Yes. 24 Were they hired specifically to write code? 2.5

Page 62 Α. Yes. 1 2. Q. How many folks is that? 3 Currently have -- I currently have Α. one on staff, another getting ready to start. 4 At any time did you have on staff 5 more than one code writer? 6 7 Α. Yes. Q. When? 8 9 Α. It would have been -- I'm so bad at 10 remembering dates. 11 That's okay. In the last five Q. 12 years, have you had more than one code writer 13 on staff? 14 Α. Yes. What is the maximum number of code 15 16 writers you have had on staff at the -- devoted 17 to OARRS? 18 Two, besides myself. 19 We had also talked earlier in the 20 context of investigations about a sheriff 21 having an account for OARRS and being able to 2.2 access information; do you recall that? 23 Α. Yes. 24 And you testified that they can request a report and -- they, the sheriff's 25

Page 63 department, and after a supervisor approves it, 1 2. a report can be generated within seconds; do you remember that? 3 Α. 4 Yes. How long has that capability been 5 available in OARRS? 6 7 Α. It has improved over time, so it originally was not seconds, but all along. 8 And when you say "all along," you 9 10 mean since 2006? 11 Α. Yes. 12 And the sophistication that permits 13 these reports that we are talking about for law 14 enforcement to run within seconds, how long has 15 that capability been available? 16 I believe we got the time down to 17 seconds in -- it would have been with the code 18 changes in 2011. 19 Did OARRS hire an additional code 20 writer to optimize the system in 2011, such 21 that sheriffs could run reports that we have 2.2 been discussing in a matter of seconds? 23 No, we did not. That was me, and Α. it's not just sheriffs. I mean, that applies 24

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to any OARRS user.

Page 64 When you say any OARRS user can run 1 Q. 2. a report? 3 Α. Yes. Do you mean prescribers? 4 Ο. Α. A prescriber can run a report on 5 6 their own patient, as can a pharmacist. 7 Can a wholesaler run a report? 0. Α. 8 No. 9 0. Can a manufacturer run a report? 10 Α. No. 11 Can a member of the public run a Q. 12 report? 13 A member of the public cannot run a 14 report. A member of the public can receive a 15 copy of their own report, by coming to our 16 office. 17 Other than law enforcement, 18 prescribers, and pharmacists, are there any other entities that can run reports from OARRS? 19 20 There are. I can't remember them 21 all, because it's been changed many times over 2.2 the years. 23 Do you know approximately how many entities can run reports from OARRS? 24 I want to say it's getting close to 2.5 Α.

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                  And that includes law enforcement,
            Q.
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      correct?
            Α.
                  Yes.
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            Ο.
                  Does it include the medical
      examiner?
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                  The coroners?
            Α.
            Q.
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                  Yes.
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                  Can the AG's office, the attorney
            Q.
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      general's office run reports?
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                 Only the BCI has access right now,
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      and again, it's only on a -- it's the law
      enforcement officer's role, so only if they
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     have an open case on an individual.
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                  I'm sorry to interrupt you.
                                                  Is BCI
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      the Bureau of Criminal Investigations?
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            Α.
                  Yes.
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                  Can the governor's office access
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      the reports -- run reports -- I beg your
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     pardon.
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                  Can the governor's office run
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      reports from OARRS?
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            Α.
                  No.
                  Does the governor's office have
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            Q.
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Page 66 access to OARRS? 1 2. Α. No. 3 Can the department -- the United States Department of Justice access OARRS? 4 5 Yes. Various agencies within the justice department, not everybody at the 6 7 justice department. Do you know which agencies within 8 9 the DOJ can access OARRS? 10 Typically the DEA. I'm sure that 11 there are probably a few other agencies, but I 12 couldn't tell you who they all are, off the top 13 of my head. 14 Q. Is that written down somewhere, 15 that is the agencies or entities that can 16 access OARRS? 17 So state law is what ultimately 18 determines who can and can't access OARRS. So 19 that's always the quiding factor. 20 Q. But does state law actually 21 enumerate by name the entities --2.2 Α. No -- I'm sorry. 23 Ο. -- the entities that can access 24 OARRS? 2.5 Α. No, it does no.

- Q. So I went off on a tangent there.

  Let me go back to the reports that you and your office run from OARRS.
  - A. Uh-huh.

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Q. We have talked about the scheduled reports that include reports that identify doctor shopping and that indicate overprescribing.

How often are those reports generated?

- A. Those two particular reports are generated monthly.
- Q. And then, you said, there are reports that are generated on an ad hoc basis, correct?
  - A. Yes.
- Q. Can you give me some examples of ad hoc reports that you have run?
- A. So the director of compliance might ask for anybody who has purchased more than a certain number of units of drugs, would be an example.
- Q. So to run a report that would identify anyone who has purchased a certain amount of drugs, what would you do?

- A. So I would make sure that what I have been asked for is clearly defined, and if it is and is appropriate, according to statute, then I would -- I would run such a report.
- Q. And when you say you would run a report, can you walk me through that literally, from I log on to the database to the report gets spit out?
- A. So I would log in to my computer. I would open SQL Server Management Studio, which is where you write the code. I would write the code necessary to pull the data, I would typically copy it into the Excel spreadsheet, and either print it or email it to -- typically it is the director of compliance.
- Q. So in the case of a report that would indicate anyone who has purchased a certain amount of a drug, you would actually have to write separate code for that report?
  - A. Yes.

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- Q. So you can't go in and fill out a field that you want to show up and then run a report that way?
  - A. No.

- Q. Is there an interface on OARRS where a user, such as yourself, so you or your staff, could access a screen and, similar to like -- to a Google search, where you write, you know, such a subscriber, within, for opioid, and the report would generate for you?
  - A. No.

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- Q. We did talk about reports that are automatically run monthly, such as the doctor shopper or the overprescriber, correct?
  - A. Yes.
- Q. The code has already been written for those, right?
  - A. Correct.
- Q. And there is just a flag in the system that causes it to run monthly, correct?
  - A. Basically, yes.
- Q. A human being doesn't go in and direct, every month, for that report to be generated, correct?
  - A. Correct.
- Q. And the report, for example, the ID, the one that IDs doctor shoppers, that gets automatically delivered by email, you said?
  - A. Yes.

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- Q. And the reports that are run by law enforcement, for example, when we were talking about a sheriff wanting to run a report in an investigation, how does the sheriff ask for that report?
- A. They have to go into -- they have to go to the OARRS website, log in with their credentials, they type in the name of the individual they are investigating and, depending on whether it is a prescriber or a patient, some other identifying information, they have to include a case number, and they submit it, their supervisor has to log in with their credentials to approve it, and then the system automatically generates that report.
- Q. And is the same for pharmacists, for example, a pharmacist wants to see the report on a particular patient, are you with me?
  - A. Uh-huh.
- Q. The pharmacist can log on with his or her login information, correct?
  - A. Correct.
  - Q. Enters the patient name, correct?
  - A. Correct.

Page 71 And then a report is run on that 1 0. 2. patient? 3 Α. Correct. So it's not a case where if a 4 pharmacist wants a report done -- run, the 5 pharmacist logs in and contacts OARRS, being 6 7 you or your staff, who then responds and sends a report, correct? 8 9 Α. Correct. 10 Other than the ad hoc 11 reports -- well, let me ask you, are there any 12 other ad hoc reports you can recall, other 13 than, for example, if compliance asks for 14 anyone who has purchased a certain amount of a 15 drug that you recall running? 16 I've looked at what a prescriber or 17 pharmacy purchases, versus what they reported 18 dispensing. 19 In the case of a report about what 20 a pharmacy purchases versus what it dispenses, 21 can a pharmacy run a report on what it has 2.2 purchased? 23 Α. No. 24 Can a pharmacy run a report on what it has dispensed? 2.5

Page 72 Α. No. 1 2. Q. Can law enforcement run a report on 3 what a pharmacy has purchased? Α. 4 No. Can law enforcement run a report on 5 6 what a pharmacy has dispensed? 7 Α. Yes. And in the case of law enforcement 8 Ο. 9 running a report on what a pharmacy has 10 dispensed, is it the same process we talked 11 about, where the officer enters -- logs in to 12 his or her account and identifies what it 1.3 wants, a supervisor approves, and then the 14 system automatically would generate the report 15 on what a pharmacy has dispensed? 16 Yes. Α. 17 So in that situation, if you at 18 OARRS wanted to run a report on what a pharmacy 19 has dispensed, you would not have to write new 20 code for that report, correct? 21 If that is all that I wanted, was a list of what they have dispensed, that is 2.2 2.3 correct. 2.4 Q. It's when you want to compare what has been purchased to what has been dispensed 2.5

that you would then have to write code to generate a report, correct?

A. Correct.

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- Q. Going back to data analysis that is run on the prescription side of the OARRS database by you and your staff, you mentioned statistics on the website; do you recall that?
  - A. Yes.
- Q. What if any statistics do you and your staff provide on the website that is based on data analysis that is done on the prescriber side of the OARRS database?
- A. There are quite a few, actually.

  There are maps that show, by county, morphine milligram equivalents by per capita, as well as per patient. Also the number of prescriptions, opioid prescriptions per patient and per capita.

There is what we call the county spreadsheet, which is a spreadsheet listing all of the different counties and a number of both bulk measurements of prescriptions dispensed in that county, broken down by major drug classes, sedatives, stimulants, opiates.

Q. The maps and reports that we have

Page 74 just discussed, the statistical reports that 1 are available on the website, those are available to the public? 3 Α. 4 Yes. Are any of those that you have just 5 6 listed for me available -- not available to the 7 public? 8 Α. No. 9 Other than the maps that show the 10 MME by county, by capita, per patient, the 11 number of prescriptions per patient and per 12 capita, the county spreadsheets, the bulk 1.3 measurement of prescriptions dispensed in any county by drug class, are there any other 14 15 reports that you and your staff routinely 16 generate from prescriber-side data that are 17 available on the website? 18 Α. There may be. I don't -- I don't recall. 19 20 You also mentioned that you and 0. 21 your staff run analyses on the prescriber-side 2.2 data about changes -- regarding changes in various rules; do you recall that? 23 2.4 Α. Yes. What do you mean by rules? 2.5 Q .

- A. Those would be administrative rules, so the Ohio Administrative Code.
  - Q. Can you give me an example?
- A. A year ago, maybe a little more than a year ago, the various prescriber boards were discussing changes to the administrative code, to basically set limits on the amount of an opioid that could be prescribed for acute pain for the initial prescription.

We used OARRS data to help -- to help guide that discussion to the specific numbers that they came to.

- Q. Who is the "they," in that sentence?
- A. Those would be the staffs of the various -- the various boards.
- Q. And what various boards do you mean?
- A. That would be the medical board, the dental board, and the nursing board.
- Q. So when the change to the Ohio code to set limits on the amounts of opioids for initial prescriptions for acute pain were in the process of being codified, the staffs of the medical board, the dental board, the

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Page 76 nursing board and the board of pharmacy met; is 1 2. that right? 3 Α. Yes. Was that at the direction of the 4 legislature? 5 I don't know. I was simply asked 6 Α. 7 to provide the statistics. I was not part of the meetings. 8 9 To whom did you provide those statistics? 10 The executive director of the 11 Δ 12 pharmacy board. 13 Can you think of any other occasion where analyses was performed by you and your 14 15 staff on the prescriber side of the OARRS 16 database for the purpose of a change in any 17 rule? 18 Α. We recently did some analysis as we were -- as we were changing the rule for 19 20 reporting suspicious orders. 21 What is a suspicious order? 2.2 I don't know that I know the entire 23 legal definition of a suspicious order, but it would be an order that is -- that would be 24 25 unexpected, for one reason or another.

- Q. When you say your understanding is that it is an order that is unexpected for one reason or another, expected by whom?
- A. It would be expected by -- by the wholesaler, I guess.
  - Q. And it is an order by whom?
  - A. By a wholesaler's customers.
- Q. And what is the rule change for reporting suspicious orders that -- for which you ran some analysis of prescriber-side data?
- A. I don't recall what the final rule ended up being.
  - Q. When was this?
- A. It was earlier this year, late last year.
  - Q. And for the purpose of running an analysis -- well, let me ask you, who asked for the analysis related to this change in the rule for reporting suspicious orders?
  - A. It would have been our director of policy and communications, as well as the director of compliance.
- Q. Who is the director of policy and communications?
  - A. Cameron McNamee.

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MR. FARRELL: Counsel, I apologize. This is Paul Farrell. To save time later, I got lost. Are we talking about prescriber side or wholesaler side? It seems like we just jumped back and forth, and I got lost.

MS. BROWNE: Yeah. I asked him about prescriber side, and we're going to get to wholesaler side.

- A. I'm sorry. Then I was answering your question incorrectly, because that would have been on the wholesaler side.
  - Q. So let me back up.

What if any analysis on the prescriber side of the database did you do related to the potential rule change for reporting suspicious orders?

- A. There would have been none.
- Q. And what if any analysis did you do on the wholesaler side of the OARRS database for the purpose of a rule change related to the reporting of suspicious orders?
- A. So we looked at the history of purchases and looked to identify anomalies in the purchase information, so various statistical models, regressions and such, that

Page 79 would show what you should be expecting a 1 2. customer to purchase, based on their history and, you know, variances from that. 3 When you say you looked at 4 Ο. anomalies in purchasing history, what do you 5 mean by that? 6 7 It would be where a specific customer is purchasing a drug on a routine 8 basis that -- where a pattern can be 10 identified, yet they make a purchase that is 11 outside of that pattern. 12 And you said that you ran various 1.3 regression analyses to determine the 14 expectations of what would be purchased, 15 correct? 16 Yes. Α. Who wrote the code for the 17 Ο. 18 regression analyses? 19 Α. Some would have been written by me, 20 some by my staff. 21 And this report -- reports related 2.2 to the suspicious order rule were done, you 23 said, probably late 2017 or early 2018? 2.4 Α. Yes.

After you ran the reports at the

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Q.

Page 80 request of Cameron McNamee and/or Mr. Griffin, 1 2. did you hear anything else, after the reports 3 were run, related to the rule change on suspicious orders? 4 5 No, not directly. 6 Ο. Indirectly? 7 My staff was more involved with it Α. than I was. So, no, I did not. 8 9 Did your staff report to you 10 anything -- anything else related to the rule change for reporting suspicious orders? 11 12 Α. No. 13 When you say that not directly you 14 knew more about the rule change for reporting 15 suspicious orders, what did you mean? 16 I mean that I assume my staff had 17 further conversations, but I wasn't involved. 18 Ο. Why do you assume your staff had had further conversations? 19 20 Because I assigned them to that, to Α. 21 that process. 2.2 Q. Do you have meetings with your 2.3 staff? 2.4 Α. Occasionally. Are they scheduled? 2.5 Q.

Page 81 Α. No. 1 2. Q. Does your staff report to you? 3 Α. Yes. Do they report to anybody else? 4 0. Α. Sometimes to the executive 5 director. 6 7 Ο. And has anyone on your staff advised you about anything related to the 8 9 change in the rule for reporting suspicious 10 orders or work they have done therefor? 11 No. Α. 12 Q. Do you expect them to? 13 Α. Not necessarily. 14 Why not? 0. 15 Α. I would expect them to report to me 16 if there was some sort of an issue that they 17 needed me to help resolve. If no such issues 18 came about, then I would expect them to finish 19 the tasks that were assigned. 20 You said you additionally run reports on the prescriber side of the OARRS 21 2.2 database for the purposes of analysis of a 23 potential crime; do you recall that? 2.4 Uh-huh. Α. What did you mean by that? 2.5 Q.

A. I'm sorry. Which side are we talking about?

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- Q. This is prescriber side.
- A. Prescriber side. Again, there are a number of different ways that we do this, you know, looking for overprescribing sometimes of specific drugs or combinations of drugs.

It could also be, you know, violations by a patient, different things that would indicate overuse or misuse. Also, you know, dispensing patterns, dispensing combinations of drugs that would be ill advised. A pharmacy that maybe should have seen something and stopped it that did not, would be another. There are many, many different things we could look at.

- Q. Okay. So on the prescriber side, you've identified some analyses that you and your staff are able to do on the database that indicate potential crime, such as the overprescription of drugs, the prescription of dangerous combinations of drugs, et cetera, right?
  - A. Correct.
  - Q. How long has the OARRS database

been able to do this type of analysis?

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- A. Again, the database has always been able to do it. It was a matter of staff -- having the capacity within the staff of doing it.
- Q. And at what point did OARRS have the staff capacity to run the types of reports we just discussed that are indicative of potential crime?
- A. We've -- we've done, to a certain extent, all along. It's just it has grown.

  It's not, you know -- it started small and it has grown over time.
- Q. Does OARRS run or perform analyses of the wholesale side of OARRS for the purpose of identifying potential crime?
  - A. Yes, at times.
- Q. And what types of analyses are those that are run on the wholesale side?
- A. It could be purchases, especially by prescribers, of more drugs than they are permitted to dispense from their office in a given period of time; purchases that would not make sense for a particular type of prescriber; purchases that are not later reported as being

Page 84 dispensed. It would be a few. 1 Q. On purchases by prescribers of more 3 drugs than are permitted -- they are permitted to dispense, how do you, at OARRS, know how 4 much a prescriber is permitted to dispense? 5 It is in the statute. 6 Α. 7 Ο. It is an Ohio statute? Α. 8 Yes. How frequently have you run or 9 Ο. 10 performed the analysis on purchases by a 11 prescribers of more drugs than they are 12 permitted to dispense? 13 Α. It's on an ad hoc basis. I would 14 say a couple times a year. 15 And how many times have you run 16 analyses of purchasers -- or purchases that do 17 not make sense for the type of prescriber? A handful of times. 18 Α. 19 You mentioned that you also run O . 20 analyses on the prescription side of the OARRS 21 database when assisting with investigations; do you recall that? 2.2 2.3 Α. Yes. 2.4 We talked earlier about some O . 25 reports that are run in the context of

Page 85 investigations, such as the ones that come from 1 the 100 to 500 statistical models; do you recall that? 3 Uh-huh. 4 Α. When you testified about reports or 5 analyses that are done on the prescription side 6 of the OARRS database related to investigations, were you talking about analyses 8 9 other than those we have already discussed? 10 Α. No. So in other words -- because that 11 12 was a mouthful -- are there analyses that are 13 run by you and your staff on prescriber-side data from OARRS, in the context of an 14 15 investigation, other than that to which you 16 have already testified? 17 Α. Not that I can think of. 18 Are there analyses that you run on wholesale-side data to assist in 19 20 investigations, other than the reports we have 21 already discussed? 2.2 Α. None that I can think of off the

A. None that I can think of off the top of my head. There could be, but...

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Q. If you think of any reports related to investigations that you and your staff have

run on wholesale-side data, other than what we have already discussed, will you just interrupt me at some point and raise it, if you think of it?

- A. Absolutely.
- Q. Thank you. You said that you also run reports on prescriber-side data to research and identify individuals at risk based on the prescriptions they take; do you recall that?
  - A. Yes.

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- Q. How do you do that?
- A. Again, there are a number of different ways that we do that. Some of them based on morphine milligram equivalents, some of them based on numbers of prescribers and pharmacies, some actually get into an entirely different way of looking at data, using machine learning models, combinations of drugs.
- Q. Are there -- is there analysis that is done on the wholesaler side of the database to research and identify individuals who may be at risk, based on prescription they take?
  - A. No.
- Q. So reports that are run based on MME, morphine milligram equivalent, how do you

Page 87 run those reports? 1 Those are, again, ad hoc reports 2. Α. that we would write code for. 3 And reports that analyze the number 4 0. of prescriptions and pharmacies from which a 5 particular patient is obtaining medication, are 6 7 those ad hoc reports? Aside from the one that is 8 Α. 9 scheduled on a monthly basis, we also have ad 10 hoc reports that we would run. 1 1 And do you have to write code for Q. 12 that? 13 Α. Yes. 14 You also mentioned machine learning models that are run? 15 16 Α. Yes. 17 Can you tell me a little bit about 18 your machine learning models? 19 Those are, to date, comparing the Α. prescription histories of overdose decedents 20 21 with living patients, to see which patients are 2.2 most at risk of overdose. 2.3 How did you come to run an analysis of the history of overdose decedents versus 24 live patients, to see those at risk of 2.5

Page 88 overdose? 1 I'm not sure I understand. How --Α. 3 Ο. Did someone request that your office run that analysis? 4 5 Α. No. Why did you run that analysis? 6 Ο. 7 Because ultimately the -- the mission of the board is to protect the public, 8 9 and protecting them from overdose would 10 certainly fit within that mission. 1 1 Did the idea to use machine 12 learning to run the analysis on overdose 13 deaths, versus live patients to determine likelihood of overdose, come from someone 14 within the BOP? 15 16 The idea of using machine learning 17 would have been my own, and that would have 18 been through my master's program, is where I 19 worked with machine learning. 20 And does using machine learning cut 21 down on the time it takes to run some of these 2.2 reports? 23 Α. No, not at all. 2.4 So what is the purpose of machine Q. 2.5 learning?

- A. It is able to find patterns and compute -- compute so many different possibilities, to find the patterns in a way that, as a human, we would not think of them all.
- Q. And is the BOP currently using machine learning with the OARRS database to run reports?
- A. So there is a machine

  learning -- so the patient report that

  a -- that a pharmacist or a prescriber would

  get, there is a score on that report that is

  based on a machine learning model. That is not

  any ones that we created in the office. That

  was created by the vendor. But otherwise, no,

  not currently, based on our models.
  - Q. Is that the NarxCare score?
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- Q. We will talk about that in a minute, but the NarxCare score is -- who can run a NarxCare score, on a particular patient?
- A. That would be a healthcare professional, so a pharmacist or physician or their delegates.
  - Q. Can you or your staff run a

Page 90 NarxCare score, on a particular individual? 1 Α. Yes. 3 0. Can any other -- let me back up. We had talked about how state law 4 determines who can access OARRS; do you recall 5 that? 6 7 Α. Yes. So could any of the entities who 8 9 can access OARRS pursuant to state law run the 10 NarxCare score of a particular individual? Currently, only the healthcare 11 12 professionals. 13 Q. Is there any machine learning that is used on the wholesaler side of the OARRS 14 database? 15 16 No, not to date. 17 You also noted that analyses are Q. 18 run to the prescriber side of the OARRS 19 database by you and your staff for the purpose 20 of reporting requirements under various grants; 21 do you recall that? 2.2 Α. Yes. 23 What if any grants were you referring to? 24 We have -- OARRS is primarily grant 2.5 Α.

funded. So we have a number of grants that we receive, particularly through the federal government, the Bureau of Justice Assistance, the CDC or SAMHS, which I'm trying to remember exactly what that stands for, Substance Abuse Mental Health something Administration.

- Q. Right. Do you know how many grants OARRS is currently the beneficiary of?
  - A. At least three, less than six.
- Q. And what are the reports that are required for receipt of the funding under the three to six grants that OARRS currently is the beneficiary of?
- A. Each department has a different report that they require. Typically, they are numeric questions for about how many people use the system, how they use the system, as well as, again, some of those key, you know, number of doctor shoppers, by their specific measurement of what is a doctor shopper, and sometimes it is broken into drugs, DEA drug schedules.
- Q. Is the data, the reports that are provided to the various granters, anonymized?
  - A. There is no -- they are aggregated

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at a state level. So they are just numbers.

- Q. And for example, identifying the number of doctor shoppers for, you know, a federal grant, how long does it take to run that report?
  - A. A few minutes.
- Q. So getting back to my original question that got us here, you mentioned that in addition to vendor relations and running reports from OARRS, you are also responsible, in your role as the director of OARRS, for staff management; do you remember that?
  - A. Yes.

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- Q. Can you tell me what the responsibilities are that you have related to staff management?
- A. So I have currently three employees that report to me, and so I approve their schedules, approve any time off, I assign tasks as necessary, assist them with anything that they need assistance with. I mean, basic management duties.
- Q. And what are the roles of the three employees that report to you?
  - A. We have a pharmacist who does some

Page 93 customer service, as well as any time -- you 1 2. know, me not being a pharmacist, any time that I have a question that would be more the 3 practice of pharmacy, that I -- you know, she 4 would help me with that, and she does a number 5 of other things outside of OARRS. 6 7 I have an administrative assistant, who does customer support. She also does 8 9 administrative tasks for me, booking meetings 10 and so on and so forth. And then we have a 11 data analyst, who helps me with the various 12 reports and statistics that we have been 13 discussing. 14 And is the data analyst the Ο. 15 individual who assists with writing code? 16 Α. Yes. 17 And you said you are in the process Q. 18 of hiring another data analyst; is that right? Α. Yes. 19 20 Will that increase your staff to 0. 21 four? 2.2 Α. Yes. 23 Is the new data analyst position 24 intended to replace somebody else on your staff? 2.5

Page 94 Α. No. 1 2. Q. You also mentioned, in your role as director of OARRS, that you participate in 3 various public speaking events, correct? 4 5 Correct. Is there -- can you give me an 6 7 example of some of the public speaking you have done, as the director of OARRS? 8 9 I just gave a presentation at 10 NASCSA, National Alliance of State Controlled 11 Substance Authorities. I just did that last 12 week -- or two weeks ago. I have spoken at 1.3 BJA's grantee meetings. What does that stand for? 14 0. 15 Α. Bureau of Justice Assistance. 16 I spoke -- I have spoken before 17 various groups of prescribers and law enforcement around the state. 18 19 What was your presentation to the 20 National Alliance of State Controlled 21 Substances Authorities about? It was about a grant project that 2.2 Α. 23 we currently have -- that we have, about how we do data analysis to identify crime in the OARRS 24

data.

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Page 95 Is that presentation publicly 1 0. available? Yes, it is. 3 Α. And you also presented to the BJA 4 at a grant meeting; is that correct? 5 6 Α. Yes. 7 Ο. And what was the topic of that presentation? 8 9 That was a different project that 10 we've got for a grant that -- where we identify 11 individuals who -- who are, for lack of a 12 better term, doctor shoppers, and we have two 1.3 agents who then perform interventions to try to get them into treatment. 14 15 You said, for "Lack of a better 16 word, doctor shoppers." Is there another term 17 that is used by the BOP to describe doctor 18 shoppers? 19 Α. That is the term that is used, but 20 doctor shopping is not necessarily the only 21 indication. You know, that is an indication of 22 drug abuse, but there are others that are also 23 used. 24 Such as? Q. The amount of drugs that the 2.5 Α.

Page 96 patient is taking, combinations of drugs, you 1 2. know, historical patterns. And doctor shopping can be 3 Ο. recognized through the use of the OARRS 4 5 database, correct? 6 Α. Yes. 7 Can the amount of drugs that a 0. patient is using be revealed through the OARRS 8 database? 9 10 Α. Yes. 11 And can the OARRS database reveal 12 combinations of drugs taken by a particular 13 patient? 14 Α. Yes. 15 Are you responsible for writing the 16 grant proposals? 17 Α. No. Who does that? 18 Ο. 19 Cameron McNamee. Α. 20 Do you have any input on the grants Q. 21 for which you apply? 2.2 Α. Yes. What input do you have into the 23 Ο. selection of grants that you will apply for? 24 Typically, I typically have a 25 Α.

Page 97 meeting with Cameron to discuss, you know, 1 2. possibilities for projects that could be funded. 3 You mentioned that -- I think you 4 said most of the funding for OARRS comes from 5 grants and the federal government; is that 6 7 right? 8 Α. Yes. 9 What if any percentage comes from 10 the state, do you know? What would come from the state 11 12 would come from board of pharmacy licensure 13 fees. Nothing comes from the general budget. 14 You mentioned in your role as the 15 director of the board -- I beg your pardon --16 the director of OARRS that you also attend 17 various meetings, correct? 18 Α. Yes. 19 What meetings do you attend? 20 More than I could possibly tell Α. 21 So it could be meetings with Medicaid or 2.2 with the department of mental health and --2.3 That's SAMHS? 0. 24 Well, the state version. So we Α. call them OMHAS, and I'm trying to remember 25

what that stands for, Mental Health and Addiction Services. That's it.

It could be meetings, you know, internal meetings with board staff, it could be meetings with -- it could be meetings with prescriber groups. Many different meetings.

- Q. When you have met with Medicaid, what do you meet with them about?
- A. Typically, it is about what we are both seeing in data. We do some joint projects at times to -- to see, you know, whether we are seeing the same types of patterns in both systems.
- Q. Does Medicaid have -- does the department of Medicaid have access to the OARRS database?
- A. They have access only to the patients who receive Medicaid benefits, and only on a patient-by-patient basis.
- Q. Are you aware of a movement or proposals by Medicaid to provide private insurers with access to OARRS?
- A. If it is an movement by Medicaid, do you mean their -- what do they call those -- their managed care organizations, which would

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Page 99 be public insurers --1 2. Q. Yes. 3 So those specific ones who are Α. contracted by Medicaid --4 5 Contract insurers, correct. 6 Α. They do have access. They were 7 provided access a number of years ago. Other than the contract insurers 8 Q. 9 through Medicaid, are there other private 10 insurance companies that can access OARRS? 11 No. Medicaid or BWC has the same. Α. 12 So their's can as well. 1.3 Q. What is PBC? 14 Α. Bureau of Workers' Compensation. 15 0. Oh, BWC. I'm sorry. 16 When you meet with OMHAS, the Ohio 17 Mental Health and Addiction Services, what has that been about? 18 19 So again, that would be about 20 patterns that they are seeing, that they are 21 hearing about. They have access to a 2.2 deidentified set of data that we have provided, 23 so that they can monitor different abuse 24 patterns there as well. Okay. And then you said that you 2.5 Q.

Page 100 also will meet with various prescriber groups, 1 correct? 3 Α. Correct. And what types of meetings do you 4 have with various prescriber groups? 5 6 That can vary. It can be anywhere 7 from a training type of session to meetings where they are floating an idea, basically. 8 9 0. When you say "training session," is 10 that a training session on OARRS? 11 Α. Yes. 12 Ο. You mentioned the House Bill 93 13 earlier; do you recall that? 14 Α. Yes. 15 16 (Thereupon, Deposition Exhibit 3, 17 November 21, 2011 Report on House 18 Bill 93 by William Winsley and Danna 19 Droz, was marked for purposes of 20 identification.) 21 2.2 Q. I'm going to show you what we have 23 marked as Exhibit 3. This is a copy of a November 21, 2011 report on House Bill 93 by 24 William Winsley and Danna Droz. 25

Page 101 Α. Yes. 1 Have you seen this document before? Q. I am sure that I have. 3 Α. Who is William Winsley? 4 0. Α. He's the former executive director 5 of the board of pharmacy. 6 7 And who is Danna Droz? 0. She is my predecessor as the 8 director of OARRS. 9 10 And you understand that in 2005, 11 Ohio enacted a law that allowed the board of 12 pharmacy to develop its own PMP? 13 Α. Correct. And that led to the 2006 release of 14 OARRS, correct? 15 16 Correct. 17 Q. Do you know why OARRS was established? 18 19 Because the board of pharmacy, Α. 20 along with the legislature, recognize that 21 there was a prescription drug problem and, 22 ultimately, at that point in time, there was no way of monitoring it. 23 24 OARRS monitors outpatient Q. drug -- or outpatient prescriptions, correct? 25

Page 102 Α. Correct. 1 2. Q. So patients who are in the 3 hospital, receiving medication from a hospital, are not included in the database, correct? 4 5 Α. Correct. Are hospital pharmacies included in 6 7 the database? If they dispense outpatient 8 Α. 9 prescriptions. 10 If they do --Q. 11 Α. And that's on the prescription side 12 of it. Okay. 13 Q. 14 On the wholesale side of it, we 15 collect what is sold to all pharmacies. 16 even if they don't do outpatient prescriptions, 17 we still receive what they purchase. 18 And do you understand that OARRS was also intended to be an investigative tool 19 20 for law enforcement? 21 Yes. I mean, it is a healthcare 2.2 tool first, a law enforcement tool second, but, 23 yes. 2.4 Prior to the creation of OARRS, how Ο. did the state monitor patient information? 2.5

- It was very difficult. investigation would be opened first, and an investigator would have to go pharmacy to pharmacy and collect prescriptions.
- We've talked a little bit about, for example, legislation that identifies the entities that can access OARRS.

Are you aware of any legislation, other than the House Bill 93, since 2005 that has updated any OARRS capability?

- Oh, yes. There has been a number, a number of times that it has been updated.
- O . Are you aware of legislation that addresses reporting requirements for users?
- Α. "Reporting requirements for users," I'm not sure I understand.
- Okay. We'll come back to that. Q. Do you know if other states have systems comparable to OARRS?
  - Α. Yes.
  - And do they? Ο.
  - Yes, they do. Α.
- 23 And do you understand that in all 0. 50 states, except for Missouri, there are 24 OARRS-type databases?

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Page 104 In all 50 states, besides Missouri, there is a statewide system. Missouri has a system. It is based in St. Louis County, and other counties are permitted to join it, but it does not have a statewide system. You mentioned that Appriss is the vendor for OARRS, correct? Α. Correct. Q. Do you know how many states are -- for whom Appriss is the vendor of their PMP? I don't know the exact number. I know it is more than 40. OARRS has the capability to run 0. multistate queries, correct? Α. Correct. When did it gain that capability? Q. I don't remember the exact date. I Α.

- A. I don't remember the exact date. I want to say it was 2011.
  - Q. And the multistate PMP queries that OARRS can run, is that limited to border states?
    - A. That is not.
- Q. Individuals -- strike that.
- Entities that have access to OARRS,

Page 105 based on the state mandate that we talked about 1 earlier, or the legislation we talked about earlier --3 Correct. 4 Α. -- do those entities have 5 6 multistate access? 7 Not all. It is typically Α. prescribers and pharmacists, but it is all 8 9 determined by the laws and the state that owns 10 the data, the state that we are sharing with. 11 We each abide by each other's laws. 12 We talked a little bit about Ο. 1.3 software updates and changes in the evolution 14 of OARRS related to report running, correct? 15 Α. Correct. Related to the time it takes for a 16 Ο. 17 report to be run, correct? 18 Α. Correct. 19 Other than the evolution related to 20 specific types of reports and the speed at 21 which those reports can be generated, do you recall any other changes to OARRS that have 2.2 23 been implemented over the years? Well, clearly, the ability to 2.4 Α. access interstate reports would have been one 25

Page 106 that I forgot about. 1 2. Q. Anything else, other than the 3 ability to access interstate reports? Well, I believe when you were 4 Α. questioning me about that, you were talking 5 about my time as database administrator, so 6 7 those would be those. However, since I have become director of OARRS, we changed software 8 9 platforms entirely. 10 Is there a database administrator 11 for OARRS currently? 12 Α. No. 13 Ο. Does that -- does the 14 responsibility for database administration fall 15 under your jurisdiction now? 16 So the database administrator 17 was -- much of that position was running the 18 servers, and since the majority of that has now 19 been moved to the cloud, it is now the 20 responsibility of our vendor, rather than an 21 individual in our office. 2.2 Ο. And the vendor, who is the vendor 23 responsible for that running of the cloud? 2.4 Α. Appriss.

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Q.

Is OARRS now capable of collecting

more data than it was in 2006?

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- A. So the statute has always allowed us to collect controlled substances. Are we talking about prescription side or wholesale side?
- Q. Well, let's start with prescription side.
- A. Okay. The statute has always permitted us to collect controlled substances, and then any drugs of concern, as determined by administrative code, by the board.

Originally, there were two drugs that we collected as drugs of concern. Those were tramadol and carisoprodol. Those two drugs have since become controlled substances. We recently added gabapentin as a drug of concern.

- Q. Why is that, that you added gabapentin?
- A. There were a number of reports that we were hearing, both from public sources as well as -- as well as the Department of Mental Health and Addiction Services, that gabapentin was being abused. We were also hearing from pharmacists, and as time went on, we also then

Page 108 started seeing gabapentin show up in coroner's 1 2. reports from overdosed decedents, and as we gathered all that evidence and took it to the 3 board, they determined it would be appropriate 4 5 to start collecting that information. And when was that, that you began 6 7 collecting the information on gabapentin? I'm so bad with dates. It was --8 Α. 9 Ο. Since you have been director of --10 Α. Yes. I believe it was the end of 11 2016. 12 Is the database capable of storing Q. 1.3 more patient data now than it was in 2006? 14 So as in physical capability? Α. 15 Ο. Correct. 16 Because it is cloud hosted, yes, I 17 would certainly assume it is. 18 On the wholesale side, is the 0. database more capable -- I'm sorry, capable of 19 20 collecting more data now than it was when you 21 first instituted the wholesale side, which I 2.2 believe you said was 2011? 2.3 No. The wholesale side was 2.4 instituted in 2006. Okay. So has the wholesale side 2.5 Ο.

Page 109 evolved at all since 2006? 1 2. Yes. The statute originally 3 required wholesalers to report the sales to prescribers only. It has since been updated to 4 5 require the sales to prescribers and what in law is referred to as terminal distributors, so 6 7 basically pharmacies, clinics and such. If you could turn to page 9 of 8 Q. 9 Exhibit 3, which is that report on Bill 93 from 10 2011. 11 Α. Uh-huh. 12 At the bottom of the page, there is 1.3 a section, Other Accomplishments, and the 14 second sentence says, "For example, OARRS 15 currently processes nearly 7,000 requests for 16 reports daily, and 99.5 percent of these are 17 handled automatically within three seconds"; did I read that correctly? 18 19 Α. Yes. 20 Do you know how many requests OARRS Q. 21 currently processes? 2.2 Α. The last number I saw was for July, 23 and it was 599,000. 24 Q. Per day?

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Per day.

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- Q. And are those 599,000 requests per day also handled automatically within three seconds?
  - A. Yes.

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Q. We have talked today about the statistical models that you and your staff have created, and we have talked now about the capability for interstate searching on OARRS.

We have talked about the increase in speed at which reports can be generated, and we have talked about the increase in types of reports that can be generated, since the inception of OARRS, correct?

- A. Correct.
- Q. Other than those things, can you recall any other capabilities that have developed in OARRS, since it was started in 2006?
- A. So shortly after I became director of OARRS, we began adding morphine milligram equivalent information to the patient report.

After that, we upgraded to the new software platform, which did not initially provide new capabilities. It provided more system stability, the ability to grow, and

Page 111 ultimately the ability to add NarxCare, which 1 2. would be the latest enhancement, and the ability to -- we started also, shortly before 3 moving to AWARXE, we started a project where we 4 were integrating access to OARRS directly into 5 6 the software of pharmacies and physician 7 systems. But that really -- the ability to do that really sped up and took off, when we made 8 9 the platform change. 10 You mentioned the AWARXE platform, 11 correct? 12 Α. Yes. 1.3 Q. That's A-W-A-R-x-E; is that right? 14 Α. Yes. 15 Q. All caps? 16 Α. Yes. 17 Except for the X? Q. 18 Α. Yes. 19 When did you migrate to that Q. 20 platform? 21 Α. That was in April of 2017. 2.2 Ο. Is there information available 23 through OARRS now publicly that wasn't available when the database originated? 24 I'm sure there is. 25 Α.

Page 112 Can you think of anything? 1 Ο. 2. Α. Any of the reports and such that are on our website were not on the original 3 OARRS website. 4 5 Q. Does the website provide searching 6 capability for OARRS for the public? 7 For the public, no. Α. 8 Q. Why not? 9 So the searching identified 10 information would not be appropriate, nor would 11 it be legal for the public. Deidentified 12 information, that may -- that may happen some 1.3 day, but to date, just resources have not allowed. 14 15 Ο. Okay. 16 MS. BROWNE: Have we been going for 17 another hour again. Do you need a break? 18 Okay, we will take a quick break. 19 THE VIDEOGRAPHER: Off the record 20 at 10:59. 21 (Recess taken.) 2.2 THE VIDEOGRAPHER: On the record, 23 11:20. 24 Mr. Garner, I wanted to just go Q. about -- over some of the things that we talked 25

about in this last session, to get some clarification.

You had mentioned that you, at times, will write code to run various reports, correct?

A. Correct.

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- Q. Is another term for that code you write a query?
- A. If the code is a direct -- is directly to the database, yes.
- Q. When would you be writing code for a report that isn't directly to the database?
- A. I may write code, so for instance, machine learning, that code would not be -- there would be a query in that code, but that code itself would not be a query.

Additionally, we use SQL Server
Reporting Services, which has, you know, has
more of a -- it has, again, the query built
into it, but then also allows you to build a
graphical, you know, layout and everything that
is -- some of it is drag and drop, some of it
you can write in other programming languages.

Q. When you write code to query the database to run a report, about how long does

it take you to write that piece of code?

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- A. It depends on the complexity of what we are looking at. A machine learning model can take days. A report can take -- a report in SQL Server Reporting Services can sometimes take day. A query that, you know, we are just pulling data directly and not in one of those tools, you know, minutes to hours.
- Q. So if you were running the query to run a report on the number of prescriptions that a certain number of pharmacies was writing, how long would that report -- I beg your pardon -- how long would that query take to write?
- A. So if I was to write a query about how many prescriptions a specific pharmacy filled?
  - Q. Yes.
- A. That would take a few seconds, less than a minute.
- Q. Also on this code issue, you mentioned that you wrote some -- or performed regression analyses to identify anomalies for -- for example, when we were talking about the rule on the change of suspicious order

reporting; do you remember that?

A. Yes.

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- Q. Who decided what regression analyses would be appropriate?
- A. We tried various. I don't know that anybody made a decision that one or another would be appropriate. They were -- both me and my data analyst were both working on this, and so we ran various analyses in order to see which ones seemed to fit best.
- Q. How did you determine which analysis fit best?
- A. By reviewing the results and, you know, typically when you have a regression analysis, especially that type of analysis, you can graph it, and so whether the data fit the graph or not is typically a good indication.
- Q. And after you and your data analyst determined the regression analysis to use, did you provide the various options to anybody else, or did you just decide amongst yourselves which was the best one to run?
- A. There was a group, and this was where I, you know, assigned my data analyst, rather than attending myself, so I don't have a

Page 116 lot of detail, but there was a group that was 1 2. meeting that included my data analyst and a 3 number of others from the compliance department that reviewed the different things we were 4 5 finding. Are there data analysts in the 6 7 compliance department? Not the level of data analyst as 8 Α. 9 what I hired. There are -- well, no, there is 10 not currently. 11 When you ran the statistical 12 analysis on the data for the purpose of that 13 new suspicious order rule, you did not run data 14 on, for example, McKesson specifically, correct? 15 16 Correct. You didn't run it on ABDC 17 Ο. specifically, correct? 18 19 Correct. Α. 20 You did not run it specifically on 0. 21 Cardinal Health, correct? 2.2 Α. Correct. 23 That's because you have access to aggregate data, correct? 24 2.5 Α. Correct.

- Q. And the aggregate data is going to provide you with more information than you would have if you just ran it on one distributor, correct?
  - A. Correct.

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- Q. And the wholesalers, like McKesson, Cardinal, ABDC, cannot access that aggregate data, correct?
- A. Correct. And I'll correct myself, because we did at times run on individual wholesalers as well.
- Q. Why did you run reports on the individual wholesalers?
- A. Because of the fact that the wholesalers cannot see each other's information, you know, anything with the rule, we would have to keep that in mind.
- Q. Is there any mechanism by which a wholesaler can access the data of another wholesaler?
  - A. Not that I'm aware of.
- Q. Is there a mechanism by which a wholesaler can access its own data?
- A. In OARRS?
- 25 Q. Yes.

A. No.

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- Q. Have any wholesalers ever been able to access data in OARRS?
  - A. No.
- Q. We also were talking about, a minute ago, the wholesaler database and reports that it can run, reports that can be run on the wholesale side, and you mentioned that there could be a report of sales to prescribers; do you remember saying that?
  - A. Yes.
- Q. Why -- when was it the case that OARRS would run reports of a wholesaler's sale to prescribers?
- A. So that typically is -- there is a number of reasons, but one is the fact that state law limits the number of -- the amount of controlled substances that a prescriber can personally furnish from their office, and so one such query would be to see whether or not they were violating that.
- Q. And when was it that the reports were being run only as to the prescribers, as opposed to now you said it is terminal distributors and prescribers?

Page 119 Okay. So that is what is reported 1 2. to us by the wholesalers. So the House Bill 93 legislation changed that. 3 I see. Okay. 4 0. So basically before House Bill 93, 5 we did not have access to what was sold to a 6 7 pharmacy. MR. EMCH: Sorry. Did you say 8 9 2011? 10 THE WITNESS: It was 2011 when that 11 was passed, yes. 12 You mentioned that one of the 13 changes that came out over time was the ability for interstate queries, correct? 14 15 Α. Yes. 16 And you mentioned that some 17 pharmacies and pharmacists can access some PMPs 18 of other states, correct? 19 Health -- it is typically 20 healthcare professionals, yes, that can access 21 the information in other states. 2.2 Are pharmacists considered Q . healthcare professionals? 23 2.4 Α. Yes. Are pharmacies considered 2.5 Q.

Page 120 healthcare professionals? 1 Α. We do not allow access to OARRS as 3 a pharmacy, only as a pharmacist. How long has it been the case that 4 pharmacists can access or make interstate 5 queries? 6 7 It would have been 2011-ish, 2011, 2012, something like that. 8 9 So prior to 2011, 2012, pharmacists 0. 10 and healthcare professionals were unable to 11 access other state's PMP database? 12 There was the possibility that they 1.3 could register for an account in another state. I know some did that, some have done it in Ohio 14 15 as well, but there was -- there is no way for 16 me to know how many or which states. 17 Currently, for a pharmacist to have 18 multistate access, does he or she have that 19 access through their OARRS account? 20 Α. Yes. 21 But that was not the case prior to 2.2 2011, 2012? Correct. 2.3 Α. We talked about reports that can be 24 Q. run by the pharmacist. Is the identification 25

Page 121 of the individual who picked up the 1 2. prescription tracked? No, it is not. 3 Α. If a prescription is not picked up, 4 Ο. so it is filled but not picked up, is that 5 tracked? 6 7 The pharmacy is supposed to basically retract that information from OARRS, 8 9 if they have already sent it. Most pharmacies 10 hold onto the data, until the patient picks it 11 up. 12 What happens to a prescription, if 0. 1.3 you know, that doesn't get picked up? I wouldn't know. 14 15 Ο. Is there some mechanism in OARRS 16 for the pharmacy to report that? 17 The mechanism would be -- so 18 they -- a record that is sent to OARRS 19 basically can be an insert and update or 20 delete. So basically they would delete that 21 prescription, since it was no longer dispensed. 2.2 Ο. We talked about law enforcement 23 having accounts and, for example, we talked about a sheriff that wanted to make a guery. 24 If, for example, the sheriff of 2.5

Page 122 Summit County has an OARRS account, is 1 2. there -- do you or your staff have a way of 3 monitoring how many times that Summit County Sheriff's account has been used to access 4 5 OARRS? 6 Α. Yes. 7 Ο. Can you run a report that would show how many times any given OARRS 8 accountholder accessed OARRS? 9 10 Α. Yes. On the wholesale side of the 11 12 database, I think you mentioned that -- we just 1.3 talked about reports of prescriptions that are purchased. So the identification of purchasers 14 15 of prescriptions is reported, correct? 16 Correct. 17 What else is reported by the wholesaler? 18 The wholesaler reports, first off, 19 20 who they are, so we know who the wholesaler is; 21 the drug that was sold; how much of the drug 2.2 was sold; when it was sold; and to whom it was

Q. How long -- and those parameters to whom it was sold, the quantity, where it was

sold; and an invoice number, just to track it.

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Page 123 sold, et cetera, how long has it been mandatory 1 that wholesalers report that information? 3 Α. It's been mandatory since 2006. However, as I mentioned earlier, originally it 4 was only the sales to prescribers. 5 So all of that information was 6 7 required, but only as to prescribers who are dispensing from their offices? 8 9 Α. Correct. 10 And then it was 2011 when they were 11 required to report it also as to terminal 12 dispensers? 13 Α. Correct. 14 You said that you can monitor, for 15 example, the number of times an accountholder 16 queries the database, correct? 17 Α. Correct. 18 Can you monitor the transactions 19 themselves, so what the queries were? 20 Α. Yes. 21 For how long -- or how far back 2.2 does that data go? 2.3 A long time. I want to say back to 2.4 about 2014. Is there data -- the data that goes 2.5 Q.

back to 2014 on transaction history, where does that reside?

- A. At the board of pharmacy.
- Q. Is there a way to track or monitor queries that were made by a specific OARRS accountholder prior to 2014?
- A. I may have it. It's all in the same place. If I do, I don't recall. At one point, we were purging that information. I don't recall when the last time was we did that.
  - Q. Why were you purging the info?
- A. Just as a matter of maintenance, at the time, just the way we did things.
- Q. Is there any requirement for the time, length of time for which you have to maintain, for example, transaction information of a particular OARRS accountholder?
  - A. No.

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- Q. So who determines, for example, that you have data back to 2014?
  - A. Currently, it's me.
- Q. There are no guidelines for how long one should maintain the data pertaining to the history of a particular OARRS

Page 125 accountholder? 1 2. Α. No, there are not. 3 Ο. Is there any other database in the state, other than OARRS, that is accessible to 4 prescribers, that collects the type of data 5 that OARRS collects? 6 7 No, not that I'm aware of. Α. Is there any other database in the 8 Q . 9 state that collects the type of data that OARRS 10 collects that is available to dispensers? 11 Not that I'm aware of. Α. 12 Ο. Is OARRS available to hospitals? 1.3 Α. It would not be to the hospital. 14 It would be to the prescriber in a hospital or 15 pharmacist in a hospital. 16 So the pharmacist in a 17 hospital-based pharmacy may have an OARRS 18 account? 19 The pharmacist may, yes. Α. 20 Do you know if there is a PMP for Q. 21 the hospital systems in Ohio? 2.2 Α. There is not a different PMP, no. So let's talk a little bit about 2.3 24 the specific information that OARRS collects related to outpatient prescriptions. 25

Page 126 1 Α. Okay. 2. Q. So we are talking about the 3 information that a pharmacy or prescriber is required to report. 4 5 Α. Okay. Is the prescriber -- so for 6 7 prescriber information, is the exact drug prescribed required to be reported? 8 9 Α. They report the NDC code, which, yes, is the exact drug. 10 11 Is that the Narcotic Drug Code? 0. 12 Α. National Drug Code. 1.3 Q. And are prescribers required to 14 identify the quantity in grams of a 15 prescription prescribed? 16 They report the quantity, based on 17 whatever unit it is. So if it is a medication 18 that is dispensed as a pill, it would be the 19 number of pills. If it is a liquid, it is 20 typically the number of milliliters. I don't 21 know that I have seen powders dispensed directly, but then it would be grams. 2.2 What about the MME? 2.3 Ο. The MME is calculated at OARRS. 24 Α. 2.5 is not reported by the pharmacy or prescriber.

Page 127 Are prescribers required to report 1 the number of pills per prescription? 2. 3 Α. Yes. Are prescribers required to report 4 the prescription strength? 5 That would be derived from the NDC 6 Α. 7 number. Are prescribers required to report 8 how often a particular drug has been 9 10 prescribed? Not how often. It's each 11 Α. 12 prescription. So that --13 Q. Does the prescriber have to report 14 to OARRS the exact date the prescription is written? 15 16 Yes. 17 Does the prescriber have to provide its specific name and address? 18 19 The prescriber or pharmacy, 20 whichever did the dispensing, would report the 21 DEA number of the prescriber. 2.2 Q. And then that's prepopulated in the 23 field? 24 Α. Right. Is the specialty of the prescriber 2.5 Q.

Page 128 reported in the database? 1 2. It is not. Any specialty information that we have either comes from the 3 medical board or from the prescriber 4 5 themselves, on their OARRS account. Is the specific ailment for which 6 7 the prescription is directed required to be reported? 8 9 Α. Yes. That's a recent change. 10 Ο. When was that change instituted? 1 1 December of 2017. Α. 12 The seven or eight requirements we Ο. 1.3 already discussed, have those been in effect since the institution of the database? 14 15 Α. With the exception of the 16 diagnosis, yes. 17 So the drug prescription strength, 18 prescriber information, date of prescription, 19 all had to be reported upon the release of 20 OARRS in 2006, correct? 21 Α. Correct. And the specialty of the 2.2 23 prescriber, was that -- I'm sorry, was that also -- had to be reported? 24 2.5 Α. It is not reported. We attempt to

Page 129 get that information either from the medical 1 2. board or from the prescriber themselves, but it's kind of hit or miss. 3 Is a prescriber required to report 4 0. the number of refills authorized? 5 6 Α. Yes. 7 0. Has that always been the case? 8 Α. Yes. 9 And is the prescriber also required 0. 10 to report the dosage of each prescription? 11 They would give the number of unit 12 doses in the prescription. So the quantity, as 1.3 we discussed. They give the number-of-days 14 supply, so the number of days it should last, 15 and that is calculated typically by the 16 dispensary. If it is dispensed by the office 17 or dispensed by the pharmacy, it is typically calculated there. 18 19 And how long has that been the 20 case? 21 Α. Since day one. 2.2 Ο. Is a copy of the label ever 23 provided to OARRS? 24 Α. No, it is not. 2.5 Q. Does a dispenser have to report the

exact prescriptions it has filled?

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Q. So we talked a minute ago about when prescriptions are filled but not picked up, and you mentioned this ability to delete a prescription.

How frequently do dispensers have to complete reports?

- A. They report daily.
- Q. And in a daily report, if they are going to -- if a prescription is not picked up and they want to delete it, in what period of time does that deletion have to be done?
- Each pharmacy typically has its own -- its own rules for how long a prescription will stay in what they call will call. And so it would be when they remove that from will call and return it to stock, that's when they would also then report it back to OARRS, if they had already reported it.

Like I said, a lot of the pharmacies now have the ability to not report that until it is picked up. So that way they don't have to reverse it.

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Q. Well, what's the requirement? In other words, if I'm Mo Browne's pharmacy, do I report -- my daily reporting requirement is to report the prescriptions I've filled or the prescriptions that left my pharmacy?

A. You know, it is not real clear, and so we have accepted either one. I mean, you know, as a program, we are more interested in what drugs the patient has in their possession than, you know, the drugs that are still sitting on the shelf in the pharmacy.

So our advice has been when they can, to report it when it leaves the pharmacy, but not all pharmacies are capable of doing that.

- Q. Why would they not be capable of doing that?
- A. Traditionally, in pharmacies, there are two separate systems. There is the dispensing system, which knows all about the prescriptions and, you know, the drugs and all of that. There is a separate point-of-sale system that is used to charge you for your prescription.

And it is that point-of-sale system

that knows when it leaves the pharmacy. The two have not typically -- they don't always talk to each other. It has changed over time, but in 2006 -- it basically just didn't happen ever, but slowly they are migrating to where they do communicate with each other.

- Q. So if today, if I'm a registered pharmacist and I fill a prescription today, and I put it in the system, and as of December 31 it hasn't been picked up, I can go back and access my data from November 14 and delete something?
- A. Typically, it is seven days or so.

  I don't know what -- I mean, you would have to talk more to a pharmacist or to compliance to know more about what is happening in the pharmacies, but the practice is not typically that you keep it -- would keep it that long.
- Q. Do pharmacies or do dispensers have to report the number of prescriptions they fill per day?
- A. No. We would be able to tell that by how many prescriptions they sent us.
- Q. What if any reporting does a dispenser have to give that is different from

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Page 133 the list of 11 things we just discussed with 1 2. respect to the prescriber? 3 Α. They are basically the same. Do they have to report how the 4 Ο. patient paid for the prescription? 5 6 Α. They do. 7 And you said they do not have to Ο. report the time or date when a prescription is 8 9 picked up; is that correct? 10 Not when it's -- so they report 11 what they call a date filled. It is not 12 necessarily the date it is picked up. I 1.3 believe you previously asked about who picked 14 it up. They are not required to report who 15 picked it up. 16 The patient information that is 17 reported into OARRS, is that the race of the 18 patient? 19 Α. No. 20 Is the age of the patient reported? Q. 21 The date of birth, so the age can Α. 2.2 be calculated. 23 MS. BROWNE: Can you mute your 24 line, whoever is on the phone, please. Other than the date of birth, is

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Q.

Page 134 the gender of the patient reported? 1 2. Α. Yes. And the date of birth and gender of 3 Ο. the patient, the requirement that those be 4 reported, that's always been the case? 5 6 Α. Yes. 7 What about the medical history of a Ο. patient, is that reported through OARRS? 8 9 Α. No. 10 Does the system capture overlapping 11 prescriptions from multiple prescribers? 12 So assuming each prescription is a 1.3 controlled substance, each prescription would be reported. So if we looked for it, we would 14 15 be able to tell whether two prescriptions 16 overlapped. 17 And that's the same data that you 0. 18 would use to identify, for example, a doctor shopper? 19 20 Α. Correct. 21 We talked about data that 2.2 identifies the transaction history of a 23 particular OARRS accountholder. 2.4 How long does this information that is reported by prescribers and dispensers, how 2.5

Page 135 long is that available? 1 2. That's changed over time. The law 3 originally allowed us to keep the data for two years. It was later changed to three years. 4 5 The current statute says that we shall make 6 five years of information available to 7 the -- to OARRS users, and so we shall keep five years. 8 9 It allows us, for the purpose of 10 monitoring public health, to keep the data 11 indefinitely though. 12 So you are required to have the 13 data available to OARRS users as far as back as 14 five years, but in reality, the data exists for 15 a much longer time? 16 We only keep five years available 17 to the endusers. It is set at five years. 18 And for OARRS purposes, is it kept Q. 19 longer? 20 It can be kept longer for OARRS Α. 21 purposes. 2.2 And is it kept longer? Q. 23 Α. Yes. 24 Q. How far back does the patient and 25 dispenser and prescriber data we have just been

Page 136 discussing exist? 1 So in an identified manner, it goes 2. Α. 3 back to 2014, because that's when the statute changed from three years. 4 5 And what do you mean by "identified"? 6 7 A. Where we can identify who the 8 patient is. 9 Q. And does it exist further back, where it is anonymized? 10 Anonymized data exists back to --11 12 technical to 2007. Some of that data is not 13 real clean. O. Where does the identified data 14 through 2014 reside? 15 16 Both in the clouds, in the 17 production system, as well as at the board of 18 pharmacy. 19 And where does the anonymized data 20 reside? 21 At the board of pharmacy. 2.2 And if you wanted to run a search Q. 23 on a particular patient, is it possible that you could run the data back to 2007? 24 Not likely. There may be ways that 25 Α.

Page 137 we could, on certain patients who have been 1 2. very consistent since then, there might be some 3 ways we could figure out something, but not likely. 4 5 Is there other information that OARRS collects that we haven't just discussed? 6 7 Not that -- not that we collect Α. from -- by statute or on a regular basis, no. 8 9 0. Right. So I should be clearer. Is 10 there other information that OARRS is required to collect that we haven't already discussed? 11 12 Α. No. 13 And the reporting requirements that we have just discussed, those are all 14 15 established by state law? 16 Generally by state law, and more 17 specifically in rule. 18 Do you know why that is? 19 Why it is? Α. 20 That the reporting Q. 21 requirements -- that there are reporting 2.2 requirements? 2.3 Α. To provide some consistency. 2.4 Q. Consistency in what? Well, if they weren't a statute, 2.5 Α.

Page 138 and the board of pharmacy could change them 1 however often they wanted, it wouldn't be very 2. fair. 3 You mentioned, when we were talking 4 0. about dispenser information, the concept of 5 diversion. Do you remember saying that? 6 7 I may have. Α. What is your understanding of 8 Q. 9 diversion, in respect to pharmaceuticals? 10 Any use of a drug that -- beyond Α. 11 what it was intended. 12 And is OARRS capable of running 1.3 reports that identify diversion? Some types of diversion, not all. 14 15 Ο. What types of diversion can OARRS 16 run reports about? 17 Well, we have discussed a number of 18 them. Doctor shopping would be one, just overutilization. 19 20 Anything else? Q. 21 Α. No. 2.2 Q. And we talked about dispensers 23 having a daily reporting requirement, correct? 2.4 Correct. Α. How long has that been the case? 2.5 Q.

Page 139 That also has changed a number of 1 times. I don't remember when we went to daily. 3 (Thereupon, Deposition Exhibit 4, 4 Ohio Prescription Drug Monitoring 5 Program, Effective 2017, was marked 6 7 for purposes of identification.) 8 9 Ο. I'm going to show you what we have 10 marked as Exhibit 4. This is the Ohio 11 Prescription Drug Monitoring Program, Effective 12 2017; do you see that? 13 Α. Yes. 14 Are you familiar with this Ο. document? 15 16 Α. Yes. 17 It came off the -- we got this from Q. 18 your website. 19 Uh-huh. Α. 20 Q. Can you turn to page five for me. 21 Α. Yes. 2.2 Q. And at the top of page 5, under Reporting Requirements, it notes, "Effective 23 March 15, 2017, the Ohio PMP will begin 24 requiring pharmacies and dispensers to report 25

Page 140 reportable drug dispensations to the SOBP via 1 2. the PMP clearinghouse"; did I read that 3 correctly? Α. Yes. 4 It further says, "Dispensations 5 must be reported no later than 24 hours, after 6 7 dispensing the prescription, although they may be submitted more frequently"; did I read that 8 9 correctly? 10 Α. Yes. 11 SOBP is the board of pharmacy, Ο. 12 correct? 13 Α. Correct. 14 What would be an occasion, if you 15 know, where dispensations would be reported 16 more frequently than every 24 hours? 17 There are systems that are in use Α. 18 in other states that require more frequent reporting, and so if such a system, if it is 19 20 easier for them to report more than once a day, 21 then we would certainly allow it. 2.2 So based on this paragraph, at 23 least, it is your understanding, is it not, that as of at least March 2017, there was a 24

daily reporting requirement, correct?

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Page 141 Α. Yes. 1 2. Q. Is it your understanding, based on 3 this paragraph, that prior to 2017, there was not a daily requirement? 4 So prior to 2017, it would have 5 6 been weekly. 7 And was it weekly -- was there a 0. different reporting requirement, other than 8 9 weekly, at any point in time? 10 When OARRS was first created, it 11 was twice a month. 12 And for how long was it a twice a 13 month reporting requirement? 14 I believe it was through about 2011, but I don't know that for sure. 15 16 Does OARRS monitor compliance with 17 the reporting requirement? 18 Α. Yes. 19 What are the consequences for 20 dispensers who fail to report in accordance 21 with the requirement? 2.2 Α. We have not had a large problem 23 with that. So initially, we simply contact the pharmacy to find out, you know, why they are 24 out of compliance. We try to work with the 25

pharmacy to get into compliance.

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Once or twice that hasn't been enough, and we have had to get our compliance, you know, the board of pharmacy's compliance department involved, and every time since then, that has resolved, and we have never really had to take action against them. Nothing more than a pink sheet.

- Q. What is a pink sheet?
- A. It's basically a reprimand that requires the pharmacy to follow up with how they are going to comply.
- Q. Is there a fine associated with that?
  - A. Not typically.
- Q. How is it determined if a dispenser or prescriber fails to report?
- A. It would be determined based on, you know, did we receive a report each day from them, as well as are the prescriptions that we receive each day timely, are they -- you know, if you are reporting prescriptions from a month ago, you know, a month late, then that would obviously not be in compliance.
  - Q. Are reports that indicate

Page 143 compliance by dispensers and prescribers to 1 OARRS automatically run? 3 Α. They are not. There is -- in the current system, there is a report that one of 4 5 my staff goes and manually runs, to look at 6 that. 7 Every day does your staff run that Ο. 8 report? 9 No. Typically once a week or so. 10 Do you know if the state conducts 11 any audits of the reporting compliance? 12 There is no -- nothing outside of 13 what we do in OARRS. 14 So counties can't run reports to 15 monitor compliance with the reporting 16 requirements? 17 Α. No. 18 And licensing agencies can't run 19 reports to monitor compliance with reporting 20 requirements? 21 Α. No. 2.2 Are there instances where a 23 dispenser is investigated for making too many queries into the database? 24 Not investigated, no. If it is 2.5 Α.

something that I see or one of my staff sees, they may, you know, may raise awareness, and we may seek explanation, but I've never -- I don't recall any actual investigations into that.

- Q. So your office does track how frequently pharmacists or pharmacies access OARRS, correct?
  - A. We do.

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- Q. Are there occasions in which pharmacies or pharmacists have been investigated for unlawfully accessing OARRS?
- A. There have been a number of investigations into individuals who have used OARRS inappropriately, yes.
- Q. And do you know how it is determined that an individual is using OARRS inappropriately?
- A. Typically, that is initiated by a complaint from the public, and then it is assigned to an investigator to look into.
- Q. Have you been involved ever in an investigation of an unlawful access of OARRS?
- A. Just to the extent of providing reports of a request history.
  - Q. So in addition to being able to

Page 145 monitor -- well, let me ask you this: 1 2. Providing reports on a request history, is that 3 the same type of report that you would provide, like we discussed regarding the Summit County 4 Sheriff's Department, so any OARRS 5 accountholder? 6 7 Α. I mean -- so -- okay. Were you asking whether we would provide it to the 8 9 Summit County Sheriff, or on the --10 No. Running a report or being able 11 to identify whether an individual has 12 unlawfully accessed OARRS, how is that determined? 13 14 It would be any -- it would be any 15 user. It would not just be a certain type of 16 account. 17 And you are able to monitor any user's access of OARRS, correct? 18 19 Α. Correct. 20 And that includes the specific 21 transactions for which they are accessing 2.2 OARRS, correct? 23 Α. Correct. 24 Q. The wholesalers are also required 25 to report, correct?

Page 146 Α. Correct. 1 Is their reporting requirement also 2. Q. daily? 3 No, it's not. 4 Α. Ο. How frequently must the wholesalers 5 6 report on OARRS? 7 Α. Once a month. Q. How long has that been the case? 8 9 Α. Since, I want to say, since about 10 2011. 11 12 (Thereupon, Deposition Exhibit 5, A 13 Document From the OARRS Database, 14 Entitled Instructions For Reporting 15 Wholesale Transactions to OARRS, was 16 marked for purposes of 17 identification.) 18 19 Exhibit 5 is a document from the Q. 20 OARRS database, entitled Instructions For 21 Reporting Wholesale Transactions to OARRS. 2.2 Have you seen this before? 23 Α. Yes. 24 And what do you understand Exhibit Q. 5 to be? 25

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Page 147 So this is the -- these are the instructions we provide to wholesale distributors on how they can report data to us. Q. And if you turn to page 3 of Exhibit 5, the page is entitled OARRS Data Submission For Wholesale Transactions; do you see that? Α. Yes. 0. It notes file format ARCOS; do you see that? Α. Yes. Ο. What is ARCOS? Α. ARCOS is a -- ARCOS is a system that the DEA runs that collects certain wholesale transactions from drug wholesalers.

- Q. Do you have an understanding as to the interplay, if any, between ARCOS and OARRS?
  - A. There is none.
- Q. Are you, in your capacity as director of OARRS, able to access ARCOS?
  - A. I am not.
- Q. Did you draft this document,
  Exhibit 5?
- A. I drafted the original document.
- 25 It has changed a few times since then. I'm not

Page 148 necessarily the one who made the changes to 1 this final version. I don't remember. 3 Okay. 0. I certainly approved it. 4 For example, if you look on page 2 5 of Exhibit 5, under Method 2: HTTP method. 6 7 Α. Yes. Number three of the directions 8 9 says, "Click the button to locate the properly 10 formatted ARCOS file"; do you see that? 11 Yes. Α. 12 Ο. What does that mean? 1.3 Α. It would be a text file that is --14 that has been created using this ARCOS format 15 that's described on page 3. And this would be a text file in 16 17 the possession of the wholesaler? 18 Α. Yes. 19 And the wholesaler would update 20 this ARCOS file to the OARRS database, if it is 21 complying with the reporting requirements set 2.2 forth in Exhibit 5? 23 Α. Correct. If that's the case, then doesn't 24 Q. OARRS have access to wholesalers' ARCOS data? 25

Page 149 No. In this case, ARCOS is 1 2. simply -- simply referring to the way the file is formatted. It is not ARCOS. So it is not 3 the data that the DEA houses. 4 5 Q. Okay. 6 7 (Thereupon, Deposition Exhibit 6, A Copy of Ohio Code Provision 4729.78, 8 was marked for purposes of 10 identification.) 11 12 Q. Exhibit 6 is a copy of Ohio Code 13 Provision 4729.78; do you see that? Α. 14 Yes. And it notes that it is effective 15 Ο. 16 as of September 29, 2017? 17 Α. Yes. 18 Is this the code provision that 19 covers the reporting by manufacturers and 20 distributors of, in this case, dangerous drugs? 21 Α. Yes. 2.2 And is it your understanding that today, manufacturers and wholesale distributors 23 are both required to report purchaser 24 identification, identification of drug sold, 25

quantity of drug sold, date and the license number issued by the board?

- A. Yes, if they are selling to the entities that are listed elsewhere. I don't remember exactly where they are at.
- Q. So a manufacturer only has to report this data if it is distributing to a prescriber or terminal dispenser; is that right?
  - A. Yes.

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- Q. Otherwise, this -- these requirements set forth in 4729.78 A, 1 through 5, pertain to the requirements for wholesalers, correct?
- A. Correct. It also can be a terminal distributor, if they do wholesale transactions, as permitted under their terminal distributor license.
- Q. The date of this, as we said, is effective September 29, 2017; do you see that?
  - A. Yes.
- Q. Prior to September 29, 2017, do you have an understanding as to what the requirements were for wholesale reporting?
  - A. They were very similar, if not the

Page 151 same. You know, it must have just been updated 1 in 2017, or maybe renumbered. I'm not sure 2. what happened in 2017, that it would be dated 3 2017. 4 5 When it notes here in 4729.78 A1, Ο. "Purchaser identification," what is your 6 7 understanding of who the purchaser is? It would be either a prescriber or 8 Α. a terminal distributor. 9 10 Is the wholesaler required to 11 report the address to which it ships product? 12 Not necessarily. They can report 13 the DEA number, which then we would get the address off of the DEA number. 14 15 And it is required to report the 16 quantity of the opioids, correct? 17 Α. Correct. And is it required to report the 18 19 frequency? 20 Well, it would be each transaction, 21 so we could determine frequency by that. 2.2 Ο. We talked earlier today about 23 suspicious orders; do you remember that? 2.4 Yes. Α. Are wholesalers required to report 2.5 Q.

Page 152 suspicious orders in OARRS? 1 Α. No. 3 Ο. Is OARRS able to run a suspicious order report? 4 5 We don't have anything in OARRS called a suspicious order report, no. 6 7 Is OARRS capable of running a Ο. report to identify quantities of opioids that 8 9 are shipped from a -- beg your pardon, strike 10 that -- the quantity of opioids shipped from a distributor to a dispenser? 11 12 Α. Yes. 1.3 And that's the type of report that has been run, correct? 14 15 Α. Recently, yes. 16 And why did you run that report? O . 17 Α. Because we were -- because we were 18 assisting with the new rule. 19 Okay. Do you know why the Q. 20 reporting requirement for distributors differs 21 from the reporting requirements for dispensers 2.2 and prescribers? 23 In what manner? Α. 24 Well, for example, you mentioned O . that the requirement for reporting for 25

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wholesalers is monthly, as opposed to the daily reporting for dispensers and prescribers?

A. It was determined -- so originally they were the same. When it was twice a month, both wholesalers and dispensers were required to report twice a month.

When we changed the dispensers to weekly, it was determined that the wholesale information was not -- part of the reason for dispensers reporting as frequently as they do is that it is a healthcare tool, and so, as a prescriber, what was dispensed recently is very important.

The wholesale program is more for monitoring compliance and more of a compliance and law enforcement type of tool, where you are looking more at patterns over time, and so what was done yesterday may not be as -- quite as important as what happened over the last -- the last few months, years, and so forth.

- Q. When you say, "It's a law enforcement tool," what do you mean by that?
- A. We use it to ensure that -- that the law is being followed. It doesn't have patient information in it, so it is a not a

healthcare tool.

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- Q. And what part of the law are you watching to make sure it is followed?
- A. There is a number of parts. The original purpose of collecting the wholesale information was to determine -- originally prescribers, what prescribers dispensed from their office was not required to be reported to us. And so instead, we were looking at what was being purchased, and that's why only prescribers were -- the sales to prescribers was what was being reported.

Since then, we have added on what we look for since then, to include, you know, what is being purchased, therefore, what should be reported as dispensed. The limits on what a prescriber can personally furnish have been put into law, so we can now see whether a prescriber is purchasing more than they are allowed to dispense. So there has been more utility of it, as time has gone on.

- Q. You mentioned that the reporting for wholesalers helps you determine patterns over time?
  - A. Yes.

Q. What types of patterns?

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A. So patterns such as, you know, if a drug is being purchased, you know, in a small quantity every -- you know, every other month would be different than large quantities every month. You know, we can see those types of patterns.

It's not what is -- we are not so much looking -- we're not looking at one individual day, as we are a period of time.

- Q. Fair to say you are looking for a suspicious pattern?
  - A. At times, yes.
- Q. What are the consequences for a wholesaler who fails to report as required?
- A. It would be very similar to a pharmacy. We would first contact the wholesaler and find out why, and work with the wholesaler to get into compliance.

We all understand that there are -- that things happen, and so, you know, we work with people first.

Q. How is it determined that a -- if a wholesaler is failing to meet the reporting requirements?

Page 156 If we don't receive a report each Is somebody responsible for tracking the various wholesalers and whether a report has been received each month? It's my staff monitors that. Does OARRS automatically kick out a report to your staff, on a monthly basis, that identifies the wholesalers who have reported or not reported? There is nothing automated in No. the wholesale system, with the exception of the actual data collection.

- With respect to the wholesale 0. system, is the state, other than the board of pharmacy, able to conduct any audits of reporting by wholesaler?
  - Α. No.

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- Is any entity, other than the board of pharmacy, able to conduct audits of the information in OARRS related to the wholesalers?
  - Α. No.
- 2.4 MS. BROWNE: Have we been going an hour again? 2.5

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Page 157
                  THE NOTARY: Pretty close.
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                  MS. DEHNER: Do you want to take a
      lunch break or --
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                  MS. BROWNE: Well, let's go off the
4
     record for a second, if we may, and talk about
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6
     that.
7
                  THE VIDEOGRAPHER: Off the record
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     at 12:17.
9
                  (Recess taken.)
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                  THE VIDEOGRAPHER: On the record,
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      1:09.
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                  Welcome back, Mr. Garner.
            Q.
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                  Is there a way for the OARRS system
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     to trace an opioid prescription to its specific
     manufacturer?
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                  Yes. The NDC number does tell you
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     who the manufacturer is.
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                  And by the same token, the OARRS
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     can trace an opioid prescription back to a
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      specific distributor, correct?
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                  To an extent. If a, say, a
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     pharmacy purchases from multiple distributors,
      I would not necessarily -- if it is the same
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     NDC that they purchase from multiple
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     distributors, I would not be able to say this
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Page 158 bottle came from distributor A and this one 1 from distributor B. 3 Ο. Can OARRS collate data, daily dispensing information for a particular 4 5 terminal distributor over time to detect spikes? 6 7 Α. Yes. Can OARRS collate daily dispensing 8 Q. information over time to determine who 9 10 prescribed an opioid? 1 1 Α. Yes. 12 Can OARRS collate daily dispensing 13 information to determine to whom a prescription was dispensed on a specific day where there was 14 15 a spike? 16 Α. Yes. 17 When we were talking about reports, Q. and they are made by prescribers and -- let me 18 back up. 19 20 Individuals who have access to 21 OARRS, and we talked about the fact that 2.2 pharmacists have accounts but a pharmacy itself does not, right? 23 2.4 Correct. Α. 2.5 Q. Can a pharmacy, like a corporate

entity, have an OARRS account?

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- Q. What if any restrictions are there on the sharing of data from the OARRS database?
- A. The restrictions are that it is for -- so there are specific purposes as to why any user can access OARRS, and it is for that use only, and it is not to be -- so then it would not be distributed outside of that.
- Q. So pharmacists -- a particular pharmacist is prohibited from sharing OARRS information with its corporate parent, correct?
  - A. Correct.
- Q. And is data or information requested by, for example, the Summit County Sheriff's Department, is that restricted in any way from dissemination?
- A. It is to be used in the case that it was -- you know, that it was requested for. So if, you know, if there are others working the case, you know, it is to stay within the case.
- Q. So, for example, the Summit County Sheriff's Department could not obtain a report from OARRS and share it with an attorney?

A. If it is their attorney that is working on the same case, then, yes, technically they probably could.

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- Q. If the attorney represented the county in an action against retailers, distributors and manufacturers of opioids, could the Summit County Sheriffs's Department share report information with that lawyer?
- A. I'm not sure. I would have to review the law, and I'm not an attorney, so...
- Q. Okay. Have there ever been occasions when a law enforcement entity has requested a report and OARRS has declined to provide that information?
- A. There have been, there have been times, yes. Typically not through the normal -- the normal course of the way we do things. I mean, we design OARRS and the web forms such that we get the information that we need and -- you know, and those requests are appropriate.

Typically it would be a request that comes, you know, by email or a phone call, or something like that, that we would have to deny, but, yes.

Q. Can you think of a specific occasion when a request has been denied?

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MR. FARRELL: Objection. You are going off the topic here. Limitations under 16 do not entail any of the specific actions taken by the board of pharmacy at the request of law enforcement or directed toward any of the registries.

- Q. You can answer. Did you need me to repeat the question?
  - A. No. I'm thinking.

We have been requested for, say, top so many prescribers of a specific drug, and that would be one that we would not honor that type of a request.

- Q. Do you know if a request for the top prescribers of a specific drug has been made recently?
- A. Not that I can recall. It's been a while.
- Q. We talked a little bit before the break about suspicious order reports. Do you know if OARRS has been used to run suspicious reports?

- A. I'm not sure how that would make sense. I mean, only -- suspicious order reports come from, my understanding is, suspicious order reports come from wholesale distributors, and they don't have access to OARRS, so...
- Q. Is there a database available to the BOP, other than OARRS, that would -- that provides information about suspicious orders?
  - A. Not to my knowledge.
- Q. You mentioned, when we were talking about how long data had been retained, that there is data back to 2007 that is anonymized?
  - A. Yes.
- Q. Is any of the data back to 2007 that is still available pharmacy or wholesaler specific?
- A. Only the patient on prescription data has been anonymized. The prescriber and pharmacy is still available. Nothing on the wholesale side has been anonymized. It is available, everything we have received back to 2006.
- Q. Can you describe for me the process by which the outpatient data is transmitted

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from a dispenser or prescriber to OARRS, and what I mean by that is, what does the screen look like when they get on, how does it work?

A. Much like with the wholesale distributors, there are multiple methods of submitting data. The most common, much like wholesalers can submit using the ARCOS file format, dispensers can report using the ASAP file format.

So this is a rather complex file format that collects all of the fields that are required and typically is done automatically by their software. It's typically not something that they have to do manually. Each day it just -- it runs and sends it to us automatically.

Some of them do have a slight manual process, that they have to click a button or two, maybe give a date range, but it's not, you know, hand keying in all of that information.

For a small pharmacy that dispenses very little or a prescriber who dispenses from their office, there is also a web form that basically looks -- you know, it is just a form

with boxes for each of the required fields that they can type into for a single prescription and submit. So that's a secondary option.

- Q. So we talked about this a little bit. There is a difference between a point-of-sale side on the pharmacy, as to whether a prescription is actually picked up, versus when it is filled, correct?
  - A. Correct.

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- Q. And if I understand your testimony, the information about prescriptions, as they are being filled, is automatically updated, such that, for example, at the end of the day, a pharmacist just has to press a few buttons, as opposed to manually entering every single prescription from that day?
  - A. Typically.
- Q. And when it is not typical, or the atypical occasion is the very small pharmacy; is that right?
  - A. Correct.
- Q. An independent, a small independent pharmacy?
- A. Correct, or maybe not even a full-scale pharmacy. Maybe ones that, you

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know -- that only does noncontrolled
substances. So the only prescriptions that
they are entering are the gabapentin
prescriptions, or something like that, but they
really don't have a lot to report.

- Q. Is it the same for the wholesalers' data report? In other words, do the wholesalers have to manually enter that information, moving that ARCOS file that we talked about from, I think it was, Exhibit 5?
- A. I'm not as familiar with wholesaler software, so I don't know the answer to that.
  - Q. Who would know the answer to that?
  - A. The wholesaler distributors.
- Q. And while we are talking about user interface, if I'm the sheriff of Summit County and I want to make a request for a report, what does that screen look like when I get on?
- A. That particular screen would have a place for you to enter -- well, again, there are two different screens, depending on whether you are asking for a patient or a prescriber.

But for a patient, it would have boxes for their name, their date of birth, their address and zip code and phone number,

Page 166 and a date range for the report, and the case 1 number. So we have talked about the 3 entities that are required to report, and they 4 have specific user account numbers, correct? 5 The entities that are required to 6 7 report? Correct. 8 Q. 9 Α. Yes. 10 And we have talked a little bit, by 11 way of example, of the sheriff of Summit 12 County. Does the sheriff of Summit County have 13 one user account number? That individual person, yes. Their 14 office would have one for each individual 15 16 person who has access to OARRS. 17 O. So that could be a detective within the sheriff's department? 18 19 Α. Yes. 20 Could it be an administrative 21 assistant in the sheriff's department? 2.2 Typically, no. I don't believe 2.3 I've ever -- I don't even know that I've ever seen a request for an account for an 24 administrative assistant. I'm fairly certain I 2.5

Page 167 haven't approved one. 1 Is there a limit to how many 2. Ο. 3 accounts a particular entity can have, or account numbers? 4 5 Α. No. Entities such as the various 6 7 departments of the DOJ, for example, DEA, we talked about, has an OARRS account, correct? 8 9 Α. Some of their -- some of their 10 investigators have them. 11 I'm sorry to interrupt you. Was 12 there something else you wanted to say? 13 Α. No. Is there a limit to the number of 14 Ο. 15 accounts that can be assigned to the DEA? 16 Α. No. 17 Who makes the decision as to the 18 appropriate number of accounts to be assigned to any entity that can access OARRS? 19 20 We don't look at it in terms of the numbers of accounts. I have never even thought 21 2.2 of it that way. 23 How do you look at it? 0. 24 About whether or not an individual Α. should have access to OARRS, based on statute. 25

Q. You are responsible for assigning accounts to users of OARRS; is that right?

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- Q. And when you say that you make a determination based on whether or not that individual should have access, what information do you collect about a particular individual, to determine whether or not it is appropriate for the individual to have access?
- A. It depends on the type of account. So for law enforcement, we collect the -- we get information about the agency. We get the agency head to send us a letter, indicating who they approved to be supervisors, and then those supervisors each have to approve the individual investigators that work under them, who they will be responsible for.

But we then collect information identifying each individual and, depending on the account type, you know, whatever credentials would be appropriate for that.

- Q. So the account is individual specific, correct?
  - A. Correct.
  - Q. And if a new detective joins the

Page 169 agency, the DEA, and I'm a DEA agent and I have 1 2. an account number, I can't let the new detective use my account; is that correct? 3 Α. That's correct. 4 What, if any, penalty is there if I 5 share my account number with another detective 6 7 in the agency? It is in statute. I don't recall 8 Α. exactly what it is. 9 10 But there is some statute that 11 provides for a penalty? 12 Α. Yes. 13 We talked about your ability to access, for example, the sheriff of Summit 14 15 County's transaction history; do you recall 16 that? 17 Α. Yes. 18 Can you search by a particular 19 user, within the sheriff of Summit County, to find out that individual's transaction history? 20 21 Α. Yes. And is that true, for example, of 2.2 Q. the DEA? 23 24 Α. Yes. So you could track the transaction 25 Q.

Page 170 history of any individual account number within 1 OARRS? 3 Α. Yes. We talked just a minute ago, a 4 little bit, about the registration process for 5 an account. Does it differ, depending on 6 7 whether you are prescriber or a dispenser or enforcement? 8 9 Α. Yes. 10 How does that differ? 11 For a prescriber or dispenser, we Α. 12 don't have the process of approving the agency 1.3 and the agency head with the supervisors. There is not all of that structure to it. 14 15 For a prescriber, we collect, 16 again, their personal identifying information, their name, date of birth, their driver's 17 license number, address, all of that kind of 18 19 information, but also their professional 20 license numbers and DEA numbers, and we verify 21 that information prior to issuing an account. 2.2 23 (Thereupon, Deposition Exhibit 7, A 2.4 Document From the OARRS Website, Dated November 24, 2015 Entitled 2.5

Page 171 Mandatory OARRS Registration and 1 2. Requests, was marked for purposes of identification.) 3 4 I'm going to show you what we are 5 Ο. marking as Exhibit 7. This is a document from 6 7 the OARRS website, dated November 24, 2015, entitled Mandatory OARRS Registration and 8 9 Requests; do you see that? 10 Α. Yes. Have you seen this document before? 11 Q. 12 Α. Yes. 13 Q. And this document is -- well, why don't you tell me, what is this document? 14 15 This is a document that was created 16 by the board of pharmacy as a -- as a helpful 17 tool for prescribers, because there was some confusion. 18 19 You know, the law is broken into 20 many different areas, so it was kind of an 21 educational document that was created. 2.2 And Exhibit 7 pertains to 23 prescribers and their delegates and pharmacists 24 and their delegates; do you see that? 2.5 Α. Yes.

- Q. This document does not address the registration of wholesalers, does it?
  - A. It does not.

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- Q. Is there a separate document that discuss how -- what the process is for wholesalers to register?
- A. Wholesalers would not register for it. So this is for registering for an account on the prescription side of OARRS to access the data. This is not the same type of information for submitting data. It is not for that type of account. Also, it is not at all for the wholesale side of OARRS.
- Q. Can a prescriber with an OARRS account access the data of any patient?
- A. Legally, they can only access their own patients.
- Q. But as a practical matter, they could access any individual's information; is that correct?
- A. Technically speaking, there is nothing in the system that actively blocks them from accessing somebody who is not their patient.
  - Q. Same question with respect to

Page 173 prescribers. Can prescribers access data for 1 any patient? 3 Α. That was actually the same question you just asked. Did you mean something 4 5 different? I'm sorry. Thank you for the 6 7 correction. Dispensers? 8 Α. Can dispensers access information 9 10 for any patient? Yes. It is the same. 1 1 Α. 12 Manufacturers cannot register to Ο. 13 use OARRS; is that right? That is correct. 14 Α. 15 We talked a little bit about this, 16 but not specifically. Is the nature of the 17 access limited by the type of user account? 18 Α. Yes. 19 Are there names for the specific 20 types of user accounts? 21 There are. There are also three 2.2 different systems that you may have an account 23 for. 24 What do you mean by that, three Q. different systems for which you can have an 2.5

Page 174 account? 1 Α. So Exhibit 7 that you gave me, 3 refers to access to the AWARXE platform. So that is where a prescriber, a dispenser, a law 4 enforcement agent would go to request the data 5 from OARRS. 6 7 A dispenser may also register for access to a system called Clearinghouse. That 8 9 is where they submit prescription data. A 10 wholesaler distributor can access -- can apply 11 for an account to the wholesale system, to 12 submit data through the wholesale system. 13 14 (Thereupon, Deposition Exhibit 8, 15 PMP AWARXE User Support Manual, was 16 marked for purposes of 17 identification.) 18 19 Exhibit 8 is a copy of the PMP Q. 20 AWARXE User Support Manual; do you see that? 21 Α. Yes. 2.2 Ο. Are you familiar with this document? 23 24 Α. Yes. 25 Q. At the top of page 5, under What is

Page 175 a Requester, it reads, "A requestor is a PMP 1 2. AWARXE account type that is typically used to 3 review a patient's prescription history. A requestor's primary task within the application 4 5 is to determine if a patient should be given or 6 dispensed a prescription based on their 7 prescription history. Requesters are the strongest line of defense to prevent 8 9 prescription drug abuse." Did I read that 10 correctly? 11 Α. Yes. 12 And it goes on to note that, 1.3 "Physicians and pharmacists are the most common type of requester, " correct? 14 15 Α. Correct. 16 But, "There are myriad of roles 17 that can be classified as a requester, 18 including those of law enforcement, " correct? 19 Α. Correct. 20 So and then it goes on to list 21 these types of entities, and those are all examples of requesters; is that right? 2.2 23 Α. That is correct. 24 And that's includes the Medicaid Ο. 25 program, right?

Page 176 Α. Yes. 1 Q. It includes Workers' Compensation? 3 Α. Correct. Benefit plan managers are 4 requesters in the AWARXE system? 5 So, unfortunately, the system does 6 7 not allow me to customize the names of roles. There are a number of these that I might 8 9 change, otherwise. Benefit plan manager we use 10 for the Medicaid and BWC managed care 11 organizations. 12 It also notes that corrections and Ο. 1.3 probation, under law enforcement, are requesters; do you see that? 14 15 That's correct. All law 16 enforcement accounts -- and again this is one 17 that I would rename and just call it law 18 enforcement, rather than corrections, but 19 corrections is the name that is in the system. 20 Does the department of corrections 21 have access, as a requester, to the OARRS 2.2 database? 2.3 Α. No. 2.4 Does the department of corrections have any access to the OARRS database? 25

Page 177 Α. No. 1 What about the office of parole and 2. Q. 3 probation, or maybe here it's just probation, does the office of probation have any access to 4 5 the OARRS database? Probation officers, if they oversee 6 Α. 7 drug crime cases, may have access. And they would have access, as a 8 Q. 9 requester? 10 Α. Yes. 11 So dispensers have a requester 12 account, but they also -- is the account that 13 is hooked to the Clearinghouse separate from this PMP AWARXE account? 14 15 Α. Yes. 16 Are there different account numbers 17 between the two? 18 Α. Yes. 19 You mentioned that -- it 20 identifies, in this list under healthcare 21 professionals, nurse practitioners/clinical 2.2 nurse specialists, back on page 5 of Exhibit 8, 23 under What is a Requester; are you with me? 2.4 Α. Yes. Can nurse practitioners get 2.5 Q.

Page 178 requester accounts? 1 2. Α. If the -- yes. "If the" what? 3 Ο. If they have prescriptive 4 Α. authority, which they all do now. 5 What about physicians assistants, 6 7 can they have access? Α. 8 Yes. 9 Do they have separate account 10 numbers or -- do they have separate account 11 numbers? 12 Α. Yes. 1.3 What if any role do you understand a requester to have in preventing any 14 15 prescription drug abuse? 16 Any prescriber role -- I mean, 17 obviously the prescriber is where a 18 prescription initiates, and so they get to determine whether or not they write a 19 20 prescription. So that clearly is a place where 21 the prescription can stop. 2.2 Same with the dispenser. A 23 dispenser, you know, is sort of the last line in that process, and so can also stop a 24 prescription from being dispensed. 25

Page 179 So, clearly, those are key points 1 2. that play a big role there. And then the 3 others are more after the fact, that can apply outside influence. 4 5 Such as? 0. The law enforcement officer, 6 Α. 7 obviously, can take action against the patient or against the prescriber, if a law is broken. 8 9 10 (Thereupon, Deposition Exhibit 9, A 11 2017 Article Entitled Opioid 12 Prescriptions By Specialty in Ohio, 1.3 2010 to 2014, was marked for 14 purposes of identification.) 15 16 I'm going to show you what has been 0. 17 marked as Exhibit 9. Exhibit 9 is the copy of 18 a 2017 article, entitled Opioid Prescriptions By Specialty in Ohio, 2010 to 2014, and it was 19 20 printed in 2017 in the American Academy of Pain 21 Medicine; do you see that? 2.2 Α. Yes. 23 You are identified as an author of this article; is that correct? 24 That's correct. 2.5 Α.

- Q. What if any contribution did you make to the article that is Exhibit 10?
- A. I provided the identified data for research, and I was -- I was a key resource in understanding the data and what certain things might mean or not mean. I also did a certain amount of editing.
- Q. How did you come to be involved in the writing of this article that is Exhibit 10?
- A. Dr. Weiner approached me, wanting to do some research, provided a valid research protocol with IRB approval, and signed an MOU with our agency to have access to deidentified information.
- Q. And MOU is memorandum of understanding?
  - A. Yes.

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- Q. How do you know Dr. Weiner?
- A. I've met him at a number of different conferences and meetings. I'm not sure which one was first.
- Q. I would like to direct your attention to the Introduction, which is the bottom of the rightmost column, on page 978 on Exhibit 10, which is the first page of Exhibit

Page 181 10. 1 2. Α. Uh-huh. 3 Ο. You and your co-authors write, "There were multiple causes of increased 4 prescribing, including a heightened focus on 5 6 assessment and treatment of pain, " open paren, 7 "e.q., the Joint Commission's pain initiative," closed parens, "aggressive and possible 8 9 fraudulent marketing by pharmaceutical 10 companies, desire for providers and 11 institutions to score highly on patient 12 satisfaction scores, a small number of 1.3 providers and pharmacies that prescribed and 14 dispensed massive quantities of prescriptions 15 for profit in an unprofessional and sometimes 16 criminal fashion, "open parens, "pill mills, " closed parens, "and a cultural shift that 17 18 fostered unreasonable expectations of pain 19 relief." Did I read that correctly? 20 Α. Yes. 21 Ο. Do you agree with this statement? 2.2 Α. I don't have firsthand knowledge of a lot of it, as I'm not a prescriber. Dr. 23 Weiner is. 24 I have certainly read plenty of 2.5

Page 182 news, heard plenty of stories about it from 1 2. prescribers. So my assumption is that it's true, but I don't have firsthand knowledge. 3 In your role as the director of 4 OARRS, is this statement consistent with your 5 experience, the statement I just read into the 6 7 record from your article? I don't know that these would be 8 Α. 9 things that I would be directly affected by, as 10 the director of OARRS. Most of these are 11 things that a physician or a pharmacist would 12 be subjected to. 13 0. There is no mention of wholesale 14 distributors in this statement that I just read into the record, is there? 15 16 Α. I don't see it. 17 MS. BROWNE: I apologize, that was 18 Exhibit 9. Sorry. 19 20 (Thereupon, Deposition Exhibit 10, 21 An Article Entitled Prescription Opioids and Labor Market Pains, 2.2 Dated March 28, 2018, was marked for 23 24 purposes of identification.) 2.5

Q. I'm going to mark as Exhibit 10 an article that's entitled Prescription Opioids and Labor Market Pains. This is dated March 28, 2018, various authors, and it is out of the University of Tennessee.

Have you seen this article before?

- A. I don't believe so.
- Q. If you turn to page 9 of Exhibit 10, at the bottom of the page, under the heading Data; are you with me?
  - A. Yes.

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- Q. It reads, "County-level data on opioid prescriptions were acquired directly from ten U.S. states, Arkansas, California, Colorado, Florida, Massachusetts, Michigan, Ohio, Oregon, Tennessee and Texas, by requests through their respective controlled substance monitoring database, CSMB, or PDMP database;" did I read that correctly?
  - A. Yes.
- Q. Do you recall providing access to OARRS to any one of the authors of Exhibit 10?
- A. I don't, but if they are looking at the basic numbers of prescription by county, again, as I mentioned earlier in my testimony,

we do have a spreadsheet on our website that they may have used.

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- Q. Do you recall ever being contacted by any of the authors of Exhibit 10?
- A. None of the names ring a bell to me, so, no.
- Q. Is there a requirement that an Ohio prescriber review or access OARRS patient data from time to time?
  - A. Under certain circumstances, yes.
  - Q. What are those circumstances?
- A. Prior to issuing a prescription for any opioid or benzodiazepine, and every 90 days thereafter, with a certain set of exceptions, and then any time a prescriber continues a course of treatment involving any controlled substance for more than 12 weeks.
  - Q. And is that codified somewhere?
- A. The "prior to an opioid or benzodiazepine, the 90 days thereafter," is codified in each profession's section of the Ohio Revised Code. The 12 weeks is in each profession's section of the Ohio Administrative Code.
  - Q. The every 90-days requirement

that's in the specific profession's code --

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- Q. -- do you know how long that has been in place?
- A. That would have been House Bill 341, which passed in 15 or 16, I believe.
- Q. And the requirement under the Ohio Revised Code about the every 12 weeks, do you know how long that's been in effect?
- A. So that was the result of the House Bill 93 that we discussed earlier. Of course, after the actual bill passed, there was a period of time to write the rules, so sometime after the end of 2011.
- Q. Have those requirements been updated at all, so the revised -- the Ohio Revised Code since 2011?
- A. That's the Ohio Administrative Code.
  - Q. I'm sorry.
  - A. That was 2011. It was updated at the same time that the new statute Ohio Revised Code was put in place, at least I know the medical board's was, I don't know about the other boards, but they updated it to reflect

Page 186 what was in the Ohio Revised Code, as well as 1 2. continued to keep what was in the Ohio Administrative Code, and to kind of clarify the 3 differences between the two, so it wasn't quite 4 5 so confusing. 6 0. And that was separate from the 7 house bill, the 341? House Bill 341 is what put the 8 Α. 9 requirements into the Ohio Revised Code. Okay. And since that -- and that 10 Ο. 11 was 2015, 16, correct? 12 Α. I believe so. 13 Q. And since that time, has it been 14 updated? 15 Α. No. 16 We talked before the break about a 17 dispenser's ability to delete a prescription that hadn't been picked up; do you remember 18 19 that? 20 Α. Yes. 21 Once a distributor or wholesaler 2.2 submits the information that it is required to submit, can a distributor go back and review 23 any of that information or change it? 24

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Α.

The only way to change it would be

to submit a new record with a negative quantity, to basically negate what was previously reported.

- Q. Once a distributor submits the required information, who does have access to it?
  - A. My staff.

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- Q. Do any of those agencies we talked about that are mandated by state and are permitted to have OARRS account numbers, are any of those agencies or entities permitted access to the wholesaler's side of OARRS?
  - A. No, they are not.
- Q. Can any distributor see what another distributor reported in OARRS?
  - A. No.
- Q. So you and your staff are the only individuals who have access to the wholesale side of the OARRS database?
  - A. Correct.
- Q. But to be clear, a distributor or the general public does have access to the quantity of opioids shipped or sold in a given year in various counties in Ohio?
  - A. That information all comes from the

Page 188 dispensing side, the prescription side. 1 does not come from wholesale. But is that public, information 3 0. about the quantity of opioids shipped or sold 4 5 in a given year? Not from OARRS, no. 6 Α. 7 Is it available publicly otherwise, 0. that you know of? 8 9 The only other source of that 10 information I'm aware of would be the ARCOS 11 system that DEA has. So they may make some of 12 that public. I have no idea. 13 Can a pharmacist -- I think we talked about this, but a pharmacist can search 14 15 OARRS by patient name, correct? 16 Α. Correct. 17 Q. Can they search by prescription 18 name? 19 Α. No. 20 Can a pharmacist search by pharmacy Q. 21 name? 2.2 Α. No. 23 Can it search by distributor name? 0. 24 Α. No. Can it search by a manufacturer 2.5 Q.

Page 189 name? 1 2. Α. No. 3 How frequent, if there is such a limitation, can a particular pharmacist run 4 report requests in OARRS? 5 As frequently as they have a 6 7 patient in front of them. Can they set up patient alerts? 8 O . 9 Α. No. 10 Will OARRS red flag any -- an order 11 that it sees or -- a prescription that it sees 12 as suspicious, as a dispenser is inputting the 1.3 information or a prescriber? 14 Α. No. 15 Is there a reason that there isn't 16 the capability of, I'm going to call it a red 17 flag, to be raised when a specific patient 18 is -- a specific patient name is entered into 19 OARRS, as someone who is being prescribed or 20 dispensed an opioid? 21 So when you are saying a patient 2.2 name is entered, I was assuming you meant as 23 they were entering a prescription. If they are making a request, if enough information is 24 provided to them, they see the list of 25

Page 190 prescriptions they have, the NarxCare 1 information. 3 It is up to their professional judgment to determine whether or not any of 4 5 that information deems a different course of action. 6 7 And the data on a particular patient that can be accessed by a prescriber or 8 9 dispenser is the data that is available back to 10 2014? 11 Yes, and the rolling five years, Α. 12 once we get there. 13 O . We talked a little bit about this. The medical examiners, or the coroners, have 14 15 access to OARRS data; is that right? 16 Α. Yes. 17 Q. And the coroner's have 18 requester-level access to OARRS data? 19 Yes. Α. 20 Do coroners request reports from Q. 21 you? 2.2 Α. The coroner would request a report, 23 just like a prescriber or pharmacy would -- I'm 24 sorry, a pharmacist. Have you received requests for 2.5 Q.

Page 191 information on overdose deaths? 1 Α. What type of --Q. 3 Sure. So if the coroner is doing a medical exam of a deceased individual and 4 suspects an overdose, can they request 5 information from OARRS about that 6 7 patient -- well, about that patient? That is what the law permits 8 Α. Yes. 9 them to have access to OARRS for. 10 And they don't need to contact you 11 for that report data, they can pull that up 12 themselves? 13 Α. Right. Just like a prescriber or a pharmacist would, they have their own 14 15 credentials to log into the OARRS system to 16 pull that. 17 So unlike the system with law 18 enforcement, where they make a request and a 19 supervisor approves it and then you make a 20 determination as to whether the law enforcement 21 can get a report, coroner's have direct access; 2.2 is that right? That is correct. 2.3 Α. 2.4 Can you pull for me from your pile Exhibit 3, please, which was the November 21,

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Page 192 2011 House Bill 93 report from Dr. Winsley? 1 2. Α. Yes. 3 If you turn to page 7 of that 0. report, under Enhanced Drug Utilization Review, 4 5 it reads, "The question has been raised whether 6 OARRS can evaluate the patient data and "quote, 7 "red flag," end quote, "certain patients so that healthcare providers can be alerted to a 8 9 potential doctor shopper. This is not an 10 appropriate use of OARRS for the following 11 reasons; " did I read that correctly? 12 Α. Yes. 1.3 Ο. The first reason is, "There is no unique identifier for patients." Is that still 14 the case? 15 16 Α. It is. 17 But patient's name and patient date Q. 18 of birth are entered in the system, correct? 19 Α. Correct. 20 And those are not determined to be 0. 21 unique identifiers? 2.2 Α. No, they are not. 2.3 What would you consider to be a unique identifier? 24

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Social Security Number or driver's

Page 193 license number. 1 Q. Does OARRS have the capability to 3 receive unique identifier information? Α. Yes. 4 The other reason that's noted that 5 6 OARRS does not evaluate patient data and red 7 flag certain patients is that it does not have sufficient information to make such an 8 9 evaluation. Do you have an understanding as to 10 why that is? At the time this was written, there 11 12 was no diagnosis information in OARRS. 1.3 Additionally, even today, we would not have all 14 of the history that a healthcare professional would have about their case to know, you know, 15 16 what other diagnoses the patient may have, what 17 other circumstances there may be. We are really dealing just with a 18 list of prescriptions, which is not the entire 19 20 picture. But OARRS, you do run reports on 21 2.2 potential doctor shoppers? We do. 2.3 Α. 2.4 Q. The next reason is, "Data entry 2.5 errors at the pharmacy; " did I read that

Page 194 correctly? 1 Α. Yes. 3 Is that still a problem in OARRS? It can be. This particular section 4 Α. was dealing with a suggestion that OARRS should 5 identify these red-flag patients and 6 7 automatically send information to a prescriber. In a system, you know, most 8 9 pharmacy systems, a pharmacist selects the 10 prescriber by name. Clearly, there are 11 prescribers in Ohio that have the same name, 12 and so sometimes they pick the wrong one or 1.3 pick the one right next to them or a similar name or something, that sometimes the wrong 14 15 prescriber is on a prescription. 16 The last thing we would want to do 17 is send patient information to somebody who shouldn't have it. 18 But OARRS, thanks to your code 19 20 writing now, has the ability to cross-reference 21 the prescriber with the dispenser; doesn't it? 2.2 So we have always known both the 23 prescriber and the dispenser. 2.4 But doesn't that reduce if not Q. 2.5 eliminate the error of a data entry, if the

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Page 195 wrong prescriber is listed? Α. No, not at all. Ο. Why not? I don't understand how it would. Α. If the dispenser puts the wrong prescriber on the data, how would knowing who the dispenser is change that? Don't you have the information from Q. the prescriber side? No. It is all -- everything comes from the dispenser. So if the prescriber is the dispenser, then it all came from the prescriber, but everything comes from whoever dispensed the drug.

- Q. All right. The last point is that, "Evaluation of data was never intended to be a function of OARRS." That's no longer the case, is it?
- A. It is not. Clearly we do a lot more valuation of data than we did then.
- Q. On page 8, under Systematic

  Monitoring For Misuse or Diversion of

  Controlled Substances, it reads, "Current law requires the board to conduct surveillance on the database to detect potential violations of

law and refer suspicions to appropriate law enforcement agencies or health professional licensing boards for investigation." Did I read that correctly?

A. Yes.

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- Q. That continues to be a role of you and your staff at OARRS, correct?
  - A. Correct.
- Q. And if you turn to page 10, the last paragraph before Conclusion reads, "OARRS provides quarterly reports to Ohio Department of Alcohol and Drug Abuse Services with county-level data. Each county's alcohol, drug abuse, and mental health board, or equivalent, receives the same data for that county for the most recent eight quarters, which allows counties to determine some of the trends for patients in their respective county." Did I read that correctly?
  - A. Yes.
- Q. How long have these quarterly reports been provided?
- A. They no longer are. That is what is now the county data report that is on the public website. Basically, each county only

received their own portion of that, at that time. We decided that there really was no reason to, basically, hide other counties from each county. We just went ahead and put it on the website.

- Q. Have you ever received requests from a specific county for a specific type of report?
  - A. We have.

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- O. In what circumstances?
- A. Counties, you know, that

  don't -- that don't know the legalities of how

  OARRS is used often request information that we

  can't provide. So, I mean, it's -- there is

  nothing besides this that we would be able to

  provide.
- Q. When was the last time you received a request from a county for a report?
- A. Within the last few months. I don't know. I mean, I get them periodically, so...
- Q. Do you recall who made the request?

  MR. FARRELL: I'm going to object.

  The scope of this is going beyond the 30(b)(6),

  and when we start delving --

Page 198 MS. BROWNE: You can say that you 1 2. have an objection, but we don't need to hear 3 the speaking. MR. FARRELL: Well, I think you do. 4 I think this goes directly toward what this 5 witness for -- my speaking objection is that 6 7 there is a room full of lawyers that have prepared for this deposition on a specific 8 9 subject matter, and if we are going to go into 10 the other subject matter, I would at least like 11 to reserve the right to come and revisit those, 12 since this is a 30(b)(6) corporate designee. 13 O . What county was the one that most 14 recently requested data from you? 15 Α. I don't recall. 16 And do you recall the nature of the Ο. 17 request? 18 Α. No, not specifically. You mentioned, I think, that 19 O . 20 licensing boards have access to OARRS; is that 21 right? Their investigators do, yes. 2.2 Α. 23 0. Must an investigation already be 24 underway for a licensing board to have access to data? 2.5

Page 199 Α. Yes. 1 2. Q. And the investigators request data 3 in the same way that, for example, the sheriff's department requests data, correct? 4 Correct. We actually treat them 5 6 just like law enforcement. 7 Ο. Is OARRS able to produce a report as to an individual who should be investigated? 8 9 Α. The system itself doesn't. That would be what some of the various analyses that 10 11 we discussed this morning goes to. 12 Do you run reports on doctors who 1.3 have prescribed opioids to a patient who has died by overdose? 14 15 Α. We have. 16 Do you do that routinely? Ο. 17 I don't know, routinely, who died of an overdose. I don't have that information 18 until well after the fact. 19 20 In what circumstances have you run 21 reports on doctors whose -- to whom they 2.2 have -- strike that. 23 In what circumstances have you run 24 a report on a doctor who prescribed opioids to a patient who died of an overdose? 25

- A. After all the data has been vetted and finalized, I get a list from the department of health of who, for a given year, has died of an overdose, and so we look at those kind of as a -- en masse, and so we then would look possibly at a prescriber who had multiple patients, typically, die of an overdose.
- Q. And then what would you do with that information?
- A. Provide it to our compliance department.
- Q. To what end; do you know?

  What does the compliance department do with that information?
  - A. It depends.
  - O. On what?

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- A. On what they -- on what they determine from the information that we give them. There would have to be a determination as to what the next step would be.
- Q. Ohio drug court programs have access to OARRS; is that right?
  - A. Correct.
- Q. Since when have Ohio drug courts had access to OARRS?

Page 201 Α. That's fairly recent. I believe it 1 was 2017. Why do they have access to OARRS? 3 0. Α. To monitor the individuals who are 4 in their drug court program. 5 Do drug courts have requester 6 0. 7 accounts? Α. Yes. 8 9 So they are not restricted as to 10 the identity of individuals for whom they can 11 run reports; is that correct? 12 Α. Not in a technical manner, no. 13 Q. Do you know who Thomas Gilson is? I do. 14 Α. 15 0. Who is he? He's the medical examiner for 16 Α. Cuyahoga County. 17 18 19 (Thereupon, Deposition Exhibit 11, A 20 Presentation By Dr. Gilson, Entitled 21 Overdose Deaths in Cuyahoga County, 2.2 was marked for purposes of 23 identification.) 2.4 We will mark as Exhibit 11 a 25 Q.

Page 202 presentation by Dr. Gilson. It is entitled 1 2. Overdose Deaths in Cuyahoga County. 3 Have you seen this document before? I may have. I saw a presentation 4 Α. that he gave earlier this year. I don't know 5 if this was the same one or not. 6 7 If you turn to the sixth page of this document, Exhibit 11, it says PDR Findings 8 9 at the top of the page. Are you with me? 10 Α. Yes. 11 Do you know what PDR stands for? Q. 12 Α. I do not. 13 Q. Have you heard of the Poison Death Review Committee? 14 15 I'm not familiar with it, no. 16 If you turn to, it's the eighth 17 page of what I have given you, and it is entitled PDR Findings, and it is the one that 18 19 starts with "73 percent of heroin overdose"; 20 are you with me? 21 Α. Yes. 2.2 It says, "73 percent of heroin Q. overdose victims had a file with the Ohio Rx 23 Registry System, OARRS"; do you see that? 24

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Yes.

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Page 203 Do you know how Dr. Gilson has that 1 information? 3 Α. Well, these were the decedents that he -- that he investigated in his office, and, 4 therefore, he would have been permitted to 5 access OARRS for those individuals, and so I'm 6 7 sure that he and his staff made these observations. 8 9 On the next page of the document, in red, it reads, "A high percentage of fatal 10 11 overdose victims are receiving legal 12 prescriptions for narcotics in spite of a state 1.3 drug monitoring program"; did I read that correctly? 14 15 Α. Yes. 16 Have you had conversations with Dr. 17 Gilson about expanding the use of the OARRS 18 system? I've had a number of conversations 19 20 with Dr. Gilson. I don't recall any of them 21 being about expanding the use of OARRS. 2.2 23 (Thereupon, Deposition Exhibit 12, A 24 Document Dated August 9, 2017, Entitled Building Dynamic and 2.5

Page 204 Functional Interagency Cooperation, 1 2. Authored by Barbara Sears, Director, 3 Ohio Department of Medicaid, was marked for purposes of 4 identification.) 5 6 7 Ο. I'm going to mark as Exhibit 12 a document dated August 9, 2017. It is entitled 8 9 Building Dynamic and Functional Interagency 10 Cooperation, authored by Barbara Sears, 11 Director, Ohio Department of Medicaid; do you 12 see that? 1.3 Α. I do. 14 Have you seen this document before? 0. 15 Α. I don't believe so. 16 If you turn to page 5, it is 0. 17 actually the third page of the document so -and the title of this slide is Ohio Automated 18 Rx Reporting System, OARRS, Data, Number of 19 20 Doctor Shoppers By Year; do you see that? 21 I do. Α. And we've discussed that the Ohio 2.2 Q. 23 Department of Medicaid has access to the OARRS database, correct? 24 2.5 Α. They have access to make a request

Page 205 of individual patients that are Medicaid 1 recipients. 3 So as a requester? 0. Α. Yes. 4 So although they are authorized to 5 search for any patient who is a Medicaid 6 7 recipient, theoretically, they could search the name of any patient, correct? 8 9 Α. Technically speaking, yes. 10 And according to this slide 11 produced by Dr. Sears, the number of doctor 12 shoppers has decreased from 2010 to 2015, 1.3 according to OARRS data; is that right? 14 Yes. She got this directly from 15 our website. 16 And in this chart, or this slide, 17 it notes that, "A doctor shopper is defined as 18 an individual receiving a prescription from 19 five or more prescribers in one calendar 20 month"; did I read that correctly? 21 Α. Correct. 2.2 Q. Is that your understanding of what 23 a doctor shopper is as well? 2.4 Α. That is our definition, yes. Do you have an understanding that 2.5 Q.

Page 206 Governor Kasich established a Governor's 1 2. Cabinet Opiate Action Team in 2011? 3 Α. Yes. GCOAT, I think? 4 0. Α. Yes. 5 Is the BOP a member of that team? 6 0. 7 Α. Yes. What do you do -- what does BOP do, 8 Q. 9 as a member of the Governor's Cabinet Opiate 10 Action Team? 11 A. We have played many roles over the 12 years. Obviously, a lot of things have 13 happened since 2011. We have had -- we have 14 provided input, where we have felt our role 15 allowed us to do so. 16 I'm about to switch topics. Do you 17 want to take a break or keep going? I don't care. 18 Α. 19 MR. FARRELL: Please, let's take a 20 break. 21 THE VIDEOGRAPHER: Off the record, 2.2 2:12. 23 (Recess taken.) 24 THE VIDEOGRAPHER: On the record, 2:20. 25

- Q. Mr. Garner, can you pull out
  Exhibit 8 for me, please. That's the AWARXE
  User Support Manual.
  - A. Okay.

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- Q. And turn to page 45 for me.

  Section 9 on page 45 reads Introduction to

  NarxCare; do you see that?
  - A. Yes.
  - O. What is NarxCare?
- A. NarxCare is the -- kind of an add-on to the AWARXE platform that provides additional insight into the prescription data.
  - Q. When did it become available?
  - A. It was early this year.
- Q. Is that when it was first available in the marketplace, or is that when it was first incorporated into OARRS?
  - A. Ohio was the first state to incorporate it statewide.
    - O. Is it a useful add-on?
  - A. It is specifically for the healthcare users of OARRS, the physicians and the pharmacists, and we've gotten very positive feedback about it.
    - Q. How so?

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- A. It's sort of an at-a-glance type of tool that gives you a lot of -- a good indication of what you are going to see in the line-by-line prescription data, kind of gives you some risk-type of information right up front, that doesn't require you to do as much -- as much studying of the line-by-line prescription data.
- Q. And studying line-by-line prescription data, you mean by prescriber?
- A. Yes, by a prescriber or by a pharmacist.
  - Q. Does NarxCare run reports?
- A. NarxCare is simply a software add-on. It's not -- it is not like a different organization.
- Q. And manufacturers can't access NarxCare scores of patients, correct?
  - A. Correct.
- Q. Distributors cannot access NarxCare scores of patients?
  - A. Correct.
- Q. Can any requester or an individual with a requester account access the NarxCare score of a patient?

- A. Only the healthcare professional roles, so prescribers and pharmacist, and then, as an administrator, I can.
- Q. So the, for example, the director of Medicaid cannot access the NarxCare scores of Medicare recipients?
  - A. Correct.
- Q. And can the coroners access NarxCare scores of decedents?
  - A. No.

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- Q. What specifically is the NarxCare score designed to achieve?
- A. It is a tool that brings attention to various signs of risk, so various behavioral patterns or items that would indicate risk.

It also is a -- it was developed to allow multiple sources of information to be used to basically inform the risk model. To date, it only uses the prescription data from OARRS, but there is the potential to add other information to it in the future, should it be warranted.

- O. Information such as what?
- A. Some states are looking at criminal history information, some states are looking at

Page 210 naloxone distribution or nonfatal overdose type 1 of information. There is a lot of ideas out 3 there right now. I don't believe anybody has actually pulled the trigger on any though. 4 Is Ohio looking into any of these 5 6 options? 7 Α. We have discussed them, yes. How far along are those 8 O . discussions? 9 10 Α. I'm not sure, at this point. 11 Is that a decision that you would Q. 12 make? 1.3 Α. I would certainly be part of that, but whoever owns the information that we would 14 15 be adding in would clearly have to be on board 16 as well. 17 You had mentioned earlier that one 18 of the reports that OARRS was capable of running was the identification of at-risk 19 20 individuals; do you remember that? 21 We have various queries that look 2.2 at certain factors of risk, certain risk 23 factors. 24 Q. And what would you do -- what do you do with information about a patient who is 25

at risk? For example, when we were talking earlier, it was somebody who might be on multiple drugs that have a dangerous interaction possibility?

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- A. So there is -- there is limited things we can do currently, but that's one of the things that we have been working on.
- So for instance, we do have the project that I mentioned earlier, where we have agents who are doing door-to-door interventions, based off some of this information that we are pulling.
- Q. We had also talked -- and I realize I'm skipping around -- about data that when a state or your office started purging files from pre-2014. When did that purge take place?
- A. It took place on a regular basis, up to a certain point in time.
  - Q. When did it start?
- A. Well, it would have started probably in 2008, because originally we only kept two years' worth of any type of information.
- Q. And it has continued until this latest regulation that requires the five-year

Page 212 looking-back period? 1 Α. Yes. So was that around 2014? 3 The statute change was more recent 4 Α. than that. It would have been in 2016. 5 6 You mentioned that governor's 7 opioid task force that you are involved in; do you recall that? 8 9 Α. Yes. 10 What if any other opioid task 11 forces are you involved in? 12 Α. I'm not. 13 O . Is the board of pharmacy involved in any other opioid task forces? 14 I wouldn't know. 15 Α. 16 The other thing we talked about was 17 grants, that your funding is primarily from grants and federal sources, and then whatever 18 is left over, more or less, is licensing fees; 19 20 is that right? 21 Correct. 2.2 Ο. Do you determine the budget for your department on an annual basis? 23 Not entirely. I have -- I 2.4 Α. certainly have my requests and my ideas of what 2.5

I would like to accomplish, but ultimately our director of administration is in charge of the entire agency budget. So it would come down to him and the executive director.

- Q. Can OARRS determine how many opioids were lost or stolen or unaccounted for by a particular dispenser?
  - A. No.

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- Q. Do you know what a Form 106 is?
- 10 A. I've heard of it, not ultimately
  11 familiar with it.
  - Q. You had mentioned that prescribers -- well, let me ask: Are prescribers required to review an outpatient's prescription history, before writing a prescription?
  - A. Under the circumstances that I mentioned earlier, so prior to writing any opioid or benzodiazepine, with the exception -- with a number of exceptions, and then for other controlled substances, if treatment is going to last more than 12 weeks.
  - Q. And can OARRS determine if a prescriber has failed to access the database to get that information?

Page 214 Α. Yes, for the most part. 1 2. Q. How does it do that? By comparing the prescription data 3 Α. of a prescriber to that prescriber's request 4 information. 5 And when you say, "Compare the 6 7 prescription data to the prescriber's request data," the prescription data is what comes from 8 the dispenser, correct? 9 10 Correct, and the request data would 11 be activity of the -- the activity logs of the 12 prescriber. 13 14 (Thereupon, Deposition Exhibit 13, A 15 PowerPoint Presentation Entitled Two 16 Incentives to Engage Providers: 17 Meaningful Use and Individual 18 Prescriber Reports, Beginning with Bates Label Summit 001285650, was 19 20 marked for purposes of 21 identification.) 2.2 I hand you what has been marked as 23 0. Exhibit 13. Exhibit 13 is a PowerPoint 24 presentation entitled Two Incentives to Engage 25

Page 215 Providers: Meaningful Use and Individual 1 2. Prescriber Reports, and it bears production 3 numbers on the bottom right of Summit 001285650 through 5695; do you see that? 4 5 Α. Yes. 6 Ο. Are you the Chad Garner, MS, who is 7 listed as one of the presenters? 8 Α. Yes. 9 0. Do you recall that presentation? 10 Α. Vaguely, it's been a while. 11 Do you know when it was presented? Q. 12 Α. It has been at least two years ago, 1.3 I believe. I'm trying to even find my portion of this. 14 15 Ο. Your portion starts on --16 Α. There we go. 17 -- the page ending at 682. Q. 18 Α. Apparently, it was in 2017. Who was the audience for the 19 Q. 20 presentation that is Exhibit 13? 21 So it was primarily other PMP 22 administrators, but anybody at the Prescription Drug Summit could have attended. So it 23 24 honestly could have been just about anybody. 2.5 Q. If you turn to the page ending 688

Page 216 of Exhibit 13. 1 2. Α. Yes. It says -- actually, let's start 3 Ο. with the page before it that ends in 687. 4 say, "OARRS Practice Insight Report"; do you 5 6 see that? 7 Α. Yes. The first sentence, it say, "OARRS 8 O . 9 Mandator Use Compliance, " and it reads, 10 "According to our records, the following 11 patient filled a prescription written by you 12 for a benzodiazepine or an opioid for greater 1.3 than a seven-day supply. However, an OARRS patient Rx history report was not accessed;" 14 15 did I read that correctly? 16 Α. Yes. 17 Is this the type of report we were 18 talking about a minute ago that would be sent 19 to a prescriber when you compare the 20 prescription -- the prescriber data to the 21 prescription report data? 2.2 Α. Yes. 23 What is your expectation as to an action by a prescriber upon receiving a report 24 like this? 2.5

- A. This was actually created in response to -- it was more at the request of the prescriber community. So the list of -- the list of prescribers who failed to check a patient, and as well as who they didn't check with, provided to the appropriate licensing boards, and the prescriber community then, when contacted by their licensing boards, clearly wanted to know who it was that they missed, and so this was the way we responded to that.
- Q. And when you say "this," you are talking about the report that is depicted in slide that ends in 5687 of Exhibit 13?
  - A. Yes. Correct.
- Q. Does the licensing board receive a copy of this report?
  - A. Not this exact report, no.
- Q. But it receives some report about compliance by a prescriber?
  - A. Yes.

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- Q. How does the report that the licensing board receives differ from what is depicted on the page ending 5687 of Exhibit 13?
- A. The report that the licensing board receives covers all of their licensees, rather

Page 218 than just one. 1 2. Q. Does any other entity receive a 3 copy of a report such as that depicted in the page ending 5687? 4 5 Α. No. If you turn to the page ending in 6 7 5691, it is the slide entitled Appriss Health's PDMP Prescriber Reports. The last entry notes 8 9 that "Each individualized report is created and 10 electronically delivered to prescribers on a 11 quarterly basis; " did I read that correctly? 12 Α. Yes. 13 Is that delivered by email? It is. 14 Α. And that's delivered to an inbox 15 0. 16 that's associated with the user's account 17 number? 18 Α. Yes. 19 The next slide is the Appriss -- it 20 has the same title, Appriss Health PDMP 21 Prescriber Reports, and it lists a list of 2.2 metrics that Appriss provides; do you see that? 23 Α. Yes. 24 Q. Are those same metrics provided by 2.5 OARRS?

- A. So these have -- we do provide these reports. However, the metrics, I believe, have changed a bit. The report was still in development, at the time of this presentation.
- Q. We talked about 24 hour -- the 24-hour reporting cycle for -- I beg your pardon -- for dispensers?
  - A. Yes.

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- Q. Does OARRS provide for instantaneous transmission of data?
  - A. They can, yes.
  - Q. But it doesn't currently?
- A. It does not. We don't require it.

  The system is capable. That's the purpose, I

  believe, you pointed out earlier, that we said

  at least daily, but you can report more often.

  That would be more often.
- Q. All right. And does OARRS provide realtime access to patient reports?
  - A. Yes.
- Q. And based on the NarxCare system, is it true that OARRS now can evaluate patient data and red flag certain patients?
  - A. It does not red flag certain

patients. It provides risk that is currently determined from the prescription information. There clearly are other factors still that any prescriber or pharmacist needs to consider, besides the information that's on that report.

- Q. Do you understand that there are some PDMP systems that have the capability to send a popup alert when the system is accessed for a particular patient?
  - A. Yes.

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- Q. Why doesn't Ohio have that?
- A. For the reasons that we stated before, because we don't have -- we don't have a patient identifier. We don't have -- we don't always know that the prescriber on the prescription is correct. Many of the states have had those sorts of issues, with those types of systems.

And ultimately, since we require a prescriber to access OARRS prior to prescribing an opioid or a benzodiazepine, there should not be anything that that popup should be telling them that they shouldn't already be seeing.

Q. Does the database have tools that would permit it to classify information it

Page 221 receives? 1 "Classify"? 2. Α. For example, could it -- can a 3 database itself -- we talked a little about 4 this -- identify patients at risk? 5 Could you run a search and ask it 6 7 to identify patients at risk? We can -- so the database itself --8 Α. 9 so the OARRS system, you know, the online, 10 web-based tool does not have anything like that 11 in there. 12 The database that we run 13 internally, we can run queries to look for certain indications of risk that we know of. 14 15 And OARRS can identify top 16 prescribers, correct? 17 Α. Correct. 18 Ο. It can identify top dispensers? Yes. 19 Α. 20 It can identify top patients? Q. 21 Α. Yes. 2.2 Q. OARRS can identify the top areas 23 where opioids are being dispensed, correct? 24 Α. Yes. And OARRS can identify the top 25 Q.

Page 222 drugs being dispensed? 1 2. Α. Yes. Has the focus of the board of 3 Ο. pharmacy changed over time? 4 5 In what way? Well, for example, we are talking 6 7 about opioids right now. Was there a time when meth was the focus? 8 9 The board of pharmacy is -- only 10 regulates the distribution of legal drugs, so 11 meth would not be within our purview. Since I 12 have been at the board, opioids have been the 13 issue. 14 What about medical marijuana, is 0. that an issue? 15 16 Medical marijuana is another 17 program that has been enabled by statute. 18 don't have a lot of information on that right 19 now. 20 Does that fall within your purview? Q. 21 No. Only to the extent that the 22 dispensing will eventually by reported to 23 OARRS, but that hasn't started happening yet. 24 MS. BROWNE: I just need to review I don't know, does anybody else have 25 notes.

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Page 223
     questions?
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2.
                  MS. O'GORMAN: Do you want us to
3
     start them now?
                  MS. BROWNE: Is that okay?
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                  THE VIDEOGRAPHER: Could we just
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     take a quick break, because I got to get her a
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     mic.
                  MS. BROWNE: Yes. Sure.
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                  THE VIDEOGRAPHER: Off the record
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     at 2:42.
11
                  (Recess taken.)
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                  THE VIDEOGRAPHER: On the record.
13
     2:43.
                EXAMINATION OF CHAD GARNER
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     BY MS. O'GORMAN:
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16
            Q. Good afternoon, Mr. Garner. My
17
     name is Debra O'Gorman, and I'm one of the
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     attorneys for Purdue Pharmaceuticals, one of
     the defendants named in the lawsuits.
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                  Would you please look at Exhibit 9.
                  I got them out of order now. Let's
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2.2.
           There it is. Okay.
     see.
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                  Do you recall being asked about the
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     introductory section to this article?
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            Α.
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                Yes.
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- And I believe that you said you have no firsthand knowledge of much of what was included in the section of the introduction that was read to you; is that correct?
  - Α. Correct.

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- And is one of the things that you Ο. have no firsthand knowledge of the marketing by pharmaceutical companies of --
  - Α. Correct.
- Okay. Did you participate in writing this introductory section of the article?
- Α. The draft of the article was originally -- was written by Dr. Weiner and Dr. Baker, who works with Dr. Weiner, and then the rest of us went through and made our edits and changes as necessary, explained areas that maybe were misunderstood, but I did not actively write that section, no.
- Do you recall making any edits or comments on that section?
  - Α. I don't recall, no.
- 0. Okay. And you have no medical background; is that correct? 24
  - That is correct. Α.

Page 225 Do you have any personal knowledge 1 of marketing practices for opioid drugs in 2. Ohio? 3 Α. No. 4 Do you have any personal knowledge 5 of aggressive and possibly fraudulent marketing 6 7 of pharmaceutical drugs -- of opioids in Ohio? No firsthand knowledge, no. 8 9 So I take it then you have no 10 knowledge of any specific visits to doctors 11 that you would believe are aggressive or 12 possibly fraudulent, with regard to marketing 13 of opioids? 14 I would have no firsthand knowledge of that, no. 15 16 Could you also take a look at 17 Exhibit 11, and that was the PowerPoint 18 presentation. 19 Α. Okay. 20 Do you recall being asked about the Q. 21 PDR findings --2.2 Α. Yes. -- towards the back of the article? 23 0. 24 Α. Yes. And you were asked about overdose 2.5 Q.

Page 226 victims that, quote, had a file with OARRS; do 1 2. you remember that? 3 Α. Yes. What does "have a file with OARRS" 4 mean? 5 6 Having not created the slide, I'm 7 assuming a bit here, but my assumption would be that that means that there was no -- if they 8 9 had a file, that means that there was some 10 record in OARRS, when the patient was 11 requested. 12 And could that mean just a single 1.3 reference to a prescription? I would assume so, but I don't 14 15 know. I didn't -- again, this isn't my 16 presentation. 17 And you had no involvement in Q. 18 preparing this by Dr. Gilson? 19 Α. No. 20 Do you know for what period of time 21 he was able to access information in preparing 2.2 the slide, how far back he was able to go? 2.3 It would have depended on the patients he was -- the deaths he was 24 investigating. So if he doesn't -- if he 2.5

Page 227 doesn't say, then, no, I don't know. 1 2. Q. Does the OARRS system track the 3 history of use of illicit drugs, to your knowledge? 4 5 It does not. You were asked earlier in the 6 7 deposition about access by insurers to the OARRS database, and I think you said that 8 Medicaid insurers and Workers' Comp insurers 10 have access? 11 Α. Correct. 12 Has any consideration been given to 1.3 increasing access to any private insurers? We've been -- I believe there is a 14 15 group looking at it, but it's not something 16 that we have spent much time on, at this point. 17 And are there any plans for that to 18 happen that you are aware of? 19 Α. Not currently. 20 MS. O'GORMAN: That's all I have. 21 Thank you. 2.2 EXAMINATION OF CHAD GARNER BY MR. EMCH: 23 24 We will run quickly here, so we can try to get done, if that's all right. I think 25

Page 228 it is all right with you. 1 Α. Absolutely. Medicaid and Medicare, we talked 3 about that. 4 5 THE NOTARY: Could you introduce 6 yourself, please. 7 Ο. Oh, Al Emch. My understanding is that those were 8 9 added as requesters in 2015; does that sound 10 right? You don't have to get it right, but 11 within the past few years they were added? 12 The managed care agencies; is that 1.3 what you are asking about? 14 Ο. Yes. 15 I believe it has been longer than 16 that. I want to say it was -- I want to say it 17 was closer to four or five years ago. 18 Do you know why they were added? The legislature added them. I'm 19 20 sure it was at the request of either the 21 Department of Medicaid or those insurers, but I 2.2 don't know for sure. 2.3 In general, are the requesters --Ο. 24 is it your understanding that the requesters are those who have some level of control or 2.5

possible control or insight into potential diversion or misuse or misprescribing?

- A. The actual requesters are either the medical director or pharmacy director of those organizations. Those are the only individuals that are permitted access.
- Q. But again, is it your understanding that people who are given access normally are those that have some level of possible control in assisting in combatting diversion?
  - A. Oh, absolutely, yes.
  - Q. Does OARRS track who pays?
  - A. Yes.

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- Q. Does OARRS track whether Medicare or Medicaid or the Worker's Compensation system pays?
  - A. Yes.
- Q. Do you have, as you sit here today, and we can't hold you to any numbers, but do you have any information or comment you can give us about the percentage of opioid prescriptions written and filled in Ohio that are paid for by Medicaid?
  - A. I don't know.
  - Q. Do you have any comment about that

Page 230 at all, is it significant, substantial? 1 I don't know that I have even 2. 3 looked it, to be able to tell. What about individual insurers, do 4 you have that information, like, oh, just pick 5 one, Medical Mutual, let's say? 6 7 Α. I do not. Is that in the OARRS system? 8 Q. 9 Α. It is not. 10 Ο. So Medicare and Medicaid or 11 Worker's Compensation can be tracked or is 12 tracked in the OARRS system, correct? 13 Α. Correct. Always has been? 14 0. 15 Α. Yes. 16 So to the extent that the 17 information is available, one could determine, 18 for any given period of time, how many or what 19 percentage of opioid prescriptions were paid 20 for by those entities? 21 Correct. 2.2 Do you know if there has been any 23 decline in those, or anything like that? 2.4 I don't. I have not looked at it Α. in that manner. 2.5

- Q. We talked a good bit about suspicious order reports. You know what that is; is that right?
- A. I have got a general idea. It is not something I deal with directly.
- Q. You indicated, I think, in response to an earlier question that certainly OARRS does not contain or track in any way suspicious order reports?
  - A. Correct.

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- Q. I think you said you were not aware of any database, at the board of pharmacy, that tracks or somehow has entered into it or utilizes suspicious order reports?
  - A. Nothing that I'm aware of.
- Q. And if there were one, you would be aware of it, correct?
  - A. Not necessarily.
- Q. There are databases that exist at the board of pharmacy that you don't have any involvement in?
  - A. Yes.
- Q. But then back to the same question, you don't know of any database that tracks or keeps account of, or in any way analyzes

Page 232 suspicious order reports? 1 None that I'm aware. 2. Α. 3 Do you have any information about 0. what happens to suspicious order reports? 4 5 I do not. There was a time when you indicated 6 Ο. 7 that you had provided some data about wholesale distributors' shipments, the data that you get 8 9 out of the wholesaler portion of OARRS, in 10 connection with a rule or a regulation or 11 statute, I don't remember what --12 Α. It was a rule. 1.3 Q. Is the rule in effect yet? I am not sure about that. 14 Α. 15 Ο. And that is -- there was also some 16 discussion about ARCOS. You know what ARCOS 17 is? 18 Α. Yes. Would I be correct that, since the 19 20 beginning in 2006, as far as the data or the 21 specific items that are required to be reported 2.2 by wholesale distributors, that really it's the 23 same template, it's the same as the ARCOS data that's input, or very close to the same? 24 My understanding is that there are

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Α.

more classes of drugs that we collect, but the information about each individual sale would be the same.

- Q. The template was sort of patterned after ARCOS?
  - A. Correct.

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- Q. Do you know of other states that actually have, by the way, that get, essentially, the ARCOS data as well as, of course, the dispensing data for their drug monitoring programs?
  - A. I'm aware of two.
- Q. So Ohio is again out in front on that aspect, right?
  - A. Correct.
- Q. You indicated you started getting that data because you needed -- you wanted to know what was coming in to prescribers who also dispensed, because those prescribers are limited in what they can dispense, right?
  - A. Correct.
- Q. So comparing what's coming in with what's going out gives you a good idea of whether or not they are prescribing more than they are supposed to, on one side, right, more

Page 234 than their limit? 1 Α. Whether or not they are dispensing 3 more than they should. Dispensing more than their limit? 4 Ο. Α. Yes. 5 Now, the same can be true with 6 0. 7 respect to a pharmacy or a dispenser that's tracked in OARRS? 8 9 To an extent. There is not the 10 hard limit on a pharmacy or other type of 11 That is there for a prescriber. dispenser. 12 But overall, would you agree that 13 being able to compare what is going into a 14 pharmacy, over a particular period of time, 15 with what is being dispensed by the pharmacy 16 over that same particular period of time, is a 17 very useful piece of information, in trying to 18 cull out or determine possible diversion that 19 is occurring at that pharmacy? 20 Α. Absolutely. 21 In your experience, would you agree 2.2 that pharmacies or dispensers don't stockpile controlled substances? 2.3 2.4 Α. I would say that's generally true. They try to -- they are basically 2.5 Q .

Page 235 keeping their dispensing levels commensurate 1 with what their normal need is; they don't have a lot on hand, right? 3 Correct. 4 Α. So again, knowing what is coming in 5 for a particular period, comparing it with what 6 7 is going out, and if there is discrepancy between those two, i.e., more coming in then 8 9 they are dispensing, would be an indicator of potential diversion at the pharmacy? 10 11 Correct. It would be a Α. 12 possibility. 13 Q. Have you run that kind of 14 comparison? 15 Α. I have. 16 Has that been something you have 17 done recently? 18 Α. Yeah. 19 Have you done that kind of 20 comparison historically? Did you understand my 21 Again, since 2011, when distributors 2.2 were reporting to you the end information for 23 dispensing? 24 So, I mean, we just started getting that information in toward the end of 2011. 2.5

took a while before we really had complete data. We have looked back at that information, from time to time. I don't know how to answer your question further than that.

- Q. Routinely, have you looked at that kind of information?
- A. It's more of an ad hoc. It's not something that we do on a scheduled basis.
- Q. Is that something that you have written a statistical model for or a query, if you will?
  - A. Yes.

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- Q. You do have that. How long does it take you to do that analysis?
- A. It depends on exactly how I'm looking at it. If I'm looking at a specific drug, it -- you know, and a specific pharmacy, it would only take a few minutes, but if I'm trying to look at something on a more global scale, it can take more than 24 hours.
- Q. But again, a specific pharmacy could be done very quickly?
  - A. Yes.
- Q. Has anyone ever asked you, from law enforcement or anyplace else, to do that kind

of analysis?

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- A. Only from our internal compliance department.
- Q. So again, you don't recall ever having such a request from, for example, a sheriff somewhere? We have talked about a sheriff a lot here.
- A. There is nothing in statute that would permit them to get that type of information. So I wouldn't be able to provide it, if they did ask. I don't recall whether I have been asked for that before or not.
- Q. Is there something in the statute that would prohibit that information?
- A. The statute is specifically written such that if it is not permitted, it is prohibited.
- Q. Can a sheriff obtain -- as a requester, can a sheriff obtain information about a pharmacy that's under investigation?
- A. They can obtain dispensing information. That doesn't happen frequently, but it is possible.
- Q. So if the sheriff or somebody in law enforcement were suspicious about a

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particular pharmacy on Fifth Avenue, for some reason, and they were investigating that pharmacy, they could go in and look at the dispensing information for that pharmacy?

- A. They could. They would have to have an open case for it.
- Q. But if that sheriff called you and said, "You know, I'm looking at this dispensing pharmacy, and I have checked, and I've looked at the last three months of their dispensing history, and I would like to know what they purchased during that time," would you be able to give them the purchase information?
- A. No. There is knowing in statute that would permit that.
- Q. Could you see that that would be a very useful piece of information for law enforcement to have?
- A. It could be. Typically, those types of investigators -- or investigations are staff are involved in, but, yes.
- Q. The analysis that you did in connection with the change of rule or a new rule with respect to wholesalers --
  - A. Yes.

Page 239 -- had you ever done an analysis 1 0. like that before? 3 Α. Not to that extent, no. Do you know what a pill mill is? 4 0. Α. Yes. 5 Or do you have a definition? 6 0. 7 I don't know that I've got a clear Α. definition, but I've got the idea. 8 9 0. Which is? 10 Α. It's a place that either lots of 11 pills come from or lots of prescriptions. 12 Could that be a pain clinic? 0. 13 Α. Typically. 14 In your experience, are pain 0. 15 clinics regulated in Ohio now? 16 Α. They are. 17 Q. Since when? 18 Α. Late 2011. All right. And you do mine the 19 20 You know what you mean by that, by the 21 board of pharmacy mines the data in the OARRS 22 program? 23 That's much of what I would have Α. been describing with the various statistical 24 models and such that we were on, yes. 2.5

Page 240 So the 100 to 500 models are 1 2. designed to look at the data and try to 3 identify places where there may be a problem? Α. Correct. 4 5 Ο. For lack of better terminology. What do you do with the results of 6 7 that information --Α. I refer --8 9 0. -- the 100 to 500 models? I'm 10 sorry. 11 Α. I refer to the board's compliance 12 department. 13 Q. And do you know what they do with it? 14 15 Α. I do not. 16 Do you have any information to 17 indicate that they refer the results of those 100 to 500 models that you run to appropriate 18 other agencies? 19 20 Obviously the board of pharmacy 21 itself would be one of those, but refer things 2.2 to the board of medicine, to the board of 23 nursing, to the department of health, to other state agencies that -- and/or to law 24 enforcement? 2.5

Page 241 I wouldn't have any -- I don't know 1 2. the interworkings of that department. We are running past here. 3 Ο. You indicated, in talking about the 4 diversion at one point during your testimony, 5 that you looked for things that might, sort of, 6 indicate diversion. I think you mentioned 7 doctor shopping and overutilization --8 9 Α. Correct. 10 Ο. -- if I remember correctly. Those would both be identification 11 12 of patients who might be involved in diversion, 13 right? 14 Α. Correct. 15 But you also can use it to identify 16 overprescribing --17 Α. Correct. -- would that be correct? 18 19 Correct. Α. 20 Which would mean a doctor. And Ο. 21 would overprescribing include prescribing too 2.2 many opioids? 2.3 Α. Yes. 2.4 Too much, as far as dosage units Q. are concerned? 2.5

Page 242 Α. Yes. 1 2. Q. Or for too long a time, too many 3 refills over too long a period? Yes, or any combination thereof. 4 Α. And with the quidelines that are in 5 place now, since 2012 or 2013, the prescribing 6 7 quidelines, the limitations in the states, have you seen success in combatting overprescribing? 8 9 There certainly is -- there are 10 certainly indications that prescribing is 11 coming down. So as I hope, yes. 12 certainly are still individual cases. 13 Q . And again, in your reporting, you 14 have seen and have reported significant 15 declines in doctor shopping? 16 Α. Yes. 17 And the number of prescriptions Q. written? 18 19 Α. Yes. 20 And again, obviously, when there Q. 21 are limitations on seven-day or five-day 2.2 prescriptions as a maximum, those things have 23 all brought down both the number of prescriptions and the amount and number of 24 dosage units and the quantity, in grams, of 2.5

Page 243 opioids that have been placed into the stream 1 in Ohio? 3 Α. Yes. 4 Ο. You think OARRS has been a very effective tool --5 6 Α. I do. 7 -- in achieving that? Ο. 8 Α. I do. 9 0. Am I correct that the board of 10 pharmacy and OARRS does not track the in and 11 the out, as far as hospitals are concerned? 12 We do track what is sold to a 13 hospital. We do not track what is dispensed in 14 patients. Now, if the hospital has an 15 outpatient pharmacy, then we would receive what 16 comes out of the outpatient pharmacy. 17 Is there any place within the board Q. 18 of pharmacy or state government, that you know 19 of, that is capable of making some comparison 20 between what, in the way of opioids, came into a hospital and what went -- was either 21 2.2 dispensed within the hospital or outside, if 23 you understand my question? I'm not aware of anybody that could 2.4 Α. do that, no. 2.5

Page 244 Is there a diversion that occurs in Ο. 1 2. hospitals, to your knowledge? I wouldn't know that. 3 Α. The first that -- were you involved 4 Ο. in the development of the prescribing 5 quidelines that have been promulgated in 6 7 Ohio --Α. I have. I was. 8 9 0. -- you know what I'm talking about? 10 Α. Yes, I was. Emergency room first, chronic pain, 11 Q. 12 acute pain? 13 Α. I don't believe I was involved in the emergency room, but I was involved with the 14 15 chronic and acute pain quidelines. 16 And those guidelines are described 17 as just that, if they are not in a statute? 18 Α. Correct. 19 Guidelines are just quidelines, Q. 20 right? 21 Α. Correct. 2.2 Ο. Who makes the decision about what 23 is appropriate to be prescribed to a particular patient? 24 The prescriber. 2.5 Α.

Page 245 And am I correct that the 1 2. prescriber and the pharmacist or the pharmacy 3 are the two places where a prescription can be killed, for lack of a more appropriate term? 4 5 Yes. I mean, I suppose it could be 6 killed in between by the patient, but, yes. 7 And the board of pharmacy can't make that decision? 8 9 Α. Correct. 10 Nobody else is authorized to make that decision? 11 12 Α. Correct. 1.3 Or let's put it the other way, 14 legally required to make the judgment that the 15 prescription -- the prescription is written and 16 is being dispensed for a legitimate medical 17 purpose, in the usual course of professional practices? 18 19 As far as I'm aware. Α. 20 Q. The prescribers and pharmacists? 21 Α. Yes. 2.2 MR. EMCH: That's all I have. 23 MS. BROWNE: Can we take two seconds, please? 24 THE VIDEOGRAPHER: Off the record 2.5

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Page 246
      at 3:06.
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 2.
                  (Recess taken.)
 3
                  THE VIDEOGRAPHER: On the record,
      3:09.
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 5
                  MS. BROWNE: Defendants have
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     nothing further, Mr. Garner. Thank you very
7
     much for your time.
8
                  THE WITNESS: Thank you.
9
                  THE VIDEOGRAPHER: Off the record.
10
      3:09.
11
                  MS. BROWNE: Do you want him to
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      read and sign, get the deposition transcript
13
      and review it?
14
                  MR. WAKLEY: Send the depo to me,
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      I'll provide it to him. I'm guessing it is
16
      going to be too long, but we will look at it,
17
      and if we notice anything, we will have him
18
      sign off on it.
19
                  We will have him sign off on it if
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      it is correct. If we notice anything, we will
21
     bring that up at that point.
2.2
            (Deposition concluded at 3:10 p.m.)
23
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Page 247 Whereupon, counsel was requested to give 1 2. instruction regarding the witness's review of the transcript pursuant to the Civil Rules. 3 4 5 SIGNATURE: 6 Transcript review was requested pursuant to the 7 applicable Rules of Civil Procedure. 8 9 TRANSCRIPT DELIVERY: 10 Counsel was requested to give instruction 11 regarding delivery date of transcript. 12 13 14 15 16 17 18 19 20 21 2.2 23 24 25

```
Page 248
                   REPORTER'S CERTIFICATE
1
2.
      The State of Ohio,
3
                                    SS:
     County of Cuyahoga.
4
5
                  I, Wendy L. Klauss, a Notary Public
6
7
     within and for the State of Ohio, duly
     commissioned and qualified, do hereby certify
8
     that the within named witness, CHAD GARNER, was
10
     by me first duly sworn to testify the truth,
11
     the whole truth and nothing but the truth in
12
     the cause aforesaid; that the testimony then
13
     given by the above-referenced witness was by me
14
     reduced to stenotypy in the presence of said
15
     witness; afterwards transcribed, and that the
16
     foregoing is a true and correct transcription
17
     of the testimony so given by the
      above-referenced witness.
18
19
                  I do further certify that this
20
     deposition was taken at the time and place in
21
     the foregoing caption specified and was
2.2
     completed without adjournment.
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Page 249 1 I do further certify that I am not a relative, counsel or attorney for either 2 party, or otherwise interested in the event of 3 this action. 4 IN WITNESS WHEREOF, I have hereunto 5 set my hand and affixed my seal of office at 6 7 Cleveland, Ohio, on this 19th day of November, 2018. 8 9 10 11 12 Wendy & Rlauss 13 Wendy L. Klauss, Notary Public 14 15 within and for the State of Ohio 16 17 My commission expires July 13, 2019. 18 19 20 21 22 23 24 25

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Page 250
                              Veritext Legal Solutions
1
                                  1100 Superior Ave
                                     Suite 1820
 2
                               Cleveland, Ohio 44114
 3
                                 Phone: 216-523-1313
      November 19, 2018
5
      To: JAMES T. WAKLEY
 6
      Case Name: In Re: National Prescription Opiate Litigation v.
 7
      Veritext Reference Number: 3108524
8
      Witness: Chad Garner Deposition Date: 11/14/2018
9
10
      Dear Sir/Madam:
11
      Enclosed please find a deposition transcript. Please have the witness
12
      review the transcript and note any changes or corrections on the
13
      included errata sheet, indicating the page, line number, change, and
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      the reason for the change. Have the witness' signature notarized and
15
      forward the completed page(s) back to us at the Production address
      shown
16
      above, or email to production-midwest@veritext.com.
17
18
      If the errata is not returned within thirty days of your receipt of
19
      this letter, the reading and signing will be deemed waived.
20
21
      Sincerely,
      Production Department
22
23
24
      NO NOTARY REQUIRED IN CA
25
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				Page 251
1		DEPOSITIO	N REVIEW	
		CERTIFICATIO	N OF WITNESS	
2				
	ASSIGNME	ENT REFERENCE NO:	3108524	
3	CASE NAM	IE: In Re: Nation	al Prescription Opiat	e Litigation v.
	DATE OF	DEPOSITION: 11/1	4/2018	
4	WITNESS'	NAME: Chad Garn	er	
5	In	accordance with	the Rules of Civil	
	Procedur	e, I have read t	he entire transcript	of
6	my testi	mony or it has b	een read to me.	
7	I	have made no cha	nges to the testimony	
	as trans	cribed by the co	urt reporter.	
8				
9	Date		Chad Garner	
10	Sw	orn to and subsc	ribed before me, a	
	Notary E	ublic in and for	the State and County	ı
11	the refe	renced witness d	id personally appear	
	and ackr	nowledge that:		
12				
	Th	ney have read the	transcript;	
13	Th	ney signed the fo	regoing Sworn	
	St	atement; and		
14	Th	eir execution of	this Statement is of	
	th	neir free act and	deed.	
15				
	I	have affixed my	name and official sea	1
16				
	this	day of	, 20	·
17				
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		Page 252
	DEPOSITION REVIEW	
	CERTIFICATION OF WITNESS	
ASS	GNMENT REFERENCE NO: 3108524	
CASI	NAME: In Re: National Prescription Opiate L	itigation v.
DATI	OF DEPOSITION: 11/14/2018	
WITI	IESS' NAME: Chad Garner	
	In accordance with the Rules of Civil	
Prod	edure, I have read the entire transcript of	
my t	estimony or it has been read to me.	
	I have listed my changes on the attached	
Erra	ta Sheet, listing page and line numbers as	
well	as the reason(s) for the change(s).	
	I request that these changes be entered	
as p	eart of the record of my testimony.	
	I have executed the Errata Sheet, as well	
as t	his Certificate, and request and authorize	
that	both be appended to the transcript of my	
test	imony and be incorporated therein.	
Date	Chad Garner	
	Sworn to and subscribed before me, a	
Nota	ry Public in and for the State and County,	
	referenced witness did personally appear	
	acknowledge that:	
ana	They have read the transcript;	
	They have listed all of their corrections	
	in the appended Errata Sheet;	
	They signed the foregoing Sworn	
	Statement; and	
	Their execution of this Statement is of	
	their free act and deed.	
	I have affixed my name and official seal	
thic	_	
CIII	day of, 20,	
	Notary Public	
	Commission Expiration Date	
	<del>-</del>	

				Page 253
		ERRA	TA SHEET	
	VERI	TEXT LEGA	L SOLUTION	S MIDWEST
		ASSIGNMEN	T NO: 11/1	4/2018
PAGE/LII	NE(S)	/	CHANGE	/REASON
Date			Cha	d Garner
SUBSCRI	BED AN	D SWORN T	O BEFORE M	E THIS
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[& - 2:43] Page 1

&	249:17	101:14 107:1	140:24 141:3,5
	139 6:8	108:13,24 109:1	149:16 150:20,22
<b>&amp;</b> 2:19 3:2,22 4:7	<b>14</b> 1:19 9:2 132:11	110:18 123:3	151:2,3,4 179:11
4:12 9:11,13,15,17	<b>146</b> 6:10	128:20 132:4	179:18,20 201:2
10:15 11:4	<b>149</b> 6:13	162:23 232:20	203:24 204:8
0	<b>15</b> 139:24 185:6	<b>2007</b> 136:12,24	215:18
<b>001285650</b> 7:8	<b>15219-6401</b> 4:14	162:13,15	<b>2018</b> 1:19 6:23 9:2
214:19 215:3	<b>16</b> 6:3 17:3,11	<b>2008</b> 57:25 211:21	51:20 52:13 79:23
1	18:6 161:5 185:6	<b>2009</b> 20:15,17 26:5	
1 6:3 16:6,12,14,17	186:11	57:25	249:8 250:4
16:19 17:12	<b>1600</b> 3:9	<b>201</b> 6:24	<b>2019</b> 249:17
150:12	<b>161</b> 8:3	<b>2010</b> 6:20 26:18	<b>202</b> 2:22 3:5 4:5
<b>10</b> 6:22 180:2,9,25	<b>17</b> 1:14 6:5	179:13,19 205:12	<b>203</b> 7:1
181:1 182:20	<b>170</b> 6:15	<b>2011</b> 6:6 25:1,20	<b>21</b> 6:6 100:17,24
183:1,9,22 184:4	<b>174</b> 6:18	26:8,17,18 63:18	191:25
196:9	<b>179</b> 6:19	63:20 100:17,24	<b>212</b> 3:20
<b>100</b> 6:6 41:21,24	<b>17th</b> 2:10	104:19 108:22	<b>214</b> 7:5
42:3 59:10,25	<b>18</b> 1:15	109:10 119:9,10	<b>216</b> 4:10
60:11,22 61:5,12	<b>1800</b> 4:4	120:7,7,9,22	216-523-1313
61:20 85:2 240:1	<b>182</b> 6:22	123:10 141:15	250:3
240:9,18	<b>1820</b> 250:2	146:10 185:14,17	<b>2222</b> 249:13
1000 4:4	<b>19</b> 250:4	185:21 192:1	<b>223</b> 5:9
<b>10036</b> 3:20	<b>197</b> 8:4	206:2,13 235:21	<b>227</b> 5:10
<b>106</b> 213:9	<b>19th</b> 249:7	235:25 239:18	<b>24</b> 6:15 140:6,16
<b>1095</b> 3:19	<b>1:09</b> 157:11	<b>2012</b> 58:5 120:8,9	170:25 171:7
<b>10:59</b> 112:20	<b>1:18</b> 1:13	120:22 242:6	219:6,7 236:20
11 5:8 6:24 133:1	2	<b>2013</b> 242:6	<b>248</b> 5:12
201:19,25 202:8	<b>2</b> 5:3 6:5 17:16,22	<b>2014</b> 6:21 123:24	<b>25301-3202</b> 3:10
225:17	17:22 18:1,4	124:1,6,21 136:3	<b>25724-2389</b> 2:15
<b>11/14/2018</b> 250:8	148:5,6	136:15 179:13,19	<b>26th</b> 2:5
251:3 252:3 253:2	<b>20</b> 65:1 251:16	190:10 211:16	<b>28</b> 6:23 182:23
<b>1100</b> 4:9 250:1	252:22 253:22	212:3	183:4
<b>11:20</b> 112:23	<b>20001-4956</b> 2:21	<b>2015</b> 6:16 170:25	<b>2804</b> 1:6
<b>12</b> 7:1 55:24	20005 3:4	171:7 186:11	<b>284</b> 1:8
184:17,22 185:8	<b>20036-5802</b> 4:5	205:12 228:9	<b>29</b> 149:16 150:20
203:23 204:7	<b>2004</b> 32:9,18	<b>2016</b> 108:11 212:5	150:22
213:22	<b>2005</b> 20:11 26:5	<b>2017</b> 6:9,19 7:2	<b>2:12</b> 206:22
<b>12:17</b> 157:8	32:18 101:10	29:8 30:19 31:25	<b>2:20</b> 206:25
<b>13</b> 7:5 214:14,24	103:9	52:15 79:23	<b>2:42</b> 223:10
214:24 215:20	<b>2006</b> 17:7 26:2	111:21 128:11	<b>2:43</b> 223:13
216:1 217:13,23	60:19 63:10	139:6,12,24	

[3 - access] Page 2

3	<b>494-4400</b> 3:25	<b>7,000</b> 109:15	130:5,23 169:13
	5	<b>725</b> 3:4	186:17 194:20
<b>3</b> 6:6 100:16,23		<b>73</b> 202:19,22	able 12:17 25:4
109:9 147:4	5 6:10 16:25	<b>75</b> 1:21	57:22 58:2 62:21
148:15 191:25	139:22 146:12,19	77 2:10	82:19 83:1,3 89:1
<b>30</b> 2:5 6:3 16:7	146:25 147:5,23	<b>778-1823</b> 4:5	118:2 132:22
197:24 198:12	148:6,22 150:13	8	134:15 144:25
<b>300</b> 3:24	165:10 174:25	_	145:10,17 147:20
301 4:13	177:22 204:16	8 6:18 174:14,19	152:3 156:16,20
<b>304</b> 2:16 3:10	<b>50</b> 103:24 104:1	177:22 195:21	157:25 197:15
<b>31</b> 132:9	<b>500</b> 3:9 41:20,22	207:2	199:7 226:21,22
<b>3108524</b> 250:7	41:24 42:3 59:10	<b>850</b> 2:21	230:3 234:13
251:2 252:2	60:1,12,22 61:5,12	<b>8:35</b> 1:19 9:3	237:10 238:12
<b>312</b> 3:25	61:20 85:2 240:1	9	absolutely 86:5
<b>325</b> 3:14	240:9,18	<b>9</b> 6:19 7:1 109:8	228:2 229:11
<b>340-1146</b> 3:10	<b>525-9115</b> 2:16	179:10,17,17	234:20
<b>341</b> 185:6 186:7,8	<b>54</b> 3:24	182:18 183:8	abuse 91:5 95:22
35th 4:13	<b>5687</b> 217:13,23	203:24 204:8	99:23 175:9
<b>3:06</b> 246:1	218:4	207:6 223:20	178:15 196:12,14
<b>3:09</b> 246:4,10	<b>5691</b> 218:7	90 184:13,20,25	abused 107:24
<b>3:10</b> 246:22	<b>5695</b> 215:4	93 6:7 26:22	academy 179:20
4	<b>592-5000</b> 4:10	100:12,18,24	accepted 131:7
<b>4</b> 6:8 139:4,10	<b>599,000</b> 109:23	103:9 109:9 119:2	access 19:17,21,22
<b>40</b> 104:13	110:1	119:5 185:11	24:8,11 46:11,19
<b>412</b> 4:14	6	192:1	62:22 65:12,19
<b>419</b> 2:15	<b>6</b> 5:5 6:3,13 16:7	<b>950</b> 4:9	66:1,4,9,16,18,23
<b>43215</b> 2:6,11	149:7,12 197:24	<b>978</b> 180:24	69:3 90:5,9 98:15
<b>43215-2673</b> 3:15	198:12	<b>99.5</b> 109:16	98:17,22 99:6,7,10
<b>434-5000</b> 3:5	<b>600</b> 3:14	<b>995-7496</b> 2:11	99:21 103:7
<b>44113</b> 4:9	<b>60654</b> 3:24	<b>9:28</b> 55:3	104:25 105:6,25
<b>44114</b> 250:2	<b>614</b> 2:6,11 3:15	<b>9:41</b> 55:6	106:3 111:5
<b>45</b> 207:5,6	<b>662-6000</b> 2:22	a	116:23 117:7,19
<b>45005</b> 1:14	<b>682</b> 215:17	<b>a.m.</b> 1:19 9:3	117:23 118:3
<b>45090</b> 1:13,15	<b>687</b> 216:4	<b>a.m.</b> 1.19 9.3 <b>a1</b> 151:5	119:6,17,20 120:2
<b>466-6818</b> 2:6	<b>688</b> 215:25	<b>aaron</b> 1:9	120:5,11,18,19
<b>469-3939</b> 3:15	<b>698-3500</b> 3:20	abdc 24:3,5,8	122:4 132:11
<b>471-3490</b> 4:14	7	116:17 117:7	144:6,22 145:18
<b>4729.78</b> 6:14 149:8	7 1:8 6:15 17:1,3	abide 105:11	147:20 148:25
149:13 150:12	170:23 171:6,22	ability 13:3 105:24	158:20 159:7
151:5	170.23 171.0,22	106:3 110:25	162:5 166:16
	1 / 1.2 1 / 2.3	111:1,3,7 119:13	167:19,25 168:6,9
		111.1,5,7 117.15	

[access - alert] Page 3

169:14 172:9,15	208:24 218:16	addiction 98:2	aforesaid 248:12
172:16,19 173:1,9	231:25	99:17 107:23	afternoon 223:16
173:17 174:3,8,10	accountholder	adding 110:20	ag's 65:10
176:21,25 177:4,7	122:9 123:15	210:15	age 10:21 133:20
177:8 178:7	124:6,18 125:1	<b>addition</b> 18:5 19:5	133:21
180:13 183:21	134:23 145:6	92:9 144:25	agencies 66:5,8,11
184:8 187:5,12,18	accounts 121:23	additional 60:24	66:15 143:18
187:22 190:15,18	158:22 167:3,15	61:3,8,10 63:19	187:8,11 196:2
191:9,21 198:20	167:18,21 168:2	207:12	228:12 240:19,24
198:24 200:22,25	173:20 176:16	additionally 81:20	agency 33:14,17
201:3 203:6	178:1 201:7	113:17 193:13	33:19 34:1 168:12
204:23,25 208:17	achieve 209:12	address 127:18	168:13 169:1,7
208:20,24 209:5,8	achieving 243:7	151:11,14 165:25	170:12,13 180:13
213:24 219:20	acknowledge	170:18 172:1	213:3
220:20 226:21	251:11 252:16	250:15	agent 42:22,25
227:7,10,13 229:6	acquired 183:13	addressed 34:3	43:2 44:17 48:11
229:8	act 251:14 252:20	addresses 103:14	169:1 174:5
accessed 122:9	action 6:5 17:18	adjournment	agents 95:13
145:12 190:8	142:7 160:5 179:7	248:22	211:10
216:14 220:8	190:6 206:2,10	administration	aggregate 116:24
accessible 125:4	216:24 249:4	91:6 106:14 213:2	117:1,7
	I .	1	,
accessing 144:11	actions 161:6	administrative	aggregated 91:25
accessing 144:11 145:21 172:23	actions 161:6 actively 172:22	<b>administrative</b> 75:1,2,6 93:7,9	aggregated 91:25 aggressive 181:8
_			00 0
145:21 172:23	actively 172:22	75:1,2,6 93:7,9	aggressive 181:8
145:21 172:23 accomplish 213:1	actively 172:22 224:19	75:1,2,6 93:7,9 107:11 166:20,25	<b>aggressive</b> 181:8 225:6,11
145:21 172:23 accomplish 213:1 accomplishments	actively 172:22 224:19 activity 214:11,11	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18	<b>aggressive</b> 181:8 225:6,11 <b>ago</b> 15:12,25 44:6
145:21 172:23 accomplish 213:1 accomplishments 109:13	actively 172:22 224:19 activity 214:11,11 actual 144:4	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3	<b>aggressive</b> 181:8 225:6,11 <b>ago</b> 15:12,25 44:6 44:8 75:4,5 94:12
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator	<b>aggressive</b> 181:8 225:6,11 <b>ago</b> 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8	<b>aggressive</b> 181:8 225:6,11 <b>ago</b> 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 <b>administrator</b> 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 <b>administrator</b> 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3 administrators	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20 168:22 169:2,3,6	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7 add 60:16 111:1	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 <b>administrator</b> 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6 akeyes 3:5
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20 168:22 169:2,3,6 170:1,6,21 172:8	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3 administrators	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6 akeyes 3:5 al 1:11,12 10:1
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20 168:22 169:2,3,6 170:1,6,21 172:8 172:12,15 173:17	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7 add 60:16 111:1 207:11,20 208:15 209:20	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3 administrators 215:22	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6 akeyes 3:5
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20 168:22 169:2,3,6 170:1,6,21 172:8 172:12,15 173:17 173:22 174:1,11	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7 add 60:16 111:1 207:11,20 208:15 209:20 added 107:16,18	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3 administrators 215:22 advice 131:12 advised 81:8 82:13 aemch 3:11	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6 akeyes 3:5 al 1:11,12 10:1 228:7 alcohol 13:2
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20 168:22 169:2,3,6 170:1,6,21 172:8 172:12,15 173:17 173:22 174:1,11 175:2 177:12,12	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7 add 60:16 111:1 207:11,20 208:15 209:20 added 107:16,18 154:13 228:9,11	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3 administrators 215:22 advice 131:12 advised 81:8 82:13 aemch 3:11 affixed 249:6	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6 akeyes 3:5 al 1:11,12 10:1 228:7 alcohol 13:2 196:12,13
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20 168:22 169:2,3,6 170:1,6,21 172:8 172:12,15 173:17 173:22 174:1,11 175:2 177:12,12 177:14,16 178:9	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7 add 60:16 111:1 207:11,20 208:15 209:20 added 107:16,18	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3 administrators 215:22 advice 131:12 advised 81:8 82:13 aemch 3:11	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6 akeyes 3:5 al 1:11,12 10:1 228:7 alcohol 13:2
145:21 172:23 accomplish 213:1 accomplishments 109:13 account 46:7,13 46:19 47:1,7 62:21 72:12 120:13,19 122:1,4 125:18 128:5 145:16 159:1 166:5,13,24 167:4 167:8 168:10,20 168:22 169:2,3,6 170:1,6,21 172:8 172:12,15 173:17 173:22 174:1,11 175:2 177:12,12	actively 172:22 224:19 activity 214:11,11 actual 144:4 156:13 185:12 229:3 acute 75:8,23 244:12,15 ad 56:10 57:19 67:14,17 71:10,12 84:13 87:2,7,9 236:7 add 60:16 111:1 207:11,20 208:15 209:20 added 107:16,18 154:13 228:9,11	75:1,2,6 93:7,9 107:11 166:20,25 184:23 185:18 186:3 administrator 20:8,13,21,25 21:8 22:9 26:4 27:4,8 28:1,9,12,23 29:1 29:20 30:2 31:6 31:10 32:22 106:6 106:10,16 209:3 administrators 215:22 advice 131:12 advised 81:8 82:13 aemch 3:11 affixed 249:6	aggressive 181:8 225:6,11 ago 15:12,25 44:6 44:8 75:4,5 94:12 99:7 118:6 130:3 142:23 170:4 215:12 216:18 228:17 agree 181:21 234:12,21 ahead 13:17 197:4 ailment 128:6 akeyes 3:5 al 1:11,12 10:1 228:7 alcohol 13:2 196:12,13

#### [alerted - assistants]

alerted 192:8	88:4,6,12 94:24	appended 252:11	233:5,9
alerts 189:8	115:12,15,15,19	252:18	area 42:24 44:24
allen 4:12,15	116:12 236:14	applicable 247:7	areas 40:3 171:20
alliance 94:10,20	237:1 238:22	application 175:4	221:22 224:17
allow 25:6 120:2	239:1	applies 63:24	arkansas 183:14
140:21 176:7	analyst 32:23	applies 03.24 apply 96:21,24	arose 49:19
209:17	93:11,14,18,23	174:10 179:3	article 6:19,22
<b>allowed</b> 101:11	115:8,18,24 116:2	appriss 34:18,22	179:11,18,24
107:2 112:14	116:8	35:2,7,9 104:6,10	180:2,9 182:7,21
135:3 154:20	analysts 116:6	106:24 218:7,19	183:2,6 223:24
206:15	analyze 87:4	218:20,22	224:12,13 225:23
allows 60:5 113:20	analyze 67.4 analyzes 231:25	approached	aruiz 4:6
135:9 196:16	andrew 3:3 9:14	180:10	asap 163:8
alvin 3:9	anual 53:19	appropriate 68:3	aside 17:14 27:13
amazon 30:7,18	55:16,19,25	108:4 112:10	87:8
amazon 50.7,18 american 179:20	212:23	115:4,7 160:21	asked 14:1 68:2
american 1/9.20 americas 3:19	anomalies 78:23	167:18 168:8,21	76:6 77:17 78:6
	79:5 114:23	192:10 196:1	133:13 173:4
amerisourceberg		217:6 240:18	
3:8 10:2 23:10,13	anonymized 91:24		223:23 225:20,25
24:4	136:10,11,19	244:23 245:4	227:6 236:24
amount 67:25	162:13,19,21	approval 180:12	237:12
68:19 71:14 75:7	answer 12:18	approve 47:7	asking 12:8 145:8
95:25 96:7 118:17	13:12,13 44:22	70:14 92:18,19	165:22 228:13
180:7 242:24	50:25 161:10	168:15	asks 71:13
amounts 75:22	165:12,13 236:3	approved 148:4	aspect 233:14
analyses 54:14	answering 78:9	167:1 168:14	aspects 33:4
55:9,14 74:21	anthony 4:3 10:16	<b>approves</b> 63:1	assessment 181:6
76:14 79:13,18	anticipate 12:17	72:13 191:19	assign 45:9 92:19
82:18 83:14,18	anybody 39:15	approving 170:12	assigned 80:20
84:16,20 85:6,8,12	40:21 50:13 67:20	approximately	81:19 115:24
85:18 90:17	81:4 115:6,20	20:17 52:11 60:1	144:20 167:15,18
114:23 115:4,9	210:3 215:22,24	60:12 61:5,12,20	assigning 168:1
199:10	222:25 243:24	64:23	assignment 251:2
analysis 34:7,8	anyplace 236:25	april 29:8 30:19	252:2 253:2
38:6,17,19,25	apologize 17:2	111:21	assist 85:19 92:20
53:11,14,16,17,21	56:19 78:1 182:17	arcos 147:9,12,13	assistance 91:3
53:23 54:4,7 56:4	apparently 215:18	147:13,17,20	92:21 94:15
73:4,11 76:18	<b>appear</b> 251:11	148:10,14,20,25	assistant 10:9 93:7
77:10,17,18 78:13	252:15	149:1,3 163:7	166:21,25
78:18 81:22 83:1	appearances 2:1	165:9 188:10	assistants 178:6
84:10 86:19 87:23	3:1 4:1 5:3	232:16,16,23	

[assisting - believe] Page 5

	T	I	I
assisting 39:1 53:6	authorized 129:5	b	163:25 187:2
53:25 84:21	205:5 245:10	<b>b</b> 6:3 16:7 158:2	196:25 197:3
152:18 229:10	authors 181:3	197:24 198:12	209:18 234:25
assists 93:15	183:4,22 184:4	back 29:25 55:7	<b>basis</b> 56:9,12,17
associated 142:13	automated 11:20	67:2 73:4 78:5,12	56:20 67:14 79:9
218:16	156:11 204:18	90:3 92:7 103:17	84:13 87:9 98:19
assume 48:19	automatically	123:21,23 124:1	137:8 156:8
80:16,18 108:17	46:15,21 47:8	123.21,23 124.1	211:17 212:23
226:14	56:8,12,15 57:20	132:10 135:13,24	218:11 236:8
assuming 134:12	58:18 69:9,24	136:3,9,11,24	<b>bates</b> 7:8 214:19
189:22 226:7	70:15 72:14	1 ' ' '	<b>bci</b> 65:12,16
assumption 182:2	109:17 110:2	157:12,19 158:19	bears 215:2
226:7	143:2 156:7	162:13,15,22	beck 3:22 9:23
attached 252:7	163:12,16 164:12	177:22 186:23	beck.com 3:25
attempt 128:25	194:7	190:9 212:1	becoming 18:12
attend 97:16,19	available 63:6,15	225:23 226:22	18:16,19 20:1
attended 215:23	74:2,3,6,6,17 95:2	231:23 236:2	beg 29:19 65:20
attending 9:8	111:22,24 125:10	250:15	97:15 114:12
33:13,25 115:25	125:12 135:1,6,13	background	152:9 219:7
<b>attention</b> 180:23	135:16 162:7,16	224:24	began 108:6
209:13	162:20,22 188:7	bad 62:9 108:8	110:20
attorney 2:3 10:4	190:9 207:13,15	baker 224:15	beginning 7:8
10:9 14:4 65:10	230:17	<b>barbara</b> 7:3 204:2	60:15,19 214:18
159:25 160:1,4,10	ave 250:1	204:10	232:20
249:2	avenue 3:19 4:9	<b>barlit</b> 3:25	behalf 2:2,13,18
<b>attorneys</b> 9:7 14:3	238:1	bartlit 3:22 9:23	3:2,7,12,17,22 4:2
15:3,9,15 223:18	aware 44:13 98:20	based 54:2 73:10	4:7,11 9:19,21,23
atypical 164:19	103:8,13 117:21	79:2 86:8,14,15,22	9:25 10:2,4,9,14
audience 215:19	125:7,11 188:10	86:24 89:13,16	34:1
audits 143:11	227:18 231:11,15	104:3 105:1	behavioral 209:14
156:16,20	231:17 232:2	125:17 126:16	believe 14:20 31:8
august 7:1 203:24	233:12 243:24	140:22 141:2	50:5 63:16 106:4
204:8	245:19	142:18 167:25	108:10,22 133:13
author 179:23	awareness 144:2	168:5 175:6	141:14 166:22
		211:11 219:22	
<b>authored</b> 7:3	awarxe 6:18 111:4	221:10	183:7 185:6
204:2,10	111:10 174:3,15	<b>basic</b> 92:21 183:24	186:12 201:1
authorities 94:11	174:20 175:2	basically 19:2	204:15 210:3
94:21	176:5 177:14	69:17 75:7 100:8	215:13 219:3,16
authority 178:5	207:2,11	109:7 119:5 121:8	224:1 225:11
authorize 252:11		121:19,20 132:4	227:14 228:15
		133:3 142:10	244:13
		1014	

[bell - capable] Page 6

bell 184:5	30:9,24 31:10,12	<b>brandy</b> 3:13 9:18	<b>buttons</b> 164:14
beneficial 37:3,6	32:10 33:18,19	branjan 3:16	<b>bwc</b> 99:11,15
beneficiary 91:8	37:21 38:1,13	break 13:15,16,19	176:10
91:13	40:9 44:17 50:7	54:20,21,25	<b>byrnes</b> 4:8 10:13
benefit 176:4,9	50:18 51:4,12	112:17,18 157:3	10:13
benefits 98:18	75:19,20,20,25,25	161:23 186:16	c
benzodiazepine	76:1,1,12 88:8	206:17,20 223:6	ca 250:25
184:13,20 213:19	97:12,15 98:4	brewer 3:23 9:22	<b>cabinet</b> 206:2,9
216:12 220:21	101:6,11,19	9:22	calculated 126:24
best 115:10,12,22	107:11 108:4	<b>bring</b> 246:21	129:15,18 133:22
better 95:12,15	124:3 128:4 129:2	<b>brings</b> 209:13	calendar 52:15
240:5	136:17,21 138:1	broad 2:5	205:19
<b>beyond</b> 138:10	140:11 142:4	broken 73:23	california 183:14
197:24	150:2 156:15,19	91:21 171:19	call 34:16 36:11,11
<b>big</b> 179:2	161:7 171:16	179:8	36:16,18,23 37:1
<b>bill</b> 6:7 26:22	195:24 196:14	brought 242:23	37:10 39:20 52:13
100:12,18,24	198:24 210:15	<b>browne</b> 2:19 5:8	73:19 97:25 98:24
103:9 109:9 119:2	212:13 217:15,22	9:10,10 11:1,3	130:17,17,18
119:5 185:5,11,12	217:24 222:3,9,12	54:22 78:6 112:16	133:11 160:23
186:7,8 192:1	231:12,20 239:21	133:23 156:24	176:17 189:16
<b>birth</b> 133:21,25	240:20,22,22	157:4 182:17	called 10:21 152:6
134:3 165:24	243:9,17 245:7	198:1 222:24	174:8 238:7
170:17 192:18	<b>board's</b> 185:24	223:4,8 245:23	calls 35:25 37:5
<b>bit</b> 26:9,11 32:24	240:11	246:5,11	45:6,11
47:19 87:17 103:5	<b>boards</b> 75:5,16,17	browne's 131:2	cameron 77:25
105:12 125:23	185:25 196:3	<b>budget</b> 97:13	80:1 96:19 97:1
161:22 164:5	198:20 217:7,8	212:22 213:3	capabilities 17:6
166:10 170:5	booking 93:9	<b>build</b> 113:20	110:16,24
173:15 190:13	<b>bop</b> 30:22,25 34:2	building 7:2	capability 59:18
219:3 226:7 231:1	43:2 48:10 53:11	203:25 204:9	59:25 63:5,15
<b>bja</b> 95:4	54:11 61:16,17,22	<b>built</b> 41:2 113:19	103:10 104:14,17
<b>bja's</b> 94:13	88:15 89:6 95:17	<b>bulk</b> 73:22 74:12	108:14 110:8
<b>blocks</b> 172:22	162:8 206:6,8	<b>bureau</b> 65:17 91:3	112:6 189:16
<b>blur</b> 26:11	<b>border</b> 104:21	94:15 99:14	193:2 220:7
<b>blvd</b> 3:14	<b>boston</b> 32:2,3	<b>burling</b> 2:19 9:11	capable 59:23
<b>board</b> 2:9 6:4 10:5	<b>bottle</b> 158:1	9:13 11:4	60:3,11 106:25
10:7,10 11:14,17	<b>bottom</b> 109:12	<b>bushur</b> 3:3 9:16	108:12,19,19
15:19 16:9 18:12	180:24 183:9	9:16	131:14,16 138:12
18:20,21,25 19:5	215:3	<b>button</b> 148:9	152:7 210:18
19:12,20 20:2,4	<b>boxes</b> 164:1	163:19	219:15 243:19
21:13 22:23 30:3	165:24		217.10 2 13.17

[capacity - code] Page 7

capacity 17:24	certain 22:24	changed 28:25	clarification 113:2
18:5 22:16 24:22	67:21,24 68:19	64:21 106:8 119:3	clarify 186:3
24:25 25:9,19	71:14 83:10	132:3 135:2,4	class 74:14
26:8,13 27:9 83:4	114:11 137:1	136:4 139:1	classes 73:23
83:7 147:19	145:15 147:14	147:25 153:7	233:1
capita 73:15,18	166:25 180:5,6	219:3 222:4	classified 175:17
74:10,12	184:10,14 192:7	changes 22:7,15	classify 220:25
capital 1:21	193:7 210:22,22	24:21 25:1,5,8	221:2
caps 111:15	211:18 219:24,25	53:21 63:18 74:22	clean 12:19 136:13
caption 9:3 248:21	221:14	74:22 75:6 105:13	clear 131:6 187:21
capture 134:10	certainly 88:10	105:22 119:13	239:7
cardinal 3:2 9:15	108:17 140:21	148:1 224:17	clearer 137:9
9:17 23:19,22	148:4 181:25	250:12 251:7	clearinghouse
24:8 116:21 117:7	210:13 212:25	252:7,9	140:2 174:8
care 98:25 176:10	231:7 242:9,10,12	changing 76:19	177:13
206:18 228:12	certificate 5:12	charge 19:2 20:22	clearly 68:2
carisoprodol	248:1 252:11	131:23 213:2	105:24 178:20
107:14	certification 251:1	charissa 2:4 10:3	179:1 194:10
case 1:8,13,14,15	252:1	charissa.payer 2:7	195:19 210:15
9:3 15:23 39:16	certified 10:24	charleston 3:10	217:8 220:3
39:24 40:1 46:11	<b>certify</b> 248:8,19	chart 205:16	cleveland 4:9
46:24 47:4 65:15	249:1	check 217:4,5	249:7 250:2
68:17 70:12 71:4	cetera 82:22 123:1	checked 238:9	click 148:9 163:18
71:19 72:8 118:12	<b>chad</b> 1:18 5:7 9:5	chicago 3:24	clinic 239:12
120:4,21 129:7,20	10:21,25 11:9	chief 18:17,18,24	clinical 177:21
134:5 138:25	215:6 223:14	19:4,11,19,23 20:1	clinics 109:7
146:8 148:24	227:22 248:9	20:18 21:11	239:15
149:1,20 159:18	250:8 251:4,9	<b>choose</b> 21:22,24	close 64:25 157:1
159:21,22 160:2	252:4,13 253:20	choosing 21:19	232:24
166:1 192:15	chance 16:16	chose 28:3	<b>closed</b> 181:8,17
193:15 195:17	<b>change</b> 25:16,17	chronic 244:11,15	<b>closer</b> 228:17
238:6 250:6 251:3	30:10,11,12 50:25	circumstances	<b>cloud</b> 29:6,7,9
252:3	75:21 76:16 77:8	184:10,11 193:17	30:7,18 38:5
cases 177:7 242:12	77:18 78:15,20	197:10 199:20,23	106:19,23 108:16
cause 40:14	80:3,11,14 81:9	213:17	<b>clouds</b> 136:16
248:12	111:9 114:25	cisco 28:13,14	<b>code</b> 6:13 22:18
causes 69:16 181:4	128:9,10 138:1	29:15,16	24:19 25:16,18,22
<b>cdc</b> 91:4	176:9 186:24,25	city 2:20	26:7,13 27:1,2,21
center 2:20	195:7 212:4	civil 6:5 17:18	41:4,5 42:3 58:9
centre 4:13	238:23 250:13,14	247:3,7 251:5	58:12 59:21 60:13
	252:8 253:3	252:5	60:22 61:4,11,20
	X7 :4 4 T		

[code - considered] Page 8

		I	I
61:25 62:6,12,15	96:1,12	companies 99:10	132:15 141:16,25
63:17,19 68:11,12	come 27:14 42:21	181:10 224:8	142:1,3,4,24 143:1
68:20 69:12 72:20	42:23 43:12 45:23	company 3:18	143:11,15,19
73:1 75:2,7,21	49:2,7 54:17 85:1	4:11	153:15,15 155:19
79:17 87:3,11	87:23 88:14 97:11	comparable	200:10,13 216:9
93:15 107:11	97:12 103:17	103:19	217:19 237:2
113:4,7,9,11,13,14	162:3,4 180:8	compare 72:24	240:11
113:15,16,24	188:2 198:11	214:6 216:19	<b>comply</b> 142:12
114:1,21 126:9,11	213:3 239:11	234:13	complying 148:21
126:12 149:8,12	comes 45:5,12	comparing 87:19	<b>compute</b> 89:2,2
149:18 165:25	97:5,9,13 128:3	214:3 233:22	computer 19:3
184:22,24 185:1,8	160:23 187:25	235:6	31:18,23 68:9
185:17,19,23	195:10,13 214:8	comparison	computers 19:6
186:1,3,9 194:19	243:16	235:14,20 243:19	concept 138:5
codified 26:24	<b>coming</b> 54:17	compelled 16:22	<b>concern</b> 107:10,13
75:24 184:18,21	56:20 64:15	compels 18:4	107:17
<b>collate</b> 158:3,8,12	233:18,22 235:5,8	compensation	concerned 241:25
<b>collect</b> 102:15	242:11	99:14 176:2	243:11
103:4 107:3,9	commensurate	229:15 230:11	concluded 246:22
137:7,11 168:7,11	235:1	complaint 42:21	conclusion 196:10
168:18 170:15	<b>comment</b> 229:20	43:4,8,21 44:7,9	conduct 52:23
233:1	229:25	44:11 45:2,3,18	156:16,20 195:24
collected 107:13	comments 224:21	48:14,17 49:6,20	conducts 143:10
collecting 106:25	commission	144:19	conferences
108:5,7,20 154:5	249:17 251:19	complaints 43:9	180:20
collection 156:13	252:25 253:25	43:24 44:15,16	configuration 29:4
<b>collects</b> 23:2 125:5	commission's	48:6,9,25 49:1	configured 28:4
125:6,9,10,24	181:7	complete 12:23	confusing 186:5
137:6 147:14	commissioned	13:18 44:23 130:8	confusion 171:18
163:11	248:8	236:1	connection 19:13
<b>college</b> 32:12,16	committee 202:14	completed 248:22	232:10 238:23
colorado 183:15	<b>common</b> 163:6	250:15	<b>connolly</b> 3:2 9:15
<b>columbus</b> 1:21,22	175:13	<b>complex</b> 163:10	9:17
2:6,11 3:15	communicate	complexity 114:2	consequences
<b>column</b> 180:24	132:6	compliance 39:1	141:19 155:14
combatting	communications	39:10 43:15,16	consider 192:23
229:10 242:8	77:21,24	44:24 45:14,21	220:4
combination	community 217:3	48:24 49:3,7,20	consideration
29:15,17 242:4	217:7	52:9 56:25 57:7	227:12
combinations 82:7	<b>comp</b> 227:9	67:19 68:16 71:13	considered 119:22
82:12,22 86:18	_	77:22 116:3,7	119:25
	T7 '4 4 T		

#### [consistency - cov.com]

consistency	38:22 53:11 64:15	134:20 138:23,24	140:3,9 175:10
137:23,24	68:13 100:23	140:12,13,25	181:19 183:19
consistent 137:2	129:22 149:8,12	144:7 145:18,19	192:11 194:1
182:5	174:19 179:17	145:22,23,25	196:4,19 203:14
contact 34:23 35:1	217:16 218:3	146:1 148:23	205:20 216:15
141:23 155:17	core 35:11	150:14,15 151:16	218:11 241:10
191:10	<b>coroner</b> 190:22	151:17 152:14	counsel 78:1 247:1
contacted 184:3	191:3	157:20 158:24	247:10 249:2
217:8	coroner's 108:1	159:12,13 164:8,9	counties 14:23
contacts 71:6	190:17 191:21	164:21,24 166:5,8	73:21 104:4
contain 231:8	coroners 65:7	167:8 168:23,24	143:14 187:24
contains 17:6	190:14,20 209:8	169:3,4 172:20	196:17 197:3,11
context 62:20	corporate 158:25	173:14 175:14,15	county 1:11 6:25
84:25 85:14	159:12 198:12	175:18,19,23	73:14,19,23 74:10
continue 60:15	corporation 2:18	176:3,15 179:24	74:12,14 104:3
continued 3:1 4:1	3:8 10:2	179:25 186:11	122:1,3 145:4,9
186:2 211:24	correct 12:3,13	187:20 188:15,16	159:15,23 160:5,7
continues 184:15	16:24 24:23 26:5	191:23 192:18,19	165:16 166:12,12
196:6	26:14 27:23 29:16	196:7,8 199:4,5	169:19 183:12,24
contract 99:5,8	30:22 41:25 42:1	200:23 201:11	196:13,15,18,24
contracted 99:4	50:8,9 65:3 67:15	204:24 205:8,21	196:25 197:4,7,18
contractors 61:13	69:10,14,16,20,21	208:18,19,22	198:13 201:17,21
contribution	70:22,23,24,25	209:7 212:21	202:2 248:4
180:1	71:3,8,9 72:20,23	214:9,10 217:14	251:10 252:15
control 228:25	73:2,3 79:15	220:16 221:16,17	<b>county's</b> 169:15
229:1,9	82:24 94:4,5 95:5	221:23 224:4,5,9	196:13
controlled 22:25	96:5 97:17 99:5	224:24,25 227:11	couple 13:24
94:10,20 107:3,9	100:2,3 101:13,15	230:12,13,21	15:10,12 27:5
107:15 118:18	101:16,25 102:1,4	231:10,17 232:19	56:22,22,24 57:3,5
134:13 183:17	102:5 104:7,8,15	233:6,15,21 235:4	84:14
184:16 195:23	104:16 105:4,14	235:11 240:4	<b>course</b> 160:17
213:21 234:23	105:15,17,18	241:9,14,17,18,19	184:16 185:11
conversation 36:7	108:15 110:13,14	243:9 244:18,21	190:5 233:10
37:9	111:11 113:5,6	245:1,9,12 246:20	245:17
conversations	116:15,16,18,19	248:16	<b>court</b> 1:1 5:15
14:14 15:18 80:17	116:21,22,24,25	correction 173:7	10:19 200:21
80:19 203:16,19	117:4,5,8,9,9	corrections 176:12	201:5 251:7
cooperation 7:3	119:14,18 120:23	176:18,19,20,24	<b>courts</b> 200:24
204:1,10	122:15,16 123:9	250:12 252:17	201:6
<b>copy</b> 6:13 37:20	123:13,16,17	correctly 17:8	<b>cov.com</b> 2:22,23
37:25 38:3,6,15,16	128:20,21 133:9	38:10 109:18	

[covers - date] Page 10

<b>covers</b> 149:19	custody 5:14	105:10 107:1	25:24 26:4 27:4,8
217:25	custom 41:4,5	108:13,20 114:7	27:12 28:1,8,23
covington 2:19	customer 32:23	115:8,16,18,24	29:20 30:1,18,21
9:11,13 11:4	79:2,8 93:1,8	116:2,6,8,12,13,24	31:4,6,10 37:17,19
create 25:23 56:10	customers 77:7	117:1,8,19,23	37:23 38:23 41:2
created 17:5 46:14	customers 77.7 customize 176:7	117.1,8,19,23	47:23,24 49:24
56:8 89:14,15	cut 88:20	123:22,25,25	55:11 56:4,21
110:7 141:10	cut 88.20 cuyahoga 6:25	123.22,23,23	57:18,21 58:1
148:14 171:15,21	45:25 201:17,21	132:11 134:17,21	59:6,17,20 60:2,5
217:1 218:9 226:6	202:2 248:4	·	, , , , , , , , , , , , , , , , , , ,
creates 56:15		135:3,10,13,14,25	68:7 73:6,12
	cvs 4:2,2 10:17,18	136:11,12,14,19	76:16 78:14,19
creation 102:24	cycle 219:7	136:24 147:3,5	81:22 82:19,25
credentials 70:8	d	148:25 149:4	83:2 84:21 85:7
70:14 168:21	daily 109:16 130:9	150:7 156:13	86:20 89:7 90:15
191:15	130:10 131:3	158:3 159:4,14	90:19 96:5,9,11
crime 46:24 53:8	138:23 139:2	162:12,13,15,19	98:16 102:4,7
53:24 81:23 82:20	140:25 141:4	162:25 163:6	106:6,10,14,16
83:9,16 94:24	146:3 153:1 158:3	165:7 172:10,11	108:12,19 111:24
177:7	158:8,12 219:17	172:15 173:1	113:10,12,25
criminal 39:16	dan 1:9	174:5,9,12 180:3,5	118:6 120:11
65:17 181:16	dangerous 82:22	183:10,12 184:8	122:12 123:16
209:24	149:20 211:3	190:7,9,15,18	125:3,8 128:1,14
cross 194:20	danna 6:7 100:18	191:11 192:6	143:24 146:13,20
cs 32:6	100:25 101:7	193:6,24 194:25	148:20 159:4
<b>csmb</b> 183:18	data 17:5 19:18,22	195:6,16,20	162:7 176:22,25
<b>cull</b> 234:18	24:12,15,17 34:7	196:13,15,24	177:5 183:18,18
cultural 181:17	37:20 38:1,4,6,12	198:14,25 199:2,4	187:19 195:25
<b>current</b> 29:3 32:25	38:23 40:9,12	200:1 204:19	204:24 213:24
135:5 143:4	41:1,7,12 44:18,20	205:13 207:12	220:24 221:4,8,12
195:23	45:2 47:15,17	208:4,8,10 209:19	227:8 231:12,24
currently 11:10	48:3,16 49:13,24	211:14 214:3,7,8,8	databases 103:25
29:3,5,24 61:22	52:6,24 53:10,11	214:10 216:20,21	231:19
62:3,3 89:6,16	53:15 54:10,13	219:11,24 232:7,8	date 9:2 87:19
90:11 91:8,12	55:9 56:21 59:6	232:20,23 233:9	90:16 104:18
92:17 94:23	60:5,6,8 68:12	233:10,17 236:2	112:13 127:14
106:11 109:15,21	73:4,11 74:16,22	239:20,21 240:2	128:18 133:8,11
116:10 120:17	75:10 77:10 85:14	database 6:11	133:12,21,25
124:22 211:6	85:19 86:1,7,17	17:4 19:8,14,15,18	134:3 150:1,19
219:13 220:1	91:23 93:11,14,18	19:23 20:7,13,20	163:19 165:24
227:19	93:23 94:24,25	20:25 21:8,25	166:1 170:17
	98:10 99:22	22:5,8 24:9,20	192:17 209:19
	70.10 77.44		

# [date - determination]

247:11 250:8	<b>debra</b> 3:19 9:24	deidentified 99:22	depicted 217:12
251:3,9,19 252:3	223:17	112:11 180:13	217:23 218:3
252:13,25 253:20	debra.ogorman	delegates 89:24	<b>depo</b> 246:14
253:25	3:21	171:23,24	deposed 10:24
<b>dated</b> 6:15,23 7:1	deceased 191:4	<b>delete</b> 121:20,20	12:6
151:3 170:25	decedents 87:20	130:5,12 132:11	deposition 1:17
171:7 182:23	87:24 108:2 203:3	186:17	6:3,5 11:25 13:23
183:3 203:24	209:9	deletion 130:13	15:15,23 16:2,6,8
204:8	december 128:11	delivered 69:24	16:13,22 17:16,17
dates 26:9 62:10	132:9	218:10,13,15	35:18 100:16
108:8	<b>dechert</b> 3:18 9:25	<b>delivery</b> 247:9,11	139:4 146:12
day 3:13 9:19	dechert.com 3:21	dell 28:16,19	149:7 170:23
109:24,25 110:2	<b>decide</b> 45:9 115:21	29:15,17	174:14 179:10
112:13 114:6	decided 115:3	<b>delving</b> 197:25	182:20 198:8
129:21 132:21	197:2	denied 161:2	201:19 203:23
140:20 142:19,21	decision 22:1,3	dental 75:20,25	214:14 227:7
143:7 155:10	25:15 115:6	deny 160:25	246:12,22 248:20
158:14 163:14	167:17 210:11	department 7:4	250:8,11 251:1,3
164:13,16 216:13	244:22 245:8,11	45:21 46:1 48:24	252:1,3
242:21,21 249:7	decline 230:23	49:3,8,21 63:1	derived 127:6
251:16 252:22	declined 160:13	66:3,4,6,7 91:14	describe 95:17
253:22	declines 242:15	97:22 98:15	162:24
days 114:4 129:13	decreased 205:12	107:22 116:3,7	described 148:15
129:14 132:13	deed 251:14	142:5 145:5	244:16
184:13,20,25	252:20	159:16,24 160:7	describes 45:6
250:18	<b>deemed</b> 250:19	166:18,21 176:20	describing 239:24
dc 2:21 3:4 4:5	deems 190:5	176:24 196:11	description 6:2
dea 66:10 91:22	defendant 2:18	199:4 200:2,11,13	<b>design</b> 160:18
127:21 147:14	11:5	204:3,11,23	designed 209:12
149:4 151:13,14	defendants 3:22	212:23 228:21	240:2
167:7,15 169:1,1	9:25 223:19 246:5	237:3 240:12,23	designee 198:12
169:23 170:20	defense 175:8	241:2 250:22	<b>desire</b> 181:10
188:11	defined 68:2	departments	detail 116:1
deal 50:16 231:5	205:17	167:7	detect 158:5
dealing 36:20	definitely 44:3	depended 226:23	195:25
193:18 194:5	definition 76:23	depending 45:7	detective 166:17
dear 250:10	205:24 239:6,8	70:10 165:21	168:25 169:3,6
<b>death</b> 202:13	<b>degree</b> 31:15 32:6	168:19 170:6	determination
<b>deaths</b> 6:25 88:13	<b>dehner</b> 2:9 10:6,6	depends 47:16	168:5 191:20
191:1 201:21	14:5,11 157:2	114:2 168:10	200:19
202:2 226:24		200:15 236:15	

# [determine - distributor]

determine 42:9	132:25 141:8	discrepancy 235:7	152:11 163:1
79:13 88:13	155:5 165:21	<b>discuss</b> 13:25 37:2	170:7,11 174:4,7
115:11 151:21	171:20 173:5,22	97:1 172:5	178:22,23 189:12
154:6,23 158:9,13	173:25 177:16	discussed 51:8,11	190:9 194:21,23
168:8 175:5	180:20 190:5	51:14 60:23 61:6	195:5,6,11,12
178:19 190:4	208:15	74:1 83:8 85:9,21	213:7 214:9 234:7
196:17 200:18	<b>differs</b> 152:20	86:2 128:13	234:11
212:22 213:5,23	difficult 103:1	129:13 133:1	dispenser's 186:17
230:17 234:18	<b>direct</b> 69:19 113:9	137:6,11,14	dispensers 123:12
determined 105:9	180:22 191:21	138:17 145:4	125:10 130:7
107:10 108:4	directed 128:7	185:11 199:11	132:19 134:25
115:19 142:16,18	161:8	204:22 210:7	138:22 139:25
144:16 145:13	direction 76:4	discussing 61:21	141:20 143:1
153:3,8 155:23	directions 148:8	63:22 75:6 93:13	152:21 153:2,5,7
192:20 220:2	directly 45:19	136:1	153:10 163:8
determines 42:6	46:5 49:10 50:20	discussion 75:11	173:8,9 177:11
66:18 90:5 124:20	80:5,13 111:5	232:16	219:8 221:18
detta 4:16	113:10,12 114:7	discussions 210:9	234:22
develop 101:12	126:22 182:9	dispensary 129:16	dispenses 71:20
developed 110:17	183:13 198:5	dispensations	163:22,23
209:16	205:14 231:5	140:1,5,15	dispensing 71:18
development	<b>director</b> 7:4 11:18	dispense 83:22	82:11,11 123:8
219:4 244:5	11:22 18:9,13,17	84:4,5,12 102:8	127:20 131:20
devoted 62:16	19:9 21:9,12,13	154:20 233:20	140:7 158:4,8,12
diagnoses 193:16	32:25 33:3,9 34:5	dispensed 71:25	188:1 222:22
diagnosis 128:16	34:11 36:2,13	72:6,10,15,19,22	233:10 234:2,4
193:12	43:10,15,16,20	72:25 73:22 74:13	235:1,9,23 237:21
die 200:7	44:2 67:19 68:15	84:1 121:21	238:4,8,10
died 199:14,17,25	76:11 77:20,22,23	126:18,21 129:16	dissemination
200:3	81:6 92:11 94:3,8	129:17 153:12	159:17
differ 170:6,10	97:15,16 101:5,9	154:7,16 158:14	distributed 159:9
217:22	106:8 108:9	175:6 178:25	distributing 150:7
difference 164:5	110:19 147:20	181:14 189:20	distribution 210:1
differences 186:4	182:4,10 204:2,11	195:14 221:23	222:10
different 19:9	209:4 213:2,4	222:1 233:19	distributor 2:18
40:17,23 54:5,6	229:4,4	234:15 243:13,22	3:7 117:4 150:16
59:10 73:21 82:5	discover 47:24	245:16	150:17 151:9
82:9,16 86:13,17	discovered 49:9	dispenser 129:25	152:11 157:20
89:2 91:15,15	49:11	132:25 135:25	158:1,2,5 174:10
95:9 98:6 99:23	discoveries 60:17	138:5 142:16	186:21,23 187:4
116:4 125:22		143:23 150:8	187:14,15,21

#### [distributor - enclosed]

188:23	<b>doing</b> 39:2,18	200:21,24 201:5,6	educational
distributors 50:12	40:22 54:22 83:4	203:13 215:23	171:21
51:16,22 52:4,12	131:14,17 191:3	233:10 236:17	<b>effect</b> 128:13
52:14 109:6	211:10	<b>drugs</b> 23:9,18 24:2	185:9 232:13
118:25 147:3	<b>doj</b> 66:9 167:7	50:19 67:21,25	<b>effective</b> 6:9 139:6
149:20,23 152:20	<b>door</b> 211:10,10	82:7,7,12,21,22	139:11,23 149:15
157:22,25 160:6	<b>dosage</b> 129:10	83:21 84:3,11	150:20 243:5
162:5 163:5	241:24 242:25	86:18 91:22 95:25	eight 128:12
165:14 182:14	doses 129:12	96:1,7,12 107:10	196:16
208:20 232:8,22	<b>dr</b> 6:24 180:10,18	107:12,13,15	<b>eighth</b> 202:16
235:21	181:23 192:1	131:9,10,21	either 36:18 45:4,7
district 1:2	201:20 202:1	149:20 211:3	45:9 52:8 53:6
diversion 138:6,9	203:1,16,20	222:1,10 225:2,7	55:23 68:14 128:3
138:13,14,15	205:11 224:14,14	227:3 233:1	129:1 131:7 151:8
195:22 229:2,10	224:15 226:18	<b>duly</b> 10:23 248:7	228:20 229:3
234:18 235:10	<b>draft</b> 147:22	248:10	239:10 243:21
241:5,7,12 244:1	224:13	<b>duties</b> 18:25 19:1	249:2
division 1:3	drafted 147:24	20:21 92:22	electronically
<b>doctor</b> 57:10,14,23	<b>drag</b> 113:22	dynamic 7:2	218:10
58:7,9,16 67:7	dramatically 25:2	203:25 204:9	eleventh 2:15
69:9,23 91:19,21	driver's 170:17	e	eliminate 194:25
92:3 95:12,16,17	192:25	e 2:5 37:14,14	ellis 4:8 10:14
95:20 96:3 134:18	<b>drop</b> 113:22	111:13	email 45:5 56:16
138:18 192:9	<b>droz</b> 6:7 100:19,25	<b>e.g.</b> 181:7	68:14 69:24
193:22 199:24	101:7	earlier 59:4 62:19	160:23 218:13
204:20 205:11,17	<b>drug</b> 3:8 6:8 10:2	77:14 84:24	250:17
205:23 241:8,20	35:16,20 40:10	100:13 105:2,3	<b>emch</b> 3:9 5:10
242:15	46:12,24 50:4	123:4 151:22	10:1,1 119:8
<b>doctors</b> 199:12,21	68:19 71:15 73:23	183:25 185:11	227:23 228:7
225:10	74:14 79:8 91:22	202:5 210:17	245:22
document 1:10	95:22 101:21,25	211:2,9 213:18	emergency 244:11
6:10,15 7:1 101:2	107:16 122:21,21	219:16 227:6	244:14
139:15 146:13,19	126:7,10,11,12	231:7	employed 11:10
147:22,24 170:24	127:9 128:17	early 79:23 207:14	employees 61:15
171:6,11,13,14,15	138:10 139:5,11	easier 140:20	61:17,22 92:17,24
171:21 172:1,4	140:1 147:15	east 1:21 3:9	employer 18:21
174:23 202:3,8	149:25 150:1	eastern 1:3	en 200:5
203:9,24 204:8,14	155:3 161:14,18	editing 180:7	enabled 222:17
204:17	175:9 177:7	edits 224:16,20	enacted 101:11
documents 15:3	178:15 192:4	education 31:19	enclosed 250:11
	195:14 196:12,13		

[ended - existed] Page 14

<b>ended</b> 26:23 77:12	103:7 104:25	evaluate 192:6	examples 67:17
ends 216:4 217:13	105:5 150:4 166:4	193:6 219:23	175:22
endusers 135:17	166:6 167:6	evaluation 193:9	<b>excel</b> 68:13
enforcement	175:21 187:11	195:16	exception 128:15
44:24 45:18,20,22	230:20	event 45:1 249:3	156:12 213:20
46:24 48:22 63:14	<b>entitled</b> 6:11,16,19	events 94:4	exceptions 184:14
64:17 65:2,14	6:22,25 7:2,6	eventually 37:8	213:20
70:2 72:2,5,8	146:14,20 147:5	222:22	executed 252:10
94:18 102:20,22	170:25 171:8	everybody 66:6	execution 251:14
121:22 153:16,22	179:11,18 182:21	everybody's 45:8	252:19
160:12 161:8	183:2 201:20	evidence 108:3	<b>executive</b> 21:12,13
168:11 170:8	202:1,18 203:25	evolution 17:6	76:11 81:5 101:5
174:5 175:18	204:8 214:15,25	105:13,19	213:4
176:13,16,18	218:7	evolved 109:1	<b>exhibit</b> 5:14 6:3,5
179:6 191:18,20	<b>entity</b> 156:19	exact 104:12,18	6:6,8,10,13,15,18
196:2 199:6	159:1 160:12	126:7,10 127:14	6:19,22,24 7:1,5
236:25 237:25	167:3,19 218:2	130:1 217:17	16:6,12,14,17,19
238:18 240:25	entry 193:24	<b>exactly</b> 91:5 150:5	17:11,16,22,22
<b>engage</b> 7:6 214:16	194:25 218:8	169:9 236:15	18:1,3 100:16,23
214:25	enumerate 66:21	exam 191:4	109:9 139:4,10
enhanced 192:4	equipment 50:15	examination 5:7	146:12,19,24
enhancement	equivalent 86:25	10:22,25 223:14	147:5,23 148:6,22
111:2	110:21 196:14	227:22	149:7,12 165:10
<b>ensure</b> 153:23	equivalents 73:15	examiner 65:6	170:23 171:6,22
entail 161:6	86:14	201:16	174:2,14,19
<b>enter</b> 47:2 165:8	eric 43:17	examiners 190:14	177:22 179:10,17
165:20	erin 4:12	example 21:19	179:17 180:2,9,25
<b>entered</b> 189:18,22	errata 250:13,18	59:4 60:10,21	180:25 182:18,20
192:18 231:13	252:7,10,18 253:1	67:22 69:22 70:2	183:1,8,22 184:4
252:9	error 194:25	70:17 71:13 75:3	191:25 201:19,25
entering 164:15	<b>errors</b> 193:25	92:2 94:7 103:6	202:8 203:23
165:3 189:23	especially 83:20	109:14 114:24	204:7 207:2
enters 70:24 72:11	115:15	116:14 121:23,25	214:14,24,24
<b>entire</b> 50:15 76:22	<b>esq</b> 2:4,4,9,14,19	123:15 124:17,20	215:20 216:1
193:19 213:3	2:20 3:3,3,9,13,19	134:18 148:5	217:13,23 223:20
251:5 252:5	3:23 4:3,8,12	152:24 159:15,23	225:17
<b>entirely</b> 25:10,11	essentially 233:9	164:13 166:11	<b>exhibits</b> 5:5,15 6:1
25:13 86:16 106:9	established 101:18	167:7 169:14,22	exist 136:1,9
212:24	137:15 206:1	199:3 209:4 211:1	231:19
<b>entities</b> 64:19,24	et 1:11,12 82:22	221:3 222:6 237:5	existed 30:21
66:15,21,23 90:8	123:1		
		rol Colutions	

[exists - frequently] Page 15

<b>exists</b> 135:14	<b>fall</b> 106:14 222:20	finalized 200:2	<b>folks</b> 62:2
136:11	familiar 35:12	<b>find</b> 36:20 89:1,3	<b>follow</b> 142:11
expanding 203:17	139:14 165:11	141:24 155:18	followed 37:4
203:21	174:22 202:15	169:20 215:13	153:24 154:3
<b>expect</b> 81:12,15,18	213:11	250:11	following 192:10
expectation	far 26:10 123:21	finding 116:5	216:10
216:23	135:13,24 210:8	findings 42:13	follows 10:24
expectations	226:22 232:20	202:8,18 225:21	<b>force</b> 212:7
79:14 181:18	241:24 243:11	fine 142:13	forces 212:11,14
expected 77:3,4	245:19	<b>finish</b> 12:18 27:19	foregoing 248:16
expecting 79:1	<b>farrell</b> 2:14 9:20	81:18	248:21 251:13
experience 182:6	9:20 14:24 78:1,2	<b>firewall</b> 28:14,18	252:18
234:21 239:14	161:4 197:23	<b>firm</b> 11:4	<b>forgot</b> 106:1
expiration 251:19	198:4 206:19	<b>first</b> 10:23 15:22	<b>form</b> 43:8 163:24
252:25 253:25	fashion 181:16	102:22 103:2	163:25 213:9
expires 249:17	<b>fast</b> 130:14	108:21 122:19	<b>format</b> 147:9
explained 224:17	<b>fatal</b> 203:10	141:10 155:17,22	148:14 163:8,9,11
explanation 144:3	<b>federal</b> 91:2 92:4	180:21,25 192:13	formatted 148:10
<b>extent</b> 60:25 83:11	97:6 212:18	207:15,17,18	149:3
144:23 157:21	feedback 207:24	216:8 244:4,11	<b>former</b> 101:5
222:21 230:16	fees 97:13 212:19	248:10	<b>forms</b> 160:19
234:9 239:3	<b>felt</b> 206:14	firsthand 181:22	<b>forth</b> 78:5 93:10
f	<b>fewer</b> 49:15	182:3 224:2,7	148:22 150:12
<b>f</b> 2:19 3:12	<b>field</b> 68:23 127:23	225:8,14	153:20
fact 117:14 118:16	<b>fields</b> 163:11	<b>fit</b> 88:10 115:10,12	
158:21 179:3	164:1	115:16	fostered 181:18
199:19	<b>fifth</b> 238:1	<b>five</b> 49:22 52:17	<b>found</b> 40:12 42:12
<b>factor</b> 66:19	<b>figure</b> 137:3	62:11 135:6,8,14	<b>four</b> 20:14 44:6,8
<b>factors</b> 210:22,23	<b>file</b> 147:9 148:10	135:16,17 139:20	93:21 228:17
220:3	148:13,16,20	190:11 205:19	fraudulent 181:9
fail 141:20	149:2 163:7,9,10	211:25 228:17	225:6,12
<b>failed</b> 213:24	165:9 202:23	242:21	frederick 3:17
217:4	226:1,4,9	<b>flag</b> 69:15 189:10	free 251:14 252:20
failing 155:24	files 211:15	189:17 192:7	frequency 151:19
fails 142:17	fill 68:22 132:8,20	193:7 194:6	151:21
155:15	<b>filled</b> 114:17 121:5	219:24,25	frequent 140:18
fair 12:20 35:24	130:1,4 131:4	floating 100:8	189:3
138:3 155:11	133:11 164:8,12	floor 2:5,10 4:13	frequently 50:16
<b>fairly</b> 166:25	216:11 229:22	florida 183:15	84:9 130:7 140:8
201:1	<b>final</b> 77:11 148:2	focus 181:5 222:3	140:16 144:6
		222:8	146:5 153:10

# [frequently - happen]

189:6 237:22	<b>gender</b> 134:1,3	67:2 68:22 69:18	grant 4:13 90:25
<b>front</b> 189:7 208:6	<b>general</b> 2:3 10:9	70:6,7 103:3	92:4 94:22 95:5
233:13	97:13 187:22	112:24 123:22	95:10 96:16
<b>full</b> 12:23 164:25	228:23 231:4	132:10 157:4	grantee 94:13
198:7	general's 10:4	174:5 186:23	granters 91:24
<b>function</b> 195:17	65:11	198:9 215:16	grants 54:5 90:20
functional 7:2	generally 49:2	226:22 238:3	90:23 91:1,7,12
204:1,9	137:16 234:24	goes 34:8 60:16	96:20,24 97:6
functionality 31:7	<b>generate</b> 47:9 69:6	123:25 136:2	212:17,18
functions 31:7	72:14 73:2 74:16	143:5 175:12,20	<b>graph</b> 115:16,17
<b>funded</b> 91:1 97:3	generated 63:2	198:5 199:11	graphical 113:21
funding 60:24	67:10,12,14 69:20	<b>going</b> 16:12 17:21	greater 216:12
91:11 97:5 212:17	105:21 110:10,12	53:5 73:4 78:7	greene 2:14
<b>furnish</b> 118:19	generates 70:15	100:22 112:16	griffin 43:17 80:1
154:17	<b>getting</b> 62:4 64:25	117:1 130:11	griffin's 45:15
<b>further</b> 80:17,19	92:7 233:16	139:9 142:12	<b>group</b> 115:23
136:9 140:5 236:4	235:24	156:24 161:5	116:1 227:15
246:6 248:19	<b>gilson</b> 6:25 201:13	171:5 179:16	<b>groups</b> 94:17 98:6
249:1	201:20 202:1	183:1 189:16	100:1,5
<b>future</b> 209:21	203:1,17,20	197:23,24 198:9	grow 110:25
	226:18	204:7 206:17	grown 83:11,13
g	give 12:10,23 13:3	208:3 213:22	guess 59:22 77:5
g 35:6	18:6 67:17 75:3	233:23 234:13	guessing 246:15
<b>gabapentin</b> 107:16	94:6 129:11,13	235:7 246:16	guide 75:11
107:19,23 108:1,7	132:25 163:19	<b>good</b> 11:2 24:13	guidelines 124:23
165:3	200:18 229:21	115:17 208:2	242:5,7 244:6,15
gain 104:17	238:13 247:1,10	223:16 231:1	244:16,19,19
garner 1:18 5:7	given 83:23 122:8	233:23	guiding 66:19
9:6 10:21,25 11:2	175:5 187:23	google 69:4	h
11:9,11 16:15,17	188:5 200:3	<b>gotten</b> 207:23	
55:7 112:24	202:17 227:12	government 36:25	<b>h</b> 3:13,14 35:6
157:12 207:1	229:8 230:18	91:3 97:6 243:18	half 15:25
215:6 223:14,16	248:13,17	governor 206:1	hand 17:21 163:20
227:22 246:6	gives 208:2,4	governor's 65:19	214:23 235:3
248:9 250:8 251:4	233:23	65:22,25 206:1,9	249:6
251:9 252:4,13	giving 15:23	212:6	handful 84:18
253:20	glance 208:1	graduate 31:19	handled 109:17
gathered 108:3	global 236:19	graduation 32:12	110:2
gatherings 33:15	glynn 2:20 9:12,12	grams 126:14,22	happen 40:7
33:17	go 13:16 32:3	242:25	112:12 132:4
<b>gcoat</b> 206:4	43:14 56:25 57:7	Z72.23	155:21 227:18
	+3.14 30.23 37.7		237:22
	I .	I .	1

[happened - ids] Page 17

1 27 11	1 . 14 1 101 7	1. 1.61.15	210 2 212 25
happened 37:11	heightened 181:5	honor 161:15	ideas 210:2 212:25
151:3 153:19	help 75:10,11	hooked 177:13	identification
206:13	81:17 93:5	hope 242:11	16:10 17:19
happening 132:16	helpful 171:16	hospital 102:3,3,6	100:20 120:25
222:23	helps 93:11 154:23	125:13,14,15,17	122:14 139:7
happens 46:15,21	hereinafter 10:23	125:21 243:13,14	146:17 149:10,25
58:17 121:12	hereunto 249:5	243:21,22	149:25 151:6
232:4	herman 3:22	hospitals 125:12	171:3 174:17
<b>hard</b> 130:14	heroin 202:19,22	243:11 244:2	179:14 182:24
234:10	<b>hide</b> 197:3	<b>hosted</b> 19:15 29:5	201:23 204:5
<b>hardware</b> 28:3,4,7	<b>high</b> 2:10 203:10	29:7 30:7,8,9 38:5	210:19 214:21
28:7,11,17 29:4,10	<b>highly</b> 181:11	108:16	241:11
29:12,17 30:12	hire 61:1 63:19	hosting 29:9	identified 79:10
<b>hbc</b> 4:11	hired 61:8,11,24	hour 13:16 112:17	82:18 112:9 136:2
head 12:12 66:13	116:9	156:25 219:6,7	136:6,14 179:23
85:23 168:13	<b>hiring</b> 61:3 93:18	hours 15:10 47:18	180:3
170:13	historical 96:2	114:8 140:6,16	identifier 192:14
heading 183:10	historically 36:15	236:20	192:24 193:3
health 2:3 3:2 9:15	235:20	house 6:7 26:21	220:14
9:17 23:19,22	histories 87:20	100:12,17,24	identifiers 192:21
24:8 91:6 97:22	history 78:22 79:2	103:9 119:2,5	identifies 17:3
98:1 99:17 107:23	79:5 87:24 124:1	185:5,10 186:7,8	57:10,11 72:12
116:21 119:19	124:25 134:7,22	192:1	103:6 134:22
135:10 196:2,14	144:24 145:2	houses 149:4	156:9 177:20
200:3 218:20	169:15,20 170:1	<b>http</b> 148:6	<b>identify</b> 9:8 36:4
240:23	175:3,7 193:14	hubbard 3:24	54:1 57:14,22
health's 218:7	209:25 213:15	<b>huh</b> 45:4 50:1 67:4	67:6,24 78:23
healthcare 89:22	216:14 227:3	70:20 81:24 85:4	86:8,21 94:24
90:11 102:21	238:11	109:11 139:19	95:10 114:23
119:20,23 120:1	hit 129:3	181:2	126:14 134:18
120:10 153:11	hoc 56:10 57:19	human 2:3 69:18	136:7 138:13
154:1 177:20	67:14,18 71:10,12	89:4	145:11 152:8
192:8 193:14	84:13 87:2,7,10	hundred 41:16	194:6 221:5,7,15
207:22 209:1	236:7	49:16	221:18,20,22,25
hear 80:2 198:2	hold 18:11 20:9	huntington 2:15	240:3 241:15
heard 23:3,10,19	121:10 229:19	i	identifying 70:11
182:1 202:13	holds 60:5	_	83:16 92:2 168:19
213:10	home 50:14	i.e. 235:8	170:16
hearing 99:21	honest 12:24	idea 88:11,16	identity 201:10
107:21,24	honestly 53:2	100:8 188:12	ids 69:23
107.21,21	215:24	231:4 233:23	143 07.23
	∠1 <i>J</i> .∠⊤	239:8	
	Varitant I ac		

[il - instances] Page 18

	110 0 11	220 4 222 2	150 10 10 150 0
il 3:24	110:9,11	230:4 233:2	172:10,19 173:9
illicit 227:3	increased 25:2,8	242:12	180:14 186:22,24
imagine 58:19	181:4	individual's	187:5,25 188:3,10
immediately 18:16	increasing 27:9	169:20 172:19	189:13,24 190:2,5
impactful 56:25	227:13	individualized	191:1,6 193:3,8,12
57:6	indefinitely	218:9	194:7,17 195:8
impair 13:2	135:11	individuals 54:1	197:13 199:18
implement 22:8	independent	61:19 86:8,21	200:9,14,18 203:2
implemented	164:22,22	95:11 104:24	208:5 209:17,21
30:13 105:23	index 5:1,5 6:1 8:1	144:13 158:20	209:23,25 210:2
implementing	indiana 4:2 10:18	187:18 201:4,10	210:14,25 211:12
27:11	indicate 57:15	203:6 210:20	211:23 213:25
important 153:13	58:2,13,22 67:7	229:6	214:5 220:2,5,25
153:19	68:18 82:10,20	influence 13:1	222:18 226:21
impose 13:9	142:25 209:15	179:4	229:20 230:5,17
improved 63:7	240:17 241:7	<b>info</b> 124:12	232:3 233:2
inappropriately	indicated 231:6	<b>inform</b> 53:21	234:17 235:22,25
144:14,17	232:6 233:16	209:18	236:2,6 237:10,14
<b>inbox</b> 218:15	241:4	information 18:17	237:19,22 238:4
incentives 7:6	indicating 168:13	18:18,24 19:4,12	238:13,17 240:7
214:16,25	250:13	19:19,24 20:2,18	240:16
inception 110:13	indication 57:11	21:11 22:24 23:2	initial 75:9,23
<b>include</b> 34:6 65:5	95:21,21 115:17	31:23 47:3,24	initially 110:23
67:6 70:12 154:14	208:3	62:22 70:11,22	141:23
241:21	indications 221:14	78:24 102:25	initiated 144:18
<b>included</b> 102:4,6	242:10	108:5,7 110:21	initiates 178:18
116:2 224:3	indicative 83:8	111:22 112:10,12	initiative 181:7
250:13	indicator 235:9	117:2,16 119:21	<b>input</b> 24:15 25:7
includes 65:2	indirectly 80:6	121:8 123:2,6	96:20,23 206:14
145:20 175:24	individual 7:7	124:9,17 125:24	232:24
176:2	17:23 18:5 34:21	126:3,7 128:3,18	inputting 189:12
including 17:4	47:3 65:15 70:9	129:1 133:16	<b>insert</b> 121:19
47:4 175:18 181:5	90:1,10 93:15	134:24 135:6	<b>insight</b> 207:12
incorporate	106:21 117:10,13	137:5,10 138:5	216:5 229:1
207:19	121:1 144:16	153:9,25 154:6	<b>inspector</b> 42:23,25
incorporated	145:11 155:10	156:21 158:4,9,13	43:2 44:17
207:17 252:12	166:14,15 167:24	159:12,14 160:8	installed 28:4
incorrectly 78:10	168:6,7,9,15,19,22	160:14,19 162:9	instance 39:20
increase 22:16	170:1 191:4 199:8	163:21 164:11	40:4 113:13 211:8
24:22,25 25:18	205:1,18 208:23	165:9 168:6,12,18	instances 143:22
26:7,13 93:20	214:17 215:1	170:16,19,21	
		rol Colutions	

#### [instantaneous - klauss]

instantaneous	introduce 228:5	invoice 122:23	jonesday.com
219:11	introduction	involved 45:3	3:16
instituted 108:21	180:23 207:6	46:17 48:14 80:7	joseph 3:3 9:16
108:24 128:10	224:3	80:17 142:5	jr 2:14 9:20
institution 128:14	introductory	144:21 180:8	judge 1:9
institutions 181:11	223:24 224:11	212:7,11,13	judgment 190:4
instruct 13:12	investigate 46:1	238:21 241:12	245:14
instruction 247:2	investigated 44:11	244:4,13,14	july 109:22 249:17
247:10	45:17 49:5 143:23	involvement	jumped 78:5
instructions 6:11	143:25 144:11	226:17 231:21	jurisdiction
146:14,20 147:2	199:8 203:4	involving 184:16	106:15
insurance 99:10	investigating 45:1	irb 180:12	justice 66:4,6,7
insurers 98:22	47:4 70:9 226:25	ish 120:7	91:3 94:15
99:1,5,8 227:7,9,9	238:2	issue 36:19 81:16	k
227:13 228:21	investigation 39:2	114:21 222:13,15	k 3:12
230:4	39:14,19,21,25	issued 150:2	kasich 206:1
integrating 111:5	40:5,6,14 42:8,10	<b>issues</b> 81:17	keep 25:4,6 37:20
intended 93:24	42:20 43:1 44:20	220:17	37:25 38:5 53:10
102:19 138:11	46:12 49:12 53:7	issuing 170:21	117:17 132:18,18
195:16	70:4 85:15 103:2	184:12	135:3,7,10,16
interaction 211:4	144:22 196:3	items 209:15	186:2 206:17
interagency 7:3	198:23 237:20	232:21	keeping 235:1
204:1,9	investigations	j	keeps 231:25
interested 131:8	39:11,12,14 42:12	<b>j</b> 3:3	kelly 3:8 10:1
249:3	42:14 43:18 47:21	jackson 3:8 10:1	kept 135:18,20,22
<b>interface</b> 34:22,25	49:18 51:4,13,16	jacksonkelly.com	211:22
35:8 47:2 69:1	51:21 52:1,3,12,14	3:11	ketchum 2:14
165:16	52:22 53:25 62:20	james 2:4 10:8	key 56:24 57:5
internal 45:24	65:17 84:21 85:1	250:5	91:19 179:1 180:4
98:4 237:2	85:8,20,25 144:4	james.wakley 2:7	keyes 3:3 9:14,14
internally 221:13	144:13 238:20	janssen 4:7 10:14	keying 163:20
interplay 147:17	investigative	jbushur 3:6	kick 156:7
interrupt 65:16	56:23 57:13,16	joe 4:16	killed 245:4,6
86:2 167:11	102:19	john 3:14	kind 26:10 38:6
interstate 105:25	investigator 48:10	<b>johnson</b> 4:7,7	129:3 170:18
106:3 110:8	48:18 103:3	10:14,15	171:20 186:3
119:14 120:5	144:20	join 104:4	200:4 207:10
interventions	investigators	joins 168:25	208:4 235:13,19
95:13 211:11	40:20 167:10	joint 98:10 181:7	236:6,25
interworkings	168:16 198:22	jones 3:13 9:19	klauss 1:23 248:6
241:2	199:2 238:20	<b>J</b>	249:14

[knew - limit] Page 20

knew 80:14	185:24 188:8	239:18	lee 3:9
know 12:2 13:6	193:15,15 194:8	latest 111:2	left 131:5 212:19
22:6 23:5,13,22	197:11,12,20	211:25	legal 76:23 112:11
26:23 33:14 34:7	199:17 200:12	law 11:4 25:2 40:8	203:11 222:10
34:14 35:4 40:19	201:13 202:5,11	40:10 45:18,19,22	250:1 253:1
40:20 43:12,22,23	203:1 212:15	46:10,23 48:22	legalities 197:12
44:9,14,22,23 45:7	213:9 215:11	50:4 63:13 64:17	legally 172:16
45:8 46:23 47:11	217:9 220:15	65:2,13 66:17,20	245:14
48:20 49:14,15,17	221:9,14 222:25	70:1 72:2,5,8 90:4	legislation 103:6,8
50:15,16 51:25	226:15,20 227:1	90:9 94:17 101:11	103:13 105:2
53:24 54:5 56:24	228:18,22 229:24	102:20,22 109:6	119:3
57:6 58:17 64:23	230:2,22 231:2,24	118:17 121:22	legislature 55:22
66:8 69:5 76:6,22	232:16 233:7,18	135:2 137:15,16	76:5 101:20
76:22 79:3 82:6,8	236:3,17 238:8,11	153:16,21,24	228:19
82:11 83:12 84:4	239:4,7,20 240:13	154:2,18 160:10	legitimate 245:16
91:7,19 92:3 93:2	241:1 243:18	160:12 161:7	<b>length</b> 124:16
93:4 95:21 96:2	244:3,9	168:11 171:19	<b>letter</b> 168:13
97:1,10 98:3,11	knowing 195:6	174:4 175:18	250:19
101:17 103:18	235:5 238:14	176:13,15,17	level 92:1 116:8
104:9,12,13	knowledge 24:10	179:6,8 191:8,17	183:12 190:18
109:20 113:18,21	162:10 181:22	191:20 195:23	196:13 228:25
114:6,8 115:5,14	182:3 224:2,7	196:1,1 199:6	229:9
115:24 117:16	225:1,5,8,10,14	236:24 237:25	levels 235:1
120:14,16 121:13	227:4 244:2	238:17 240:24	license 39:16
121:14 122:20	known 194:22	lawful 10:21	150:1,18 170:18
125:20 126:21	knows 131:20	laws 105:9,11	170:20 193:1
131:6,8,10,21	132:1	lawsuits 223:19	licensed 22:22
132:14,16 137:18	1	lawyer 160:8	licensee 50:5
140:15 141:15,24	1 1:23 3:9 37:14,15	lawyers 14:12,15	licensees 50:2,3,7
142:4,19,21,23	248:6 249:14	198:7	50:10,17 51:4
143:10 144:2,15	<b>l.p.</b> 1:12 3:17	<b>layout</b> 113:21	217:25
151:1 152:19	label 7:8 129:22	<b>lead</b> 44:20	licensing 143:18
154:14 155:2,3,4,6	214:19	learning 86:18	196:3 198:20,24
155:21 159:19,20	labor 6:23 182:22	87:14,18 88:12,16	212:19 217:6,8,15
159:21 160:20,23	183:3	88:19,20,25 89:7	217:22,24
161:17,24 163:20	lack 95:11,15	89:10,13 90:13	licensure 97:12
163:25 165:1,12	240:5 245:4	113:14 114:3	life 30:20
165:13 166:23	languages 113:23	leaves 131:13	likelihood 88:14
168:20 171:19	large 141:22 155:5	132:1	likewise 48:2
178:23 180:18	late 20:11 77:14	<b>led</b> 101:14	limit 167:2,14
182:8 185:3,9,23	79:23 142:23		234:1,4,10
182:8 185:3,9,23		101.14	234:1,4,10

# [limitation - march]

	T	T	I
limitation 189:4	llp 2:19 3:2,18,23	134:14 230:3,24	majority 106:18
limitations 161:5	4:3,8,12 9:25	236:2,5 238:9	<b>making</b> 143:23
242:7,21	local 38:5	241:6	189:24 224:20
<b>limited</b> 104:21	locate 148:9	looking 47:17	243:19
173:17 211:5	located 30:2,4	53:24 82:6 86:17	manage 33:4
233:20	<b>log</b> 47:1 68:7,9	114:3 153:17	managed 98:25
limits 75:7,22	70:7,13,21 191:15	154:9 155:9,9,11	176:10 228:12
118:17 154:16	login 70:22	183:23 209:24,25	management
line 32:5 133:24	logs 71:6 72:11	210:5 212:1	33:10,24 68:10
175:8 178:23	214:11	227:15 236:16,16	92:12,16,22
208:4,4,7,7,9,9	long 11:22 15:8	238:8	manager 176:9
250:13 252:7	20:9,12 47:10,13	looks 163:25	managers 176:4
253:3	57:21 58:1,15,18	<b>lost</b> 78:3,5 213:6	managing 33:5
<b>liquid</b> 126:19	58:21 59:17 60:2	<b>lot</b> 27:2 34:7 53:16	34:10
list 44:23 46:8	63:5,14 82:25	116:1 130:22	mandate 105:1
50:15 54:14 72:22	92:4 113:25	165:5 181:23	mandated 55:22
133:1 175:20	114:12,13 120:4	195:19 206:12	187:9
177:20 189:25	122:24 123:1,21	208:2 210:2	mandator 216:9
193:19 200:2	123:23 124:24	222:18 235:3	mandatory 6:16
217:3,4 218:21	129:19 130:16	237:7	123:1,3 171:1,8
<b>listed</b> 74:6 150:4	132:18 134:24	lots 239:10,11	manner 57:19
195:1 215:7 252:7	135:1 138:25	<b>louis</b> 104:3	60:8 136:2 152:23
252:17	141:12 146:8	lunch 157:3	201:12 230:25
<b>listing</b> 73:20 252:7	162:12 185:3,9	m	manual 6:18
lists 218:21	196:21 236:13	m 2:9 4:4	163:18 174:15,20
literally 68:6	242:2,3 246:16	machine 86:17	207:3
litigation 1:7 9:5	longer 121:21	87:14,18 88:11,16	manually 143:5
11:6 14:16,19	135:15,19,20,22	88:19,20,24 89:7,9	163:14 164:15
250:6 251:3 252:3	195:17 196:23	89:13 90:13	165:8
little 16:3 32:24	228:15	113:14 114:3	manufacturer
47:19 75:4 87:17	look 16:14 82:16	madam 250:10	64:9 150:6 157:15
103:5 105:12	143:5 144:20	main 4:9 34:23	157:17 188:25
125:23 161:22	148:5 154:14		manufacturers
163:23 164:4	163:3 165:18	35:1,11 maintain 124:17	50:17,22,22
166:10 170:5	167:20,23 200:4,5	124:24	149:19,23 160:6
173:15 190:13	210:21 221:13	maintained 28:5	173:12 208:17
221:4	223:20 225:16	38:13 54:10	maps 73:14,25
live 87:25 88:13	236:19 238:3	maintenance	74:9
<b>living</b> 87:21	240:2 246:16	124:13	march 6:23
<b>llc</b> 4:2 10:18	<b>looked</b> 71:16	major 73:23	139:24 140:24
	78:22,23 79:4	<b>шај</b> и /3.23	182:23 183:3

# [marcus - migrate]

marcus 4:12,15	mbrowne 2:22	mechanism	member 45:14
marijuana 222:14	mcconnell 3:14	117:18,22 121:15	64:11,13,14 206:6
222:16	mckesson 2:18	121:17	206:9
mark 16:12 183:1	9:11,13 11:5 23:3	medicaid 7:4	memorandum
201:25 204:7	23:5 24:3,7	97:21 98:7,14,15	180:15
marked 6:2 16:9	116:14 117:6	98:18,21,23 99:4,9	mental 91:6 97:22
17:18,22 100:19	mcnamee 77:25	99:11 175:24	98:1 99:17 107:22
100:23 139:6,10	80:1 96:19	176:10 204:3,11	196:14
146:16 149:9	<b>mdl</b> 1:6,8 2:13	204:23 205:1,6	<b>mention</b> 182:13
171:2 174:16	9:21	209:5 227:9 228:3	mentioned 18:8
179:13,17 182:23	mean 21:2 24:5,11	228:21 229:15,23	24:21 26:3 29:24
201:22 204:4	25:14 27:13 28:2	230:10	38:8 49:23 53:10
214:20,23	29:14 31:1 35:23	medical 50:14	54:9 59:3 73:6
market 6:23	36:24 38:2,24	65:5 75:19,25	74:20 84:19 87:14
182:22 183:3	42:9,10 43:5	128:4 129:1 134:7	92:8 94:2 97:4,14
marketing 36:18	46:21 48:21 55:20	185:24 190:14	100:12 104:6
36:23 37:5,10	56:13 57:7 59:20	191:4 201:16	111:10 113:3
181:9 224:7 225:2	59:21,22 60:4,5,14	222:14,16 224:23	114:22 118:8
225:6,12	60:19 63:10,24	229:4 230:6	119:12,16 122:12
marketplace	64:4 74:25 75:18	245:16	123:4 130:5 138:4
207:16	79:6 80:15,16	medicare 209:6	152:24 154:22
marking 171:6	81:25 92:21 98:24	228:3 229:14	162:11 177:19
mart 3:12	102:21 131:7	230:10	183:25 198:19
massachusetts	132:14 136:5	medication 13:2	210:17 211:9
183:15	145:7 148:12	87:6 102:3 126:17	212:6 213:12,18
masse 200:5	153:22 160:18	medications 50:23	241:7
massive 181:14	162:2 163:2 173:4	medicine 179:21	met 11:2 14:24
master's 31:22,25	173:24 178:16	240:22	76:1 98:7 180:19
88:18	180:6,6 197:14,20	meet 15:8 98:8	meth 222:8,11
mat 9:22	208:10 226:5,12	99:16 100:1	<b>method</b> 148:6,6
matter 59:1,18	235:24 239:20	155:24	methods 163:5
60:6 63:22 83:3	241:20 245:5	meeting 15:2	metrics 218:22,24
124:13 172:18	meaningful 7:7	34:16 36:11 95:5	219:2
198:9,10	214:17 215:1	97:1 116:2	mic 223:7
matthew 3:23	means 226:8,9	meetings 13:24	michigan 183:15
matthew.brewer	meant 189:22	33:13,14,17,21,25	microsoft 36:7,8
3:25	measurement	34:13 35:25 76:8	36:12,17 37:6,9
maureen 2:19	74:13 91:20	80:22 93:9 94:13	midwest 250:17
9:10 11:3	measurements	97:17,19,21 98:3,4	253:1
maximum 62:15	73:22	98:5,5,6 100:4,7	migrate 30:18
242:22		180:20	111:19

[migrating - new] Page 23

migrating 132:5	61:5,12,21 78:25	moved 106:19	208:14,18,20,24
mill 239:4	85:2 86:18 87:15	movement 98:20	209:5,9,11 219:22
milligram 73:15	87:18 89:16 110:6	98:23	nascsa 94:10
86:14,25 110:20	239:25 240:1,9,18	moving 111:4	national 1:6 9:4
milliliters 126:20	monitor 40:9 41:1	165:9	94:10,20 126:12
mills 181:16	41:7,12,25 47:22	multiple 52:1	250:6 251:3 252:3
mind 36:11 39:20	49:24 59:6 99:23	134:11 157:22,24	nature 36:10,16
43:24 44:8 52:4	102:25 123:14,18	163:5 181:4 200:6	173:16 198:16
52:13 54:17,18	124:4 141:16	209:17 211:3	nazarene 32:7
61:11 117:17	143:15,19 145:1	multistate 104:15	ndc 126:9 127:6
mine 239:19	145:17 201:4	104:20 105:6	157:16,24
mines 239:21	monitoring 6:9	120:18	nearly 109:15
<b>minute</b> 16:14	35:10,16,20 40:13	<b>mute</b> 133:23	necessarily 81:13
27:18 54:25 59:2	44:18 45:2 48:16	mutual 230:6	95:20 133:12
89:20 114:20	49:13 52:6 53:7	myriad 175:16	148:1 151:12
118:6 130:3 170:4	101:23 122:3	n	157:23 231:18
216:18	135:10 139:5,11	n 4:8 35:6	necessary 68:12
minutes 58:20	153:15 183:18	<b>n.d.</b> 1:13	92:20 224:17
59:1 92:6 114:8	195:22 203:13	<b>n.w.</b> 3:4	need 13:16 38:25
236:18	233:11	naloxone 210:1	45:7 46:7 92:21
misprescribing	monitors 47:23	name 9:5 11:3,7,9	112:17 160:20
229:2	101:24 156:6	35:5 66:21 70:8	161:10 191:10
missed 217:9	month 15:25,25	70:24 127:18	198:2 222:24
<b>mission</b> 88:8,10	69:19 141:11,13	165:24 170:17	235:2
missouri 103:24	142:22,23 146:7	176:19 188:15,18	needed 81:17
104:1,2	153:4,6 155:4,6	188:21,23 189:1	233:17
misunderstood	156:2,5 205:20	189:18,22 192:17	needs 220:4
224:18	<b>monthly</b> 56:17,18	194:10,11,14	negate 187:2
misuse 82:10	67:12 69:9,16	205:8 223:17	negative 187:1
195:22 229:2	87:9 153:1 156:8	250:6 251:3,4,15	<b>network</b> 21:5,18
mme 74:10 86:25	months 55:23,24	252:3,4,21	27:25 28:3,4,7,21
126:23,24	153:20 197:19	named 223:19	29:11,19 31:5
<b>mo</b> 131:2	238:10	248:9	32:22
model 41:6,24	morning 11:2	names 173:19	never 142:6 144:3
42:7 47:14,16	199:11	176:7 184:5	167:21 195:16
60:7 89:13 114:4	morphine 73:14	narcotic 126:11	new 3:20 37:2,5
209:18 236:10	86:14,25 110:20	narcotics 203:12	72:19 93:23
models 40:18,25	mou 180:12,15	narxcare 89:17,20	110:22,24 116:13
41:2,10,12 42:4	mount 32:7	89:21 90:1,10	152:18 168:25
48:3 56:24 57:6	mouthful 85:12	111:1 190:1 207:7	169:2 185:22
59:5,10,14 60:1,23		207:9,10 208:13	187:1 238:23
		, , , , , , , , , , , , , , , , , , , ,	

[news - oarrs] Page 24

40.21.102.1	104 12 107 20	10 2 17 4 10 0 10	102 24 102 7 10
news 40:21 182:1	104:12 107:20	12:2 17:4 18:9,19	102:24 103:7,10
nicole 2:9 10:6	109:22 114:10,11	19:8,10,13,15,18	103:19,25 104:7
nicole.dehner 2:12	116:3 118:16,17	19:23 20:7,13,20	104:14,21,25
nods 12:12	122:23 123:15	20:23,25 21:2,4,8	105:14,22 106:8
noncontrolled	126:19,20 127:2,7	21:9,17,25 22:4,8	106:11,25 109:14
165:1	127:21 129:5,11	22:10,18,25 23:1	109:20 110:8,13
nonfatal 210:1	129:13,14 132:20	24:9,20 25:19,23	110:17,20 111:5
<b>normal</b> 160:17,17	138:17 139:1	26:4 27:3,8 28:1,6	111:23 112:4,6
235:2	144:12 148:8	29:7,10,19,21	117:24 118:3,13
normally 229:8	150:2 151:13,14	30:18 31:4,6,9	120:2,19 121:8,15
northern 1:2	154:4 157:16	32:25 33:3,4,5,7,9	121:18 122:1,5,8,9
notarized 250:14	165:25 166:2,13	33:11,18,21,21,24	124:5,18,25 125:4
<b>notary</b> 27:18	167:14,18 169:2,6	33:25 34:2,5,11,14	125:6,9,12,17,24
157:1 228:5 248:6	170:1,18 176:8	34:17 35:7,11	126:24 127:14
249:14 250:25	180:19 181:12	36:2,13,17 37:19	128:5,20 129:23
251:10,18 252:15	192:25 193:1	38:5 40:2,5,6,9,13	130:20 133:17
252:23 253:23	203:19 204:19	41:2,7,13,25 42:15	134:8,23 135:7,13
note 175:12	205:11 213:20	43:11,20 44:2,20	135:18,20 137:6
250:12	218:17 242:17,23	45:3 46:7,19 47:2	137:10 138:12,15
<b>noted</b> 90:17 193:5	242:24 250:7,13	47:7,15,23 48:3	141:10,16 143:2
<b>notes</b> 139:23 147:9	numbers 75:12	49:10,13,23,24	143:13 144:7,11
149:15 151:5	86:15 92:1 166:5	52:24 55:11 56:4	144:14,16,22
176:12 205:17	167:4,21 170:20	56:21 57:17,21	145:5,12,18,22
218:8 222:25	170:20 177:16	58:1 59:6,17 60:9	146:6,13,15,20,21
<b>notice</b> 6:3 16:7,13	178:10,11 183:24	62:17,21 63:6,19	147:5,17,20
246:17,20	187:10 215:3	63:25 64:1,19,24	148:20,25 152:1,3
november 1:19	229:19 252:7	65:23 66:1,4,9,16	152:5,7 156:7,21
6:6,15 9:2 100:17	numeric 91:16	66:18,24 67:3	157:13,18 158:3,8
100:24 132:11	numerous 51:19	69:1 70:7 71:6	158:12,21 159:1,4
170:25 171:7	nurse 177:21,22	72:18 73:5,12	159:7,11,25
191:25 249:8	177:25	75:10 76:15 78:19	160:13,18 161:24
250:4	nursing 75:20	81:21 82:25 83:6	162:6,8 163:1
<b>number</b> 6:2 34:24	76:1 240:23	83:14,15 84:4,20	166:16 167:8,19
39:13 40:2,18,18	<b>nw</b> 2:21 4:4	85:7,14 89:7 90:5	167:25 168:2
42:16 47:4 49:15	<b>ny</b> 3:20	90:9,14,18,25 91:8	170:2,24 171:1,7,8
54:5 56:5 62:15	0	91:12 92:10,11	172:9,13,14
67:21 70:12 73:16	o'gorman 3:19 5:9	93:6 94:3,8,24	173:13 174:6
73:21 74:11 82:5	9:24,24 223:2,15	96:4,8,11 97:5,16	176:21,25 177:5
86:12 87:4 91:1	223:17 227:20	98:15,22 99:10	182:5,10 183:22
91:19 92:3 93:5	oarrs 6:10,12,15	100:10 101:9,15	184:8 187:10,12
99:7 103:11,12	6:16 11:18,19,23	101:17,24 102:18	187:15,19 188:6
	0.10 11.10,17,23		

[oarrs - order] Page 25

188:15 189:5,10	occasions 44:10	185:18,22 186:1,2	opened 103:2
189:19 190:15,18	144:9 160:12	186:9 187:24	operations 19:8
191:6,9,15 192:6	occurring 234:19	194:11 196:11	<b>opiate</b> 1:7 9:4
192:10 193:2,6,12	occurs 244:1	200:21,24 202:23	206:2,9 250:6
193:21 194:3,5,19	<b>office</b> 10:4 30:3	204:3,11,18,22	251:3 252:3
195:17 196:7,10	41:4,6 45:5,12	207:18 210:5	opiates 73:24
197:13 198:20	47:23 48:14 52:9	220:11 225:3,7	<b>opioid</b> 6:20 50:23
199:7 200:22,25	64:16 65:10,11,19	229:22 233:13	69:6 73:17 75:8
201:3 202:24	65:22,25 67:3	239:15 243:2	157:14,19 158:10
203:6,17,21	83:22 88:4 89:14	244:7 248:2,7	179:11,18 183:13
204:19,23 205:13	106:21 118:19	249:7,15 250:2	184:13,19 189:20
207:17,22 209:20	129:16 144:5	ohioattorneygen	212:7,10,14
210:18 213:5,23	154:8 163:24	2:7,7	213:19 216:12
216:5,8,13 218:25	166:15 177:2,4	okay 13:8,13,14	220:21 225:2
219:10,19,23	203:4 211:15	13:21,22 14:10	229:21 230:19
220:20 221:9,15	249:6	27:3 33:1 50:23	<b>opioids</b> 6:22 75:22
221:22,25 222:23	officer 18:17,19,24	51:9 54:24 62:11	151:16 152:8,10
226:1,4,10 227:2,8	19:4,12,19,24 20:2	82:17 99:25	160:6 182:22
229:12,14 230:8	20:18 21:11 46:24	102:13 103:17	183:2 187:23
230:12 231:7	72:11 179:6	107:8 108:25	188:4 199:13,24
232:9 234:8	officer's 65:14	112:15,18 119:1,4	213:6 221:23
239:21 243:4,10	officers 177:6	126:1,5 145:7	222:7,12 225:7,13
object 8:2,4	offices 123:8	148:3 149:5	241:22 243:1,20
197:23	official 251:15	152:19 160:11	opposed 45:2
objection 8:1,3	252:21	186:10 207:4	118:24 153:1
13:10 161:4 198:2	<b>oh</b> 2:6,11 3:15 4:9	223:4,22 224:10	164:15
198:6	15:24 55:16 99:15	224:23 225:19	optimize 63:20
observations	103:11 228:7	omhas 97:25	<b>optimum</b> 32:15,20
203:8	229:11 230:5	99:16	<b>option</b> 164:3
<b>obtain</b> 159:24	<b>ohio</b> 1:2,11,13,22	once 37:1 140:20	<b>options</b> 115:20
237:18,19,21	2:3,8 6:4,8,13,20	142:2 143:9 146:7	210:6
obtaining 87:6	7:4 10:3,5,6 11:14	186:21 187:4	oral 12:10
obviously 142:24	11:16,20 12:1	190:12	<b>order</b> 15:20 22:15
178:17 179:7	15:19 16:8 20:2,4	ones 49:9 50:16	25:5 61:4 76:21
206:12 240:20	22:23 75:2,21	85:1 89:14 99:3	76:23,24 77:2,6
242:20	84:7 99:16 101:11	115:10 164:25	79:22 114:25
occasion 76:13	120:14 125:21	<b>online</b> 221:9	115:10 116:13
140:14 161:2	139:5,10,24 149:8	<b>op</b> 1:13,14,15	152:4,6 161:23
164:19	149:12 179:12,19	open 46:11 65:15	162:2,4 189:10
occasionally 34:16	183:16 184:7,22	68:10 181:6,16	223:21 231:2,9,14
35:25 40:11 80:24	184:23 185:7,16	238:6	232:1,4

[orders - patient's] Page 26

			I
<b>orders</b> 76:20 77:9	199:14,18,25	paid 133:5 229:23	169:18 189:4
77:19 78:16,21	200:4,7 201:21	230:19	190:7 194:4 213:7
80:4,11,15 81:10	202:2,19,23	pain 75:9,23	220:9 234:14,16
151:23 152:1	203:11 210:1	179:20 181:6,7,18	235:6 238:1
162:9	225:25	239:12,14 244:11	244:23
<b>oregon</b> 183:16	overdosed 108:2	244:12,15	particularly 91:2
organization	overlapped 134:16	pains 6:23 182:22	parties 9:9
208:16	overlapping	183:3	<b>parts</b> 154:4
organizations	134:10	palenchar 3:22	party 249:3
98:25 176:11	overprescriber	paragraph 140:22	passed 26:19
229:5	69:10	141:3 196:10	119:11 185:6,12
original 27:21	overprescribing	parameters	patches 27:17
40:6 92:7 112:3	57:12,15 58:3,7,13	122:24	<b>patient</b> 39:17 46:9
147:24 154:5	58:22 67:8 82:6	pardon 29:19	46:25 64:6 70:11
originally 63:8	241:16,21 242:8	65:21 97:15	70:18,24 71:2
107:12 109:2	overprescription	114:13 152:9	73:16,17 74:10,11
123:4 135:3 153:3	82:21	219:8	82:9 87:6 89:10
154:6 211:21	oversee 177:6	<b>paren</b> 181:6	89:21 96:1,8,13
224:14	overseeing 19:6	parens 181:8,16	98:19,19 102:25
originate 39:25	overuse 82:10	181:17	108:13 110:21
40:2 42:15,16,20	overutilization	parent 159:12	121:10 131:9
43:1,5,23 48:7,10	138:19 241:8	parole 177:2	133:5,16,18,20
52:9	owns 105:9 210:14	part 76:7 153:9	134:1,4,8 135:24
originated 40:1,5	oxford 4:13	154:2 210:13	136:8,23 153:25
43:20,25 44:9,12		214:1 252:9	162:18 165:22,23
44:16 45:18 52:5	<b>p</b>	participate 94:3	172:15,24 173:2
111:24	<b>p</b> 34:20,20	224:10	173:10 175:5
origination 44:19	<b>p.m.</b> 246:22	participated 43:19	179:7 181:11
outpatient 101:24	pa 4:14	44:1 51:3,15,21	184:8 188:15
101:25 102:8,16	page 8:2 16:25	participating	189:7,8,17,18,21
125:25 162:25	17:1,3 109:8,12	52:15	190:8 191:7,7
243:15,16	139:20,22 147:4,5	particular 42:7	192:6,17 193:6,16
outpatient's	148:5,15 174:25	44:5 48:4,6,9	194:17 199:13,25
213:14	177:22 180:24,25	58:23 60:7 67:11	205:6,8 208:25
outside 79:11 93:6	183:8,9 192:3	70:18 83:24 87:6	210:25 216:11,14
143:12 159:9	195:21 196:9	89:21 90:1,10	217:5 219:20,23
179:4 243:22	202:7,9,17 203:9	96:12 124:18,25	220:9,14 226:10
overall 234:12	204:16,17 207:5,6	127:9 134:23	244:24 245:6
overdose 6:25	215:17,25 216:4	136:23 158:4	patient's 175:3
87:20,22,24 88:1,9	217:23 218:4,6	159:10 165:19	192:17
88:12,14 191:1,5	250:13,15 252:7	167:3 168:7	1,2,1,
	253:3	107.5 100.7	

# [patients - physicians]

<b>patients</b> 87:21,21	95:13	51:14 86:16 87:5	76:1,12 82:13
87:25 88:13 98:18	performed 55:10	102:6,15 109:7	93:4 97:12 101:6
102:2 137:1	76:14 84:10	111:6 114:11	101:12,19 103:3,4
172:17 192:7,14	114:22	119:17,25 121:9	114:16 119:7
193:7 194:6	<b>period</b> 20:12 50:4	130:23 131:14,18	120:3 121:7,16
196:18 200:7	83:23 130:12	132:17,19 139:25	124:3 125:17
205:1 208:18,21	155:10 185:13	144:6,10 181:13	126:3,25 127:19
219:24 220:1	212:1 226:20	234:22	129:17 130:15
221:5,7,20 226:24	230:18 234:14,16	pharmacist 64:6	131:2,5,11,13
241:12 243:14	235:6 242:3	70:17,21 71:5,6	132:1 136:18,21
<b>pattern</b> 79:9,11	periodically	89:11,23 92:25	138:1 140:11
155:12	197:20	93:2 120:3,17,25	141:24 142:1,11
patterned 233:4	<b>permit</b> 220:25	125:15,16,19	155:17 156:16,20
patterns 82:11	237:9 238:15	132:8,15 159:11	157:22 158:22,25
89:1,3 96:2 98:12	permits 63:12	164:14 182:11	161:7 162:16,20
99:20,24 153:17	191:8	188:13,14,20	163:22 164:6,19
154:23 155:1,2,7	permitted 46:10	189:4 190:24	164:23,25 171:16
209:15	83:22 84:3,3,5,12	191:14 194:9	188:20 190:23
paul 2:14 9:20	104:4 107:9	208:12 209:2	193:25 194:9
78:2	150:17 187:10,11	220:4 245:2	212:13 222:4,9
payer 2:4 10:3,3	203:5 229:6	pharmacists 50:14	229:4 231:12,20
14:7,9	237:16	64:18 70:16 105:8	234:7,10,14,15,19
pays 229:12,16	person 33:22	107:25 119:17,22	235:10 236:17,21
<b>pbc</b> 99:13	59:21 166:14,16	120:5,9 144:6,10	237:20 238:1,3,4,9
<b>pdmp</b> 35:13,18	personal 170:16	158:22 159:10	239:21 240:20
183:18 218:8,20	225:1,5	171:23 175:13	243:10,15,16,18
220:7	personally 46:16	207:23 245:20	245:2,7
<b>pdr</b> 202:8,11,18	118:19 154:17	<b>pharmacy</b> 2:9 6:4	pharmacy's 142:4
225:21	251:11 252:15	10:5,7,10 11:15,17	pharmacy.ohio.g
<b>penalty</b> 169:5,11	pertain 150:13	15:19 16:9 18:12	2:12
pending 13:18	pertaining 48:4	18:22,25 19:5,12	<b>phone</b> 10:12 19:3
people 10:11	124:24	19:20 20:3,4	34:16 133:24
61:10 91:17	pertains 171:22	21:14 22:23 30:3	160:23 165:25
155:22 229:8	<b>pharma</b> 1:12 3:17	30:9,25 31:11,12	250:3
percent 109:16	3:17	32:11 33:18,20	phones 19:6
202:19,22	pharmaceutical	37:21 39:15 44:17	physical 108:14
percentage 97:9	181:9 224:8 225:7	47:25 48:4,7,10,15	physician 89:23
203:10 229:21	pharmaceuticals	49:6,12,18,19 50:8	111:6 182:11
230:19	4:7 138:9 223:18	50:18 51:4,12	physicians 175:13
perform 54:14	pharmacies 47:21	71:17,20,21,24	178:6 207:22
55:15 56:3 83:14	49:1 50:11 51:11	72:3,6,9,15,18	

[pick - prescriber] Page 28

.1. 104 10 12	101 25 207 10	120 12	244.22
pick 194:12,13	191:25 206:19	possibility 120:12	244:23
230:5	207:2 223:20	211:4 235:12	prescriber 7:7
picked 121:1,4,5	228:6 245:24	possible 36:6	24:22 25:9,19
121:13 130:4,11	250:11,11	48:23 136:23	26:8,13 27:10
130:24 132:10	plenty 181:25	181:8 229:1,9	30:17 39:15,19,21
133:9,12,13,15	182:1	234:18 237:23	42:20 46:2,8
164:7 186:18	pllc 3:8	possibly 40:21	47:22 56:21 57:17
picks 121:10	pmp 6:18 35:22	97:20 200:6 225:6	64:5 70:10 71:16
picture 193:20	101:12 104:11,20	225:12	73:11 74:16,21
piece 114:1 234:17	120:11 125:20,22	post 56:1	75:5 76:15 77:10
238:17	139:24 140:2	posted 55:24	78:3,7,14 81:21
<b>pieces</b> 34:15	174:15,19 175:1	potential 40:9,11	82:3,4,17 83:24
<b>pile</b> 191:24	177:14 215:21	49:25 50:4 53:8,8	84:5,17 85:13
<b>pill</b> 126:18 181:16	<b>pmps</b> 119:17	53:24 78:15 81:23	86:7 89:11 90:18
239:4	<b>point</b> 19:10 21:23	82:20 83:9,16	98:6 100:1,5
<b>pills</b> 126:19 127:2	25:3 34:23 35:1	192:9 193:22	118:18 125:14
239:11	60:9 83:6 86:3	195:25 209:20	126:3,6,7,25
pink 142:8,9	101:22 124:9	229:1 235:10	127:13,17,19,21
pittsburgh 4:14	131:22,25 141:9	powders 126:21	127:25 128:4,18
place 30:11,11	164:6 195:15	powerpoint 7:5	128:23 129:2,4,9
124:8 165:20	210:10 211:18	214:15,24 225:17	133:2 135:25
178:20 185:4,23	227:16 241:5	practical 172:18	142:17 150:8
211:16,17 239:10	246:21	practice 93:4	151:8 153:12
242:6 243:17	pointed 219:16	132:17 216:5	154:17,19 162:19
248:20	<b>points</b> 44:19 179:1	practices 225:2	163:1,23 165:22
placed 243:1	<b>poison</b> 202:13	245:18	170:7,11,15
places 42:16,19	policy 77:21,23	practitioners	172:14 174:4
240:3 245:3	polster 1:9	177:21,25	178:16,17 179:8
plaintiffs 2:13	popup 220:8,22	pre 211:16	181:23 184:8,15
9:21 14:15,19	portion 197:1	predecessor 101:8	189:13 190:8,23
<b>plan</b> 176:4,9	215:13,15 232:9	prepare 13:23	191:13 194:7,10
plans 227:17	position 18:15	14:11 15:4,15,20	194:15,21,23
platform 110:23	26:10 93:23	prepared 198:8	195:1,5,9,11,13
111:9,10,20 174:3	106:17	preparing 226:18	200:6 208:10,11
207:11	positions 18:11	226:21	213:24 214:4,12
platforms 106:9	positive 207:23	prepopulated	214:18 215:2
<b>play</b> 179:2	possession 131:9	127:22	216:19,20,24
played 206:11	148:17	prescribed 75:8	217:3,7,19 218:8
please 10:20 11:7	possibilities 89:3	126:8,15 127:10	218:21 220:4,15
13:6,12 17:1	97:2	158:10 181:13	220:20 234:11
44:25 53:1 133:24		189:19 199:13,24	244:25 245:2
		<u> </u>	

#### [prescriber's - programs]

prescriber's 214:4	130:11,16 131:24	present 4:16 9:7	procedure 247:7
214:7	130:11,10 131:24	17:7	251:5 252:5
prescribers 47:20	134:12,13 139:5	presentation 6:24	process 47:20
49:1 50:11 51:11	139:11 140:7	7:5 94:9,19 95:1,8	72:10 75:24 80:21
51:14 64:4,18	157:14,19 158:13	201:20 202:1,4	93:17 162:24
83:21 84:2,11	162:18 164:2,7,16	214:15,25 215:9	163:18 170:5,12
86:15 94:17 105:8	172:9 174:9 175:3	215:20 219:5	172:5 178:24
109:4,5 118:9,14	175:6,7,9 178:15	225:18 226:16	processes 109:15
118:23,25 123:5,7	178:18,20,21,25	presented 95:4	109:21
125:5 126:13	182:21 183:2,24	215:11	produce 54:7
127:1,4,8 134:11	184:12 186:17	presenters 215:7	55:23 57:22 199:7
134:25 143:1	188:1,17 189:11	press 164:14	produced 205:11
152:22 153:2	189:23 194:15	pretty 157:1	product 37:5
154:7,7,11,11	205:18 207:12	prevent 175:8	151:11
158:18 161:14,18	208:4,8,10 209:19	preventing 178:14	production 38:15
171:17,23 173:1,1	213:15,16 214:3,7	previously 133:13	38:17,19 136:17
182:2 194:11	214:8 215:22	187:3	215:2 250:15,17
205:19 209:2	216:11,20,21	primarily 90:25	250:22
213:13,14 217:4	220:2,16 226:13	212:17 215:21	products 37:2
218:10 221:16	245:3,15,15 250:6	primary 175:4	profession's
233:18,19 245:20	251:3 252:3	print 68:14	184:21,23 185:1
prescribing 181:5	prescriptions 6:20	<b>printed</b> 179:20	professional 89:23
220:20 233:24	46:8,9 54:2 73:16	<b>prior</b> 12:5 18:12	170:19 190:3
241:21 242:6,10	73:17,22 74:11,13	18:16,19 20:1	193:14 196:2
244:5	75:23 86:9 87:5	29:9 31:9 102:24	209:1 245:17
prescription 1:6	101:25 102:9,16	120:9,21 124:6	professionals
6:8,22 9:4 22:11	103:4 114:10,16	141:3,5 150:22	90:12 119:20,23
22:14 23:9,18	122:13,15 125:25	170:21 184:12,19	120:1,10 177:21
24:2 30:7 35:9,16	130:1,4 131:4,5,21	213:18 220:20	<b>profit</b> 181:15
35:20 38:4,4	132:20,23 134:11	<b>private</b> 98:21 99:9	program 6:9
46:20 53:3,9,10,15	134:15 142:20,22	227:13	11:18,23 22:25
53:17 54:10,13	164:11 165:2,4	probably 13:15	35:10,17,21 88:18
55:11 73:5 75:9	179:12,18 181:14	15:24 57:25 59:2	131:8 139:6,11
82:21 84:20 85:6	183:13 190:1	66:11 79:23 160:3	153:14 175:25
86:22 87:20	193:19 203:12	211:21	201:5 203:13
101:21 102:11	229:22 230:19	probation 176:13	222:17 239:22
107:4,6 121:2,4,12	239:11 242:17,22	177:3,3,4,6	programming
121:21 126:15	242:24	problem 13:17	113:23
127:2,5,12,14	prescriptive 178:4	101:21 141:22	programs 200:21
128:7,17,18	presence 248:14	194:3 240:3	233:11
129:10,12 130:6			

[progress - rachel] Page 30

		00.00.00.00.00	1.5.10.1.5.1
progress 57:3	providing 144:23	83:23,25 84:2,10	152:10 155:4
prohibit 237:14	145:2 183:21	84:16 157:22	187:2,23 188:4
prohibited 159:11	provision 6:14	purchasing 79:5,8	242:25
237:17	149:8,13,18	154:19	quarterly 196:11
<b>project</b> 94:22 95:9	<b>public</b> 33:12,24	<b>purdue</b> 1:11 3:17	196:21 218:11
111:4 211:9	42:22 43:5,8,9,21	3:17,17 9:25	quarters 196:16
<b>projects</b> 57:3 97:2	43:25 44:9,12,15	223:18	<b>queries</b> 104:15,20
98:10	48:7,17 64:11,13	<b>purge</b> 211:16	119:14 120:6
promulgated	64:14 74:3,7 88:8	<b>purging</b> 124:9,12	123:16,19 124:5
244:6	94:4,7 99:1	211:15	143:24 210:21
pronoun 58:8	107:21 112:6,7,11	purpose 17:5	221:13
properly 148:9	135:10 144:19	52:21 53:6 76:16	query 113:8,15,16
proposals 96:16	187:22 188:3,12	77:16 78:20 83:15	113:19,24 114:6,9
98:21	196:25 248:6	88:24 90:19	114:13,15 118:20
protect 88:8	249:14 251:10,18	116:12 135:9	121:24 236:10
protecting 88:9	252:15,23 253:23	154:5 219:15	question 12:17
protocol 180:12	publicly 95:1	245:17	13:5,13,18 24:14
provide 13:12	111:23 188:7	purposes 16:10	30:16 78:10 92:8
73:10 76:7,9	published 53:18	17:19 81:22	93:3 161:11
98:21 110:24	53:20	100:19 135:18,21	172:25 173:3
112:5 115:20	<b>pull</b> 68:12 191:11	139:7 146:16	192:5 231:7,23
117:2 127:17	191:16,24 207:1	149:9 159:6 171:2	235:21 236:4
137:23 145:3,8	pulled 210:4	174:16 179:14	243:23
147:2 160:14	pulling 114:7	182:24 201:22	questioning 106:5
197:14,16 200:10	211:12	204:4 214:20	questions 12:9
219:1,10,19	purchase 37:5	pursuant 90:9	13:11,25 91:16
237:10 246:15	78:24 79:2,10	247:3,6	223:1
provided 10:22	102:17 157:24	purview 222:11,20	quick 112:18
91:24 99:7,22	238:13	pushes 27:16,20	223:6
110:24 129:23	purchased 67:20	put 49:14 132:9	quickly 227:24
180:3,11 189:25	67:24 68:18 71:14	154:17 185:23	236:22
196:22 206:14	71:22 72:3,25	186:8 197:4	quite 48:23 56:6
217:6 218:24	79:14 122:14	245:13	73:13 153:18
232:7	154:10,15 155:3	puts 195:5	186:4
providers 7:6	238:12	q	quote 192:6,7
181:10,13 192:8	purchaser 149:24		226:1
214:16 215:1	151:6,7	qualified 248:8	r
provides 162:9	purchasers 84:16	quantities 152:8	
169:11 196:11	122:14	155:5 181:14	r 34:20 111:13
207:11 218:22	purchases 71:17	quantity 122:25	race 133:17
220:1	71:20 78:23 83:20	126:14,16 129:12 150:1 151:16	rachel 4:8 10:13
		1014	

# [rachel.byrnes - relations]

	I		T
rachel.byrnes	realtime 219:20	221:1	referring 35:20
4:10	reason 12:22	receiving 102:3	90:24 149:2
raise 86:3 144:2	76:25 77:3 153:9	203:11 205:18	<b>refers</b> 174:3
raised 189:17	189:15 192:13	216:24	refills 129:5 242:3
192:5	193:5,24 197:3	recess 55:4 112:21	reflect 185:25
ran 19:16 21:4,5	238:2 250:14	157:9 206:23	<b>regard</b> 225:12
21:17 29:21 31:4	252:8 253:3	223:11 246:2	regarding 18:6
77:10 79:12,25	reasons 118:16	recipient 205:7	74:22 145:4 247:2
115:9 116:11	192:11 220:12	recipients 56:16	247:11
117:3	recall 19:25 29:22	205:2 209:6	register 120:13
range 47:17	42:17 50:2 52:15	recognize 101:20	172:6,7 173:12
163:19 166:1	52:16 53:12 55:12	recognized 96:4	174:7
ranjan 3:13 9:18	55:17 59:7,11,14	recommending	registered 132:7
9:18	61:3 62:22 71:12	25:8	registering 172:8
reach 46:4	71:15 73:7 74:19	<b>record</b> 9:2 11:3,8	registration 6:16
read 17:4,8 109:18	74:23 77:11 81:23	12:19 55:2,5,8	170:5 171:1,8
140:2,8 175:9	84:22 85:3 86:9	112:19,22 121:18	172:2
181:19,25 182:6	90:5,21 100:13	157:5,7,10 182:7	registries 161:9
182:14 183:19	105:22 110:16	182:15 187:1	registry 202:24
192:11 193:25	124:8,10 144:4	206:21,24 223:9	regression 79:13
196:4,19 203:13	161:20 169:8,15	223:12 226:10	79:18 114:23
205:20 216:15	183:21 184:3	245:25 246:3,9	115:3,14,19
218:11 224:4	197:22 198:15,16	252:9	regressions 78:25
246:12 251:5,6,12	203:20 212:8	records 216:10	regular 137:8
252:5,6,17	215:9 223:23	red 189:10,16	211:17
reading 250:19	224:20,22 225:20	192:7 193:6 194:6	regulated 239:15
<b>reads</b> 175:1	237:4,11	203:10 219:24,25	regulates 222:10
183:12 192:5	recalling 40:4	<b>reduce</b> 194:24	regulation 211:25
195:23 196:10	receipt 91:11	reduced 248:14	232:10
203:10 207:6	250:18	refer 12:1 24:4	related 20:23 21:1
216:9	receive 32:8 64:14	196:1 240:8,11,17	33:21,25 77:18
ready 54:20 62:4	91:2 98:18 102:17	240:21	78:15,20 79:21
real 131:6 136:13	142:19,21 156:1	reference 58:6	80:3,10 81:8 85:7
reality 135:14	193:3 217:15	194:20 226:13	85:24 92:15
realize 211:13	218:2 243:15	250:7 251:2 252:2	105:14,16,19
really 42:24 52:18	received 31:25	referenced 248:13	125:25 156:21
58:18 111:7,8	43:10 46:9,20	248:18 251:11	relates 1:10
142:6 165:5	156:5 162:22	252:15	relations 33:5,10
193:18 197:2	190:25 197:1,6,17	referred 26:21	33:23 34:11 36:25
232:22 236:1	receives 196:15	30:24 109:6	92:9
	217:18,22,25		

#### [relative - requested]

relative 249:2	118:9 121:16	reporter 5:15	87:10 88:22 89:8
release 101:14	122:7 123:2,11	10:20 251:7	91:10,23 92:10
128:19	126:4,9,16 127:1,4	reporter's 5:12	93:12 105:20,21
relief 181:19	127:8,13,20 129:4	248:1	105:25 106:3
remember 37:7,10	129:10,25 130:9	reporting 6:11	107:20 108:2
52:18 57:24 63:3	130:10,20,23	11:20 33:6,11,24	109:16 110:10,12
64:20 91:4 92:12	131:3,4,13 132:20	34:6 38:7 39:3	112:2 113:4
97:25 104:18	133:4,8,10,14	53:12 54:6,11,12	117:12 118:6,7,13
115:1 118:10	139:25 140:20	76:20 77:9,19	118:22 120:24
138:6 139:2 148:2	141:20 142:17,19	78:16,21 80:11,14	122:13,19 130:8
150:5 151:23	143:4,8 145:3,10	81:9 90:20 103:14	138:13,16 142:25
186:18 210:20	145:25 146:6	103:15 113:18	143:14,19 144:24
226:2 232:11	147:3 149:24	114:5 115:1 131:3	145:2 158:17
241:10	150:7 151:11,12	132:24 137:13,20	161:23,25 162:3,4
remembering	151:15,18,25	137:21 138:23	190:20 193:21
62:10	152:4,6,8,13,16	139:23 140:19,25	196:11,22 199:12
remotely 9:8	153:6 155:15	141:8,13,17	199:21 201:11
remove 130:18	156:1,5,8 159:24	142:22 143:11,15	208:13 210:18
rename 176:17	160:8,13 163:8	143:19 146:2,14	214:18 215:2
renumbered 151:2	165:5,7,17 166:1,4	146:21 148:21	218:8,21 219:2,20
<b>repeat</b> 161:11	166:7 189:5	149:19 150:24	231:2,9,14 232:1,4
rephrase 13:7	190:22 191:11,21	152:20,21,25	<b>represent</b> 9:9 11:5
replace 93:24	192:1,4 196:24	153:2,10 154:22	represented 160:4
<b>report</b> 6:6 21:7,10	197:8,18 199:7,24	155:24 156:17	representing
46:13,14 47:9	216:5,14,17,21,24	204:19 219:7	33:13,16 34:1
58:4,7,8,10,13,16	217:12,16,17,18	235:22 242:13	reprimand 142:10
58:22,23 62:25	217:21,24 218:3,9	reports 7:8 53:19	request 12:9 46:13
63:2 64:2,5,7,9,12	219:3,17 220:5	53:19 54:8 55:16	62:25 80:1 88:3
64:14,15 67:23	reportable 140:1	55:17,20,21 56:1,2	144:24 145:2
68:4,6,7,17,20,24	reported 71:17	56:6,7,11,14,19,23	160:22 161:2,7,16
69:6,19,22 70:3,5	83:25 119:1	57:14,16,22 58:2	161:17 165:17
70:15,18 71:1,5,8	122:15,17 126:8	59:18 60:12 63:13	166:24 174:5
71:19,21,24 72:2,5	126:25 128:1,8,19	63:21 64:19,24	189:24 190:20,22
72:9,14,18,20 73:2	128:24,25 130:21	65:11,20,20,23	191:5,18 197:13
79:21 80:9 81:2,4	133:17,20 134:1,5	67:2,6,6,9,11,14	197:18,22 198:17
81:15 89:10,12	134:8,14,25 140:6	67:18 69:8 70:1	199:2 204:25
91:15 92:5,18,24	140:15 154:8,12	71:11,12 73:25	214:4,7,10 217:2
100:17,24 105:14	154:16 156:9,10	74:1,15 79:21,25	228:20 237:5
105:17 109:3,9	187:3,15 222:22	80:2 81:21 83:7	252:9,11
110:21 113:12,25	232:21 242:14	84:25 85:5,20,24	requested 56:10
114:4,5,10,12		86:7,24 87:1,2,4,7	159:15,19 160:13

[requested - role] Page 33

171.12 100.14	140.25 141.4 0 12		
161:13 198:14	140:25 141:4,8,13	responds 71:7	reviewing 115:13
226:11 247:1,6,10	141:17,21 146:2	response 12:10	revised 184:22
requester 175:1	152:20,25 184:7	49:6 217:2 231:6	185:8,16,17,22
175:14,17 176:21	184:25 185:7	responsibilities	186:1,9
177:9,11,23 178:1	requirements 54:6	31:3 33:3 34:4	revisit 198:11
178:14 190:18	90:20 103:14,15	92:15	right 18:9 27:17
201:6 205:3	128:12 137:13,21	responsibility	32:16 36:2 49:25
208:23,24 237:19	137:22 139:23	21:6,19 106:14,20	65:12 69:13 76:2
requesters 175:7	143:16,20 148:21	responsible 19:7	82:23 91:7 93:18
175:22 176:5,14	150:12,13,24	21:1,17 27:25	97:7 111:13
228:9,23,24 229:3	152:21 155:25	29:20 92:10 96:15	127:24 137:9
requesting 60:8	185:15 186:9	106:23 156:3	150:9 158:23
requestor 175:1	requires 40:8,8	168:1,17	164:20 168:2
requestor's 175:4	49:12 142:11	rest 224:16	173:13 175:22,25
requests 6:17	195:24 211:25	restricted 159:16	190:15 191:13,22
109:15,20 110:1	requiring 139:25	201:9	194:13 195:15
160:20 171:2,9	research 37:21	restrictions 159:3	198:11,21 200:22
183:16 189:5	38:1,13,16,23,24	159:5	205:13 208:5
190:25 197:6	39:5,7,9,18,22	result 185:10	210:3 212:20
199:4 212:25	52:19,22 53:5	results 115:13	215:3 219:19
require 60:23	54:1 86:7,21	240:6,17	222:7,18 227:25
91:16 109:5	180:4,11,11	retailers 160:5	228:1,10,10 231:3
140:18 208:6	reserve 198:11	retained 5:15	233:14,20,25
219:14 220:19	reside 124:2	162:12	235:3 239:19
required 22:23	136:15,20	retract 121:8	241:13 244:20
91:11 109:3 123:7	resided 19:18	retrieve 60:6	rightmost 180:24
123:11 126:4,8,13	resides 37:22 38:9	return 130:18	<b>ring</b> 184:5
127:1,4,8 128:7	38:23	returned 250:18	risk 54:2 86:8,22
129:4,9 133:14	resolution 36:20	reveal 96:11	87:22,25 208:5
135:12 137:10	resolve 81:17	revealed 96:8	209:14,15,18
145:24 149:24	resolved 142:6	reverse 130:25	210:19,22,22
151:10,15,18,25	resource 180:4	review 15:3 16:16	211:1 220:1 221:5
153:5 154:8	resources 112:13	160:10 175:3	221:7,14
155:15 163:12	respect 133:2	184:8 186:23	role 11:16 19:11
164:1 166:4,6	138:9 156:14	192:4 202:14	19:19 20:6,10
186:22 187:5	172:25 234:7	213:14 222:24	31:5,9 32:25 33:8
213:14 232:21	238:24	246:13 247:2,6	34:10 36:1,13
245:14 250:25	respective 183:17	250:12 251:1	65:14 92:11 94:2
requirement	196:18	252:1	97:14 178:13,16
124:15 131:1,3	responded 217:10	reviewed 15:5	179:2 182:4 196:6
134:4 138:23		116:4	206:14

[roles - seen] Page 34

molog 20.2 21.11	07.15 22 00.4 6 12	sambs 01.4 07.22	<b>second</b> 102:22
roles 20:3 31:11	87:15,23 88:4,6,12 88:21 89:7,21,25	samhs 91:4 97:23 satisfaction	second 102:22 109:14 157:5
32:10 33:2 34:3 92:23 175:16	·		
92:23 175:16 176:7 206:11	90:9,18 92:4 104:14,21 105:17	181:12 save 78:2	secondary 164:3 seconds 47:12,18
	· · · · · · · · · · · · · · · · · · ·		
209:2	113:4,25 114:10	saw 109:22 202:4	59:14,19 63:2,8,14
rolling 190:11	115:22 116:13,17	saying 118:10	63:17,22 109:17
room 12:11 198:7	116:20 117:10,12	138:6 189:21	110:3 114:19
244:11,14	118:7,7,13,23	says 109:14 135:5	245:24
routine 27:14 79:8	120:25 122:7	140:5 148:9 202:8	section 27:1
routinely 74:15	136:22,24 138:16	202:22 216:3	109:13 184:21,23
199:16,17 236:5	143:2,7,14,18	scale 164:25	194:4 207:6
rpr 1:23	152:3,14,16	236:20	223:24 224:3,11
ruiz 4:3 10:16,16	161:24 189:4	scheduled 56:9,12	224:19,21
rule 76:17,19 77:8	193:21 199:12,20	56:17,20 57:20	sections 27:2
77:11,18 78:15,20	199:23 201:11	67:5 80:25 87:9	security 192:25
79:22 80:3,10,14	208:13 221:6,12	236:8	sedatives 73:24
81:9 114:25	221:13 227:24	schedules 91:22	see 17:24 40:13,20
116:13 117:16	235:13 240:18	92:19	40:21 70:17 87:21
130:14 137:17	<b>running</b> 28:6,12	science 31:18,22	87:25 98:11
152:18 232:10,12	60:10,11 71:15	scope 197:24	115:10 117:15
232:13 238:23,24	72:9 77:16 92:9	score 89:12,17,20	118:20 119:4
rules 53:22 74:23	105:14 106:17,23	89:21 90:1,10	139:12 144:1
74:25 75:2 130:16	114:9 138:12	181:11 208:25	147:7,10 148:10
185:13 247:3,7	145:10 152:7	209:12	149:13 150:20
251:5 252:5	210:19 241:3	scores 181:12	154:18 155:6
run 37:11,24 42:7	runs 60:22 61:4	208:18,21 209:5,9	171:9,24 174:20
47:14 48:3 56:8	143:5 147:14	scott 3:23	176:14 179:21
56:12,19 57:17,20	163:15	screen 69:3 163:2	182:16 187:14
58:2,16,21 59:5,11	<b>rx</b> 4:2 10:17 11:20	165:18,19	189:25 202:24
59:14,18 60:2	202:23 204:19	screens 165:21	204:12,20 207:7
63:14,21 64:1,5,7	216:14	seal 249:6 251:15	208:3 215:4 216:6
64:9,11,13,19,24	S	252:21	218:22 223:22
65:11,20,22 67:3	s 34:20,20 37:14	search 69:4	238:16
67:18,23 68:4,5,23	37:15 250:15	136:22 169:18	seeing 98:10,12
69:9,16 70:1,3	252:8,8 253:3	188:14,17,20,23	99:20 108:1
71:1,5,21,24 72:2	sale 118:13 131:22	188:25 205:6,7	220:23
72:5,18 73:5	131:25 164:6	221:6	seek 144:3
74:21 80:3 81:20	233:2	searching 110:8	seen 16:19 18:1
83:7,14,19 84:9,15		112:5,9	82:14 101:2
84:19,25 85:13,18	sales 22:24 109:3,5 118:9 123:5	sears 7:3 204:2,10	126:21 146:22
86:1,7,24 87:1,10	154:11	205:11	166:24 171:11
	134.11		

[seen - small] Page 35

183:6 202:3	107:23 113:18	<b>ships</b> 151:11	122:11 162:21
204:14 242:8,14	114:5 196:12	shopper 69:10	164:6 172:9,13
sees 144:1 189:11	session 100:7,9,10	91:21 134:19	187:12,19 188:1,1
189:11	113:1	192:9 205:17,23	195:9 233:25
selection 96:24	set 17:14 38:14	<b>shoppers</b> 57:10,14	sides 22:10
selects 194:9	75:7,22 99:22	57:23 69:23 91:19	<b>sign</b> 246:12,18,19
selling 150:3	135:17 148:21	92:3 95:12,16,18	signature 247:5
semiannual 53:19	150:12 184:14	193:22 204:20	249:13 250:14
55:17,20 56:1	189:8 249:6	205:12	<b>signed</b> 180:12
send 168:13 194:7	seven 54:25	shopping 58:7,9	251:13 252:18
194:17 220:8	128:12 132:13	58:16 67:7 95:20	significant 230:1
246:14	216:13 242:21	96:3 138:18 241:8	242:14
sends 45:5 56:16	shapira 4:12	242:15	<b>signing</b> 250:19
71:7 163:15	shapira.com 4:15	<b>short</b> 58:24,25	signs 209:14
senior 10:8	share 159:25	<b>shortly</b> 110:19	similar 29:12,14
sense 83:24 84:17	160:8 169:6	111:3	29:15 69:3 150:25
162:2	sharing 105:10	<b>show</b> 68:23 73:14	155:16 194:13
sent 33:22 121:9	159:4,11	74:9 79:1 100:22	simply 76:6
121:18 132:23	<b>sheet</b> 142:8,9	108:1 122:8 139:9	141:23 149:2,2
216:18	250:13 252:7,10	171:5 179:16	208:14
sentence 75:14	252:18 253:1	<b>shown</b> 250:16	sincerely 250:21
109:14 216:8	<b>shelf</b> 22:13 131:11	side 22:11,12,12	single 164:2,15
separate 38:15	sheraton 1:21	22:14,18,20,21	226:12
68:20 131:19,22	sheriff 46:18	23:1,1 24:9,20,22	sir 250:10
172:4 177:13	62:20 70:3,4	25:9,19,23 26:8,14	sit 229:18
178:9,10 186:6	121:24,25 145:9	27:10,11 28:17	<b>sitting</b> 131:11
september 149:16	165:16 166:11,12	30:7,8,17,21 37:23	situation 72:17
150:20,22	169:14,19 237:6,7	38:5,9,12 52:21,25	six 11:24 18:9
series 12:9	237:18,19,24	53:3,4,5,9,15,17	49:22 55:23 91:9
server 30:10,11,14	238:7	54:10,13 55:11	91:12
37:8,12,16 56:15	sheriff's 45:25	56:21 57:17 73:5	sixth 202:7
68:10 113:17	62:25 122:4 145:5	73:12 74:16,21	skipping 211:14
114:5	159:16,24 166:18	76:15 77:10 78:3	slide 204:18
servers 19:3,16	166:21 199:4	78:4,7,8,11,14,19	205:10,16 217:13
21:4,17 28:16,19	sheriffs 63:21,24	81:21 82:1,3,4,17	218:7,19 226:6,22
29:21 30:2,4,21	sheriffs's 160:7	83:15,19 84:20	<b>slight</b> 163:17
31:4 106:18	<b>shift</b> 181:17	85:6,13,19 86:1,7	slowly 132:5
serves 17:5	<b>ship</b> 50:19	86:20 90:14,18	small 83:12 155:3
service 4:11 93:1	shipments 232:8	102:11,14 107:4,5	163:22 164:19,22
<b>services</b> 2:3 4:2	<b>shipped</b> 152:9,10	107:7 108:18,21	181:12
10:18 98:2 99:17	187:23 188:4	108:23,25 118:8	
		, ,	
	Varitart I a	a -: a a	

[smaller - state] Page 36

smaller 34:15 36:1	sorts 220:17	specified 248:21	90:19 92:12,16
36:5	sound 228:9	sped 111:8	93:20,25 98:4
sobp 140:1,11		speed 105:20	110:6 122:2 143:5
social 192:25	<b>source</b> 188:9 <b>sources</b> 48:20,21	110:10	143:7 144:1 156:6
	107:21 209:17		
software 21:5,18	212:18	spell 34:19 35:4	156:8 187:7,17 196:7 203:7
21:20 22:7,13,15	south 2:10	spent 53:2 227:16	238:21
24:21 25:5 27:5,5 27:7,10,15 29:13		<b>spike</b> 158:15 <b>spikes</b> 158:6	staff's 52:5
31:5 34:14,15,17	<b>spaeder</b> 4:3 10:17 <b>speak</b> 15:14	spikes 138.0 spit 68:8	staffs 75:15,24
35:7,11 36:1,5,8	speak 13.14 speaking 12:2	spite 203:12	stand 11:19 35:15
37:18,19,23 59:22	33:12,25 94:4,7	split 30:6	94:14
60:3,5 105:13	172:21 198:3,6		stands 91:5 98:1
106:8 110:23	205:9	<b>spoke</b> 94:16 <b>spoken</b> 94:12,16	202:11
111:6 163:13		_ ·	start 44:14 53:1
165:12 208:14	specialists 177:22 specialty 6:20	<b>spreadsheet</b> 68:14 73:20,20 184:1	60:9,11 62:4
sold 102:15 119:6		· ·	107:6 108:5
	127:25 128:2,22 179:12,19	spreadsheets 74:12	197:25 211:19
122:21,22,22,23 122:25 123:1	· · · · · · · · · · · · · · · · · · ·	,	216:3 223:3
	<b>specific</b> 36:11,14 39:20 40:1 46:25	<b>sql</b> 37:8,12,16 38:9 38:23 68:10	started 22:2 42:11
149:25 150:1			
187:23 188:4	75:11 79:7 82:7	113:17 114:5	57:24 60:15 83:12
243:12	91:20 99:3 105:20	<b>square</b> 1:21	108:1 110:17
solutions 250:1	114:16 124:5	ss 248:3	111:3,4 211:15,20
253:1	125:24 127:18	st 104:3	222:23 233:16
somebody 37:11	128:6 145:20	stability 110:25	235:24
45:5 59:23 60:7	157:14,20 158:14	staff 33:6,10,23	starts 202:19
93:24 156:3	159:6 161:1,6,14	37:1 38:21 39:5,6	215:15
172:23 194:17	161:18 162:17	39:10,22 40:15,25	state 1:21 2:8 6:3
211:2 237:24	166:5 168:23	41:23 42:2 43:19	11:7,14,16 14:23
sophistication	173:19 185:1	44:11,21 45:10,14	16:8 22:23 40:8
63:12	189:17,18 197:7,7	45:15,24 47:14	50:20 66:17,20
sorry 17:1 55:16	198:8 225:10	48:2,16 51:15	90:4,9 92:1 94:10
65:16 66:22 78:9	232:21 236:16,17	52:23 54:12 55:10	94:18,20 97:10,11
82:1 99:15 108:19	236:21	56:3 57:1,7,16	97:24 102:25
119:8 128:23	specifically 16:1	59:5 61:1,4 62:4,5	105:1,9,10 118:17
130:2 167:11	20:23 33:20 34:2	62:13,16 69:3	120:13 125:4,9
173:6 182:18	52:25 61:24	71:7 73:6,10	137:15,16 143:10
185:20 190:24	116:14,18,20	74:15,21 76:15	156:15 187:9
240:10	137:17 173:16	79:20 80:7,9,16,18	203:12 207:18
sort 81:16 178:23	198:18 207:21	80:23 81:2,7	211:15 240:24
208:1 233:4 241:6	209:11 237:15	82:19 83:3,4,7	243:18 248:2,7
		85:13,25 89:25	249:15 251:10

[state - system] Page 37

252:15	stenotypy 248:14	subscriber 69:5	88:2 101:3 103:16
state's 120:11	stenotypy 248.14 step 200:20	substance 91:5	111:25 141:15
stated 59:13	stimulants 73:24	94:11 134:13	151:2 154:3 160:9
220:12	stock 130:19	183:17 184:17	162:1 180:21
statement 181:21		substances 22:25	191:3 203:7
	stockpile 234:22 stolen 213:6		210:10 223:8
182:5,6,14 251:13		94:21 107:3,9,15	
251:14 252:19,19	stop 178:21,24	118:18 165:2	228:20,22 232:14
states 1:1 66:4	<b>stopped</b> 82:14	195:23 213:21	surveillance
103:18,24 104:1,9	stores 3:12	234:23	195:24
104:22 119:18,21	stories 182:1	substantial 230:1	suspects 191:5
120:16 140:18	storing 108:12	success 242:8	suspicions 196:1
183:14 209:24,25	stream 243:1	sufficient 193:8	<b>suspicious</b> 76:20
220:16 233:7	street 1:21 2:5,10	suggested 37:6	76:21,23 77:9,19
242:7	2:15,21 3:4,9,24	suggestion 194:5	78:16,21 79:22
statewide 104:2,5	4:4,13	suite 3:9,14,24 4:4	80:4,11,15 81:9
207:19	strength 127:5	4:9 250:2	114:25 116:13
statistical 34:8	128:17	<b>summit</b> 1:11 7:8	151:23 152:1,3,6
39:3 40:18,25	strike 30:15 41:10	122:1,3 145:4,9	155:12 161:23,24
41:1,6,9,11,24	51:12 104:24	159:15,23 160:7	162:2,4,9 189:12
42:3,7 47:14 48:3	152:9 199:22	165:16 166:11,12	231:2,8,14 232:1,4
56:3,24 57:6 59:5	strongest 175:8	169:14,19 214:19	237:25
59:10 60:1,22	structure 170:14	215:3,23	swear 10:20
61:5,21 74:1	<b>studio</b> 68:10	superior 250:1	switch 206:16
78:25 85:2 110:6	<b>studying</b> 208:7,9	supervisor 47:6	switches 28:14,18
116:11 236:10	<b>subject</b> 198:9,10	63:1 70:13 72:13	sworn 10:23
239:24	subjected 182:12	191:19	248:10 251:10,13
statistics 53:18,20	submission 147:6	supervisors	252:14,18 253:21
55:15 73:7,9 76:7	<b>submit</b> 22:24 47:5	168:14,15 170:13	system 11:21 25:3
76:10 93:12	70:13 163:7 164:3	supplied 21:25	25:3 38:17,19
statute 10:22	174:9,12 186:23	supply 22:4	47:8 63:20 69:16
26:18,20 68:3	187:1	129:14 216:13	70:15 72:14 91:17
84:6,7 107:2,8	<b>submits</b> 186:22	support 6:18	91:18 104:2,3,5
109:2 135:5 136:3	187:4	32:23 93:8 174:15	110:25 131:20,23
137:8,25 167:25	submitted 140:8	174:20 207:3	131:25 132:9
169:8,10 185:22	submitting 163:6	supported 29:10	134:10 136:17
212:4 222:17	172:11	suppose 245:5	140:19 143:4
232:11 237:8,13	<b>subpoena</b> 6:5 15:5	supposed 121:7	147:13 156:12,15
237:15 238:14	16:20,21 17:1,17	233:25	157:13 172:22
244:17	17:23	sure 12:21 26:12	174:8,11,12 176:5
stay 130:16 159:21	subscribed 251:10	26:16 39:23 42:23	176:6,19 188:11
	252:14 253:21	58:18 66:10 68:1	191:15,17 192:18
V '- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			

[system - time] Page 38

194:8 199:9	112:25 120:24	134:15 157:16	thereof 242:4
202:24 203:18	121:22,23 122:13	171:14 230:3	thing 35:23 194:16
204:19 219:15,22	130:3 134:21	telling 220:22	212:16
220:8 221:9 227:2	138:22 151:22	template 232:23	things 82:9,16
229:15 230:8,12	158:21 161:22	233:4	93:6 110:15
systematic 195:21	164:4 165:10	ten 183:14	112:25 116:4
systems 19:3,7	166:3,10 167:8	tennessee 183:5,16	124:14 133:1
31:23 98:13	169:13 170:4	tenth 2:21	155:21 160:18
103:19 111:7	173:15 186:16	tenure 19:23	180:5 182:9,11
125:21 131:19	187:8 188:14	43:10	206:12 211:6,7
140:17 173:22,25	190:13 211:13	term 12:1 35:12	224:6 240:21
194:9 220:7,18	212:16 219:6	50:5 95:12,16,19	241:6 242:22
t.	221:4 228:3 231:1	113:7 245:4	think 15:24 37:3
	237:6	terminal 109:6	44:3,10 76:13
t 2:4,14 250:5	talking 39:12	118:24 123:11	85:17,22,24 86:3
take 12:12 13:15	47:19 50:21,22	150:8,15,17 151:9	89:4 97:4 112:1
13:19 16:14 30:11	55:9 59:4 63:13	158:5	122:12 161:1
47:10,13,18 54:3	70:2 78:3 82:2	terminology 240:5	165:10 188:13
54:20,24 58:15,21	85:8 106:5 107:4	terms 167:20	198:4,5,19 206:4
86:9,22 92:4	114:24 118:5	testified 40:24	227:8,25 231:6,11
112:18 114:1,4,4,6	126:2 138:4	58:8 62:24 85:5	241:7 243:4
114:13,19 142:7	158:17 162:11	85:16	thinking 60:7
157:2 179:7	165:15 211:1	testify 6:5 17:11	161:12
206:17,19 211:16	216:18 217:12	17:17,23 18:4	third 204:17
223:6 225:9,16	222:6 241:4 244:9	248:10	thirty 250:18
236:14,18,20	tangent 67:1	testimony 12:24	thomas 201:13
245:23	task 175:4 212:7	13:3 16:23 18:6	thought 13:25
taken 1:20 55:4	212:10,14	164:10 183:25	167:21
96:12 112:21	tasks 81:19 92:19	241:5 248:12,17	thousand 41:18
157:9 161:6	93:9	251:6,7 252:6,9,12	three 44:6,8 58:20
206:23 223:11	team 206:2,6,10	texas 183:16	91:9,12 92:17,23
246:2 248:20	technical 136:12	text 148:13,16	109:17 110:2
takes 58:19 59:21	201:12	thank 17:14 24:7	135:4 136:4 148:8
88:21 105:16	technically 160:3	51:9 86:6 173:6	173:21,24 238:10
talk 32:24 39:9	172:21 205:9	227:21 246:6,8	time 9:3,7 13:10
69:8 89:19 125:23	technology 19:2	thanks 194:19	13:10,16,19 26:3
132:3,15 157:5	20:22 21:1,3	their's 99:12	29:1 30:12 33:12
talked 27:4 52:20	32:15,21	theoretically	33:12 34:25,25
59:9 62:19 67:5	tell 22:21 41:14	205:7	35:19,19 44:1
72:10 84:24 90:4	66:12 87:17 92:14	therefor 81:10	45:8 53:2 60:16
103:5 105:1,2,12	97:20 132:22		62:5 63:7,16 78:2
110:5,7,9,11			

[time - typically] Page 39

[J]			9
83:13,23 88:21	today's 13:23	transcribed	twice 29:2 141:11
92:19 93:1,2	token 157:18	248:15 251:7	141:12 142:2
101:22 105:16	told 15:22 16:1	transcript 5:1	153:4,6
106:6 107:25	tonya 35:3	246:12 247:3,6,9	<b>two</b> 7:6 22:10 52:2
119:13 123:23	tool 102:19,22,22	247:11 250:11,12	52:3,11 58:19
124:10,14,16,16	153:11,16,22	251:5,12 252:5,11	62:18 67:11 94:12
130:13 132:3	154:1 171:17	252:17	95:12 107:12,14
133:8 135:2,15	208:2 209:13	transcription	131:19 132:2
141:9 142:5	221:10 243:5	248:16	134:15 135:3
153:17 154:21,24	tools 114:8 220:24	transmission	163:19 165:21
155:10 158:5,9	top 66:12 85:23	219:11	177:17 186:4
184:9,9,15 185:13	139:22 161:14,18	transmitted	211:22 214:15,25
185:22 186:13	174:25 202:9	162:25	215:12 233:12
193:11 197:2,17	221:15,18,20,22	treat 199:5	235:8 245:3,23
211:18 219:4	221:25	treatment 95:14	type 25:4 36:19,23
222:4,7 226:20	topic 17:3,11 18:6	181:6 184:16	38:25 39:2,11
227:16 230:18	95:7 161:5	213:22	70:8 83:1,24
232:6 234:14,16	topics 206:16	trends 196:17	84:17 100:7
236:3,3 238:12	trace 157:14,19	<b>tried</b> 115:5	103:25 115:15
242:2 246:7	track 57:2 122:23	trigger 210:4	125:5,9 145:3,15
248:20	124:4 144:5	true 169:22 182:3	152:13 153:16
timely 142:21	169:25 227:2	219:23 234:6,24	161:16 164:2
times 28:25 49:11	229:12,14 231:8	248:16	168:10,20 172:10
51:7,19 64:21	243:10,12,13	<b>truth</b> 248:10,11,11	172:11 173:17
83:17 84:14,15,18	tracked 121:2,6	try 95:13 141:25	175:2,14 191:2
98:11 103:12	230:11,12 234:8	227:25 234:25	197:7 208:1,5
113:4 117:10	tracking 156:4	240:2	210:1 211:22
122:3,8 123:15	tracks 231:13,24	<b>trying</b> 37:7 91:4	216:17 234:10
139:2 147:25	traditionally	97:25 215:13	237:9
155:13 160:16	131:18	234:17 236:19	types 34:8 39:13
<b>tips</b> 40:19	training 100:7,9	tucker 4:8 10:14	83:7,18 98:12
title 204:18 218:20	100:10	tuckerellis.com	100:4 105:20
today 12:8 13:3	tramadol 107:14	4:10	110:11 138:14,15
14:25 15:4,16,20	transaction 124:1	turn 16:25 109:8	155:1,6 173:20
16:23 17:24 18:4	124:17 134:22	139:20 147:4	175:21 220:18
28:21 30:5 61:6	151:20 169:15,20	183:8 192:3 196:9	238:20
61:22 110:5 132:7	169:25	202:7,16 204:16	typical 164:18
132:8 149:23	transactions 6:12	207:5 215:25	<b>typically</b> 45:4 49:2
151:22 193:13	123:18 145:21	218:6	53:4,4 56:17
229:18	146:15,21 147:6	twelfth 3:4	66:10 68:13,15
	147:15 150:16		91:16 96:25,25

[typically - vetted] Page 40

			T -
98:9 105:7 115:14	150:23 151:7	usage 25:2,4	variances 79:3
115:17 118:15	162:3 180:5,16	use 7:7 12:1 35:18	variations 41:11
119:19 126:20	193:9 205:22,25	39:4 40:19,25	41:24
129:15,17 130:15	228:8,24 229:7	41:12,23 88:11	various 14:23
132:2,13,17	232:25	91:17,18 96:4	22:15 27:14 33:13
142:15 143:9	understood 12:14	113:17 115:19	33:14,17 34:15
144:18 160:16,22	13:20	134:18 138:10	51:7 53:19,22
163:12,13 164:17	undertake 34:4	140:17 153:23	54:11 55:15,21
166:22 175:2	underway 198:24	159:8 169:3	56:2,16 60:17
200:7 238:19	unexpected 76:25	173:13 176:9	66:5 74:23 75:5
239:13	77:2	192:10 203:17,21	75:16,16,17 78:24
u	unfortunately	214:17 215:1	79:12 90:20 91:24
u 35:6 37:14	176:6	216:9 227:3	93:11 94:4,17
<b>u.s.</b> 183:14	<b>union</b> 32:7	241:15	97:17 100:1,5
u.s. 183:14 uh 45:4 50:1 67:4	unique 192:14,21	useful 207:20	113:4 115:5,9,20
	192:24 193:3	234:17 238:17	156:4 167:6 183:4
70:20 81:24 85:4	unit 126:17 129:11	user 6:18 63:25	187:24 199:10
109:11 139:19	<b>united</b> 1:1 66:3	64:1 69:2 145:15	209:14,14 210:21
181:2	units 67:21 241:24	159:7 165:15	239:24
ultimately 66:17	242:25	166:5,13 169:19	vary 100:6
88:7 101:22 111:1	university 32:2,3	173:17,20 174:15	vaughn 35:3
213:1,10 220:19	32:7 183:5	174:20 207:3	vendor 21:24 22:4
unable 12:23	unlawful 144:22	user's 145:18	33:5,10,23 34:10
120:10	unlawfully 144:11	218:16	34:14,17 35:8,10
unaccounted	145:12	users 103:14,15	89:15 92:9 104:7
213:6	unprofessional	135:7,13 168:2	104:10 106:20,22
undergraduate	181:15	207:22	106:22
31:14	unreasonable	uses 209:19	vendors 21:22
understand 13:5	181:18	usual 245:17	27:15 36:1,5
14:18 16:22 18:3	<b>update</b> 121:19	utility 154:21	verify 170:20
24:5 30:25 35:19	148:19	utilization 17:7	veritext 250:1,7
38:9 88:2 101:10	updated 29:17	192:4	253:1
102:18 103:16,23	103:10,12 109:4	utilizes 231:14	veritext.com.
146:24 155:20	151:1 164:12		250:17
164:10 178:13	185:16,21,25	V	version 37:8 97:24
195:4 220:6	186:14	v 1:11 35:6 250:6	148:2
235:20 243:23	updates 21:20	251:3 252:3	versions 29:13
understanding	27:5,6,8,14 105:13	vaguely 215:10	versus 71:17,20
14:21,22 17:10	upgrade 37:8	<b>valid</b> 180:11	87:24 88:13 164:8
60:10 77:1 138:8		valuation 195:20	vetted 200:1
140:23 141:2	<b>upgraded</b> 29:13 110:22	van 4:16	veileu 200.1
147:16 149:22	110.22		
	1	I	1

[vglynn - witness] Page 41

vglynn 2:23	121:24 136:22	week 15:13 94:12	182:13 187:18	
victims 202:23	138:2 167:12	143:9	188:2 232:7,22	
203:11 226:1	217:9 233:17	weekly 34:13	wholesaler 23:8	
video 8:1	wanting 70:3	56:18 141:6,7,9	23:17 24:1 64:7	
videographer 9:1	180:10	153:8	77:5 78:4,8,11,19	
10:11,19 55:2,5	wants 70:17 71:5	weeks 15:12 94:12	86:20 90:14	
112:19,22 157:7	72:13	184:17,22 185:8	117:19,20,23	
157:10 206:21,24	warranted 209:22	213:22	118:6 122:18,19	
223:5,9,12 245:25	washington 2:21	weiner 180:10,18	122:20 148:17,19	
246:3,9	3:4 4:5	181:24 224:14,15	151:10 155:15,18	
videotape 6:3 16:7	watching 154:3	welcome 55:7	155:19,24 156:17	
16:13	way 68:24 86:17	157:12	162:16 165:11,14	
videotaped 1:17	89:3 101:23	wendy 1:23 12:10	174:10 186:21	
vincent 2:20 9:12	120:15 122:2	54:23 248:6	232:9	
violating 118:21	124:4,14 130:24	249:14	wholesaler's 77:7	
violations 40:10	149:2 157:13	went 55:8 67:1	118:13 187:12	
40:11,12 49:25	159:17 160:17	107:25 139:2	wholesalers 22:22	
50:4 82:9 195:25	166:11 167:22	197:4 224:16	109:3 117:6,11,13	
visits 225:10	186:25 199:3	243:21	117:15 118:2	
W	217:10 222:5	west 3:24	119:2 123:2	
w 3:23 111:13	231:8,25 233:8	whereof 249:5	145:24 146:5	
wait 12:17 27:18	243:20 245:13	whichever 127:20	147:15 148:25	
waived 250:19	ways 40:17,23	wholesale 6:12	150:13 151:25	
wakley 2:4 10:8,8	48:13 82:5 86:13	22:12,12,18,20,21	153:1,5 154:23	
13:9 14:4,10 55:1	136:25 137:3	23:1 24:9,20	156:4,9,22 163:7	
246:14 250:5	wc.com 3:5,6	25:23 27:11 30:8	165:6,8 172:2,6,7	
wal 3:12	we've 83:10,10	30:20 37:23 38:8	238:24	
walgreens 3:22	95:10 103:5	38:12 50:12 51:16	<b>william</b> 6:7 100:18	
9:23	204:22 207:23	51:22 52:4,12,14	100:25 101:4	
walk 44:25 68:6	227:14	52:21,25 53:3,5	williams 3:2 9:14	
walmart 3:12 9:19	<b>web</b> 47:1 160:18	83:15,19 85:19	9:17	
want 54:20 58:5	163:24 221:10	86:1 102:14 107:4	winsley 6:7 100:18	
64:25 68:23 72:24	website 6:15 43:7	108:18,21,23,25	100:25 101:4	
104:19 123:23	53:20 55:24 56:2	118:8 122:11	192:1	
130:12 146:9	56:7 70:7 73:7,10	146:15,21 147:2,6	<b>witness</b> 2:2 9:5	
157:2 165:17	74:2,17 112:3,4,5	147:15 149:23	10:20 119:10	
194:16 206:17	139:18 170:24	150:16,24 153:8	198:6 246:8 248:9	
223:2 228:16,16	171:7 184:1	153:14 154:5	248:13,15,18	
246:11	196:25 197:5	156:12,14 162:4	249:5 250:8,11	
wanted 46:1 72:18	205:15	162:21 163:4	251:1,4,11 252:1,4	
72:21 112:24		172:13 174:11,12	252:15	

#### [witness's - zuckerman.com]

	•	
witness's 247:2	193:11 216:11	Z
witness' 250:14	224:14 229:22	<b>zip</b> 165:25
word 49:25 95:16	236:10 237:15	zuckerman 4:3
words 85:11 131:2	242:18 245:15	10:17
165:7	wrong 194:12,14	zuckerman.com
work 45:23 81:10	195:1,5	4:6
141:25 155:18,22	wrote 22:12,17	4.0
163:3 168:16	25:16,18,22 26:7	
worked 32:11	26:12 42:2 46:8	
88:19	60:13 61:19 79:17	
worker's 229:15	114:22	
230:11	wv 2:15 3:10	
workers 99:14	www.greenketc	
176:2 227:9	2:16	
working 45:22	X	
57:3 115:8 159:20	x 111:13,17	
160:2 211:7		-
workload 45:8	y	
works 224:15	<b>yeah</b> 55:1 78:6	
worth 211:22	235:18	
write 41:4 58:9,12	year 49:18 51:20	
59:21 61:4,11,25	52:15 75:4,5	
68:11,12,20 69:4	77:14,15 84:14	
72:19 73:1 87:3	187:24 188:5	
87:11 113:4,8,13	200:3 202:5	
113:23,24 114:1	204:20 207:14	
114:14,15 178:19	211:25	
181:3 185:13	years 11:24 18:9	
224:19	20:14 44:6,8	
writer 62:6,12	62:12 64:22 99:7	
63:20	105:23 135:4,4,6,8	
writers 62:16	135:14,16,17	
writing 24:19	136:4 153:20	
27:22 60:21 93:15	190:11 206:12	
96:15 113:11	211:22 215:12	
114:12 180:9	228:11,17	
194:20 213:15,18	yesterday 153:18	
224:11	york 3:20	
written 41:5 46:20		
56:15 66:14 69:12		
79:19 127:15		

# Federal Rules of Civil Procedure Rule 30

- (e) Review By the Witness; Changes.
- (1) Review; Statement of Changes. On request by the deponent or a party before the deposition is completed, the deponent must be allowed 30 days after being notified by the officer that the transcript or recording is available in which:
- (A) to review the transcript or recording; and
- (B) if there are changes in form or substance, to sign a statement listing the changes and the reasons for making them.
- (2) Changes Indicated in the Officer's Certificate. The officer must note in the certificate prescribed by Rule 30(f)(1) whether a review was requested and, if so, must attach any changes the deponent makes during the 30-day period.

DISCLAIMER: THE FOREGOING FEDERAL PROCEDURE RULES

ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY.

THE ABOVE RULES ARE CURRENT AS OF SEPTEMBER 1,

2016. PLEASE REFER TO THE APPLICABLE FEDERAL RULES

OF CIVIL PROCEDURE FOR UP-TO-DATE INFORMATION.

# VERITEXT LEGAL SOLUTIONS COMPANY CERTIFICATE AND DISCLOSURE STATEMENT

Veritext Legal Solutions represents that the foregoing transcript is a true, correct and complete transcript of the colloquies, questions and answers as submitted by the court reporter. Veritext Legal Solutions further represents that the attached exhibits, if any, are true, correct and complete documents as submitted by the court reporter and/or attorneys in relation to this deposition and that the documents were processed in accordance with our litigation support and production standards.

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